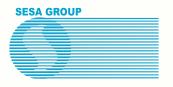


Sesa Goa Limited, Sesa Ghor, 20 EDC Complex, Patto, Panaji, Goa 403001, India. www.sesagoa.com











#### IT'S THE SESA GOA WAY.



#### Contents

	Page No
Statement from the Managing Director	3
Company profile	6
Vision, Mission, Values	7
Organisation Structure	10
Business Overview	12
Company Operations	12
Approach to Reporting	14
Stakeholder Engagement & Materiality	16
Business Excellence	19
Performance Parameters	20
Protect	21
Work Force and Employees	22
Health and Safety	29
Community Development	32
Preserve	40
• Environment	41
Product Responsibility	49
Progress	51
Economic Sustainability	52
Risk Mitigation	58
Corporate Governance	59
Awards	64
Visitors' comments to reclaimed mine sites	66
Assurance certificate by DNV	69
Glossary	71
GRI Index	72
Feedback	81
Application Level	83





#### The Ten Principles - United Nations Global Compact

Principles	Statement	Page No					
	Human Rights						
Principle 1	Businesses should support and respect the protection of internationally proclaimed human rights; and	25-27, 33					
Principle 2	Make sure that they are not complicit in human rights abuses.	25, 33					
	Labour						
Principle 3 Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;							
Principle 4	The elimination of all forms of forced and compulsory labour;	25					
Principle 5	The effective abolition of child labour; and	25					
Principle 6	The elimination of discrimination in respect of employment and occupation.	23-25, 54, 57,					
	Environment						
Principle 7	Businesses should support a precautionary approach to environmental challenges;	41-50, 14					
Principle 8	Undertake initiatives to promote greater environmental responsibility; and	41-50, 14					
Principle 9	Encourage the development and diffusion of environmentally friendly technologies.	41-50					
	Anti-Corruption						
Principle 10	Businesses should work against corruption in all its forms, including extortion and bribery.	25-27					

#### DNV has checked our reporting and has confirmed it to be Application Level A+.

-	Report Application Leve	el C	C+	В	B+	A	<b>A</b> +	
res —	G3 Profile Disclosures	Report on: 1.1 2.1-2.10 3.1-3.8, 3.10-3.12 4.1-4.4, 4.14-4.15		Report on all criteria listed for Level C plus: 1.2 3.9, 3.13 4.5-4.13, 4.16-4.17		Same as requirement for Level B		<b>√</b>
ard Disclosure	G3 Management Approach Disclosures	Not Required.	t Externally Assured	Management Approach Disclosures for each Indicator Category.	t Externally Assured	Management Approach Disclosures for each Indicator Category.	t Externally Assured	<b>√</b>
Standard	G3 Performance Indicators & Sector Supplement Performance Indicators	Report on a minimum of 10 performance Indicators, including at least one from each of: Economic, Social and Environmental.	Report	Report on a minimum of 20 performance Indicators, at least one from each of: Economic, Environmental, Human Rights, Labor, Society, Product Responsibility.	Report	Report on each core G3 and Sector Supplement* Indicator with due regard to the Materiality Principle by either: al reporting on the Indicator or b) explaining the reason for its omission.	Report	<b>√</b>

\*Sector supplement in final version



# Managing Director's Statement

P.K. Mukherjee Managing Director

It gives me great pleasure to present our Sustainability Report for 2010-11. Sesa Goa story has been of steady growth over the years and it reflects not just economic progress, but also our holistic approach towards sustainability, despite numerous challenges being faced.

We are well aware that for sustainable mining, any Company in the mining industry must reclaim and rejuvenate mining areas by afforestation, water conservation, raising economic standards and improving the standard of living in the surrounding communities. As you read through this report, you would realise how we have practiced this belief and woven it as a part of our business strategy as well.

At Sesa Goa, our way has been to nurture safe work practices and look after the well being of the people we work with. Since mining per se is not an environment friendly industry, our continuous focus had been to scientifically do the mining to minimise the environmental footprint while restoring back the environment more than what it was originally after the mine closure.

Although the economic environment has become positive since the global economic slowdown in 2008-09, the operating environment was not so favourable for the major part of the year 2010-11. However, I'm happy to say that through the persistent efforts of our employees, we have managed to sustain our performance levels across various spheres of operations.

#### Protecting and caring for the world we live in

The people we work with and the communities we live in are all part of the warp and weft of our lives. Any roughness in the weave, any weakness in the fabric of our daily lives – whether at work or in society – is detrimental to the community at large. We strongly believe that , as an economic and industrial force, we have a duty to ensure that the work we do, the products we manufacture should coexist in harmonious balance with the environment that surrounds us and that is possible only if we take care of the 'how' part of it.

Sesa Goa remains committed to sustainable development and with this we strive to replicate the values associated with sustainability practices in all spheres of our operations. We maintain the highest standards to provide healthy and safe working conditions for our workforce. I'm happy to report that our Met Coke Division (MCD) and Pig Iron Division (PID) achieved zero accidents status which means we achieved our target of Zero LTIFR at our MCD and PID through ZERO Accident MINDSET.

The Lost Time Injury Frequency Rate (LTIFR) reduced from 1.13 in 2009-10 to 0.86 hours lost per million man hours worked in 2010-11. Our Met Coke Division (MCD) has maintained its zero accident status for the last two consecutive years. Nevertheless, I must inform with deep regret of a fatality, which occurred at a jetty in Goa where a barge sailor lost his life in an accident. We have thoroughly investigated the case, and institutionalised the learning.

# Sesa Goa remains committed to sustainable

**development**and with this we strive to replicate the values

# associated with sustainability practices

in all spheres of our operations.

Sesa Goa continues to take a proactive role in providing employees and contractors with a safe working environment through continuous training, monitoring and implementing best safety practices all across the group.

The community development work through the Sesa Community Development Foundation, Mineral Foundation of Goa and specific need based initiatives continue to focus on social projects in line with our over-all sustainability objectives. More details on the best people practices and corporate responsibility initiatives are dealt with in the **Protect section**.

#### Preserving and restoring the ecological balance

At Sesa Goa, we minimise the damage to ecology caused by mining by balancing its effects with focused initiatives that enhance and restore the ecological balance around us. We have placed the highest environment management standards in all our operations. We have ensured that all our locations are certified for ISO 9001, ISO 14001 and OHSAS 18001. Sesa Resources Limited (SRL) is in the process of getting certification for OHSAS 18001.

During this reporting period, amidst the lush green plantations at the Sanquelim reclaimed site, we have created a marvel made out of Bamboo known as the 'Bamboo Pavilion'. The Pavilion will fulfil the need for a convention centre in the area for visits by school children, delegates, government officials, etc. at the Sanquelim reclaimed mine in Goa. More details on the best practices and environment initiatives are dealt with in the **Preserve section.** 

#### Progressing with sustainability in tow

In last year's Sustainability Report, I had shared our goal to be the fourth largest iron ore producer in the world by 2012-13 with an annual production of 50 million tonnes (MTPA) production. However there has been a revision to this owing to non renewal of our agreement with third party operations (Thakurani mines) in Barbil, Orissa, due to unfavourable commercial terms and consequent termination of our operations in Orissa. We continue to maintain our target for increasing ore production in Goa and Karnataka together to 40 MTPA.

Exploration activities too will continue as planned. With 53 MT having been added to the gross reserves and resources during the year ending as on 31st March, 2011, the Company's total reserves and resources were 306 MT as certified under international standard (JORC).

As planned in the last year, we made satisfactory progress in logistics as well as mining and processing capacities, whilst awaiting certain statutory clearances. Expansion of the pig iron capacity is progressing well, for completion by Q3, 2011-12.

In the second half of calendar year 2010, there were fears of a slowdown in iron ore imports due to reduction in Steel output in China. But it turned out to be a temporary aberration. From the beginning of calendar year 2011, China has once again launched another round of economic growth initiatives, with the focus on social housing and infrastructure, especially railways. This has led to major growth in steel output in China in Q1, calendar year 2011, which has increased both iron ore imports and prices. The phase of GDP growth in China is expected to continue in the near future, with high demand from the construction industry.

We are optimistic that the strategic positioning of Sesa Goa with its low cost capabilities, easy accessibility to ports and strong customer relations will hold us in good stead to mitigate any downside risks and exploit upside opportunities.

Over the last few years Sesa Goa has developed a growth strategy with a focus on serving the increasing demand for iron ore, especially in emerging economies, but in most responsible manner – the details of which are available in the **Progress** section of this Sustainability Report.



Sesa Group revenues went up by 55% this year to ₹ 9,745 Crores, up from ₹ 6,284 Crores. We have been delivering consistent growth in financial terms despite challenges inherent in the mining industries-export ban in Karnataka, extended monsoons in Goa, new restrictions on transportation timings in Goa, substantial increase in Iron Ore export duty, to name a few.

Our production and sales of iron ore were 18.8 million tonnes and 18.1 million tonnes respectively in 2010–11 as against corresponding figures of 19.2 million tonnes and 18.4 million tonnes in the previous year.

The Government of Karnataka imposed a ban on the export of iron ore in their efforts to curb illegal mining. Although, the Apex Court issued a ruling that the Karnataka export ban is to be lifted from 20th April 2011, the effective export is yet to start till the time of writing this statement, as passes/permits are not getting issued. This affects the performance, since there is not enough demand for our grade of iron ore in the domestic market. Moreover, there are a lot of procedural hurdles in the movement of iron ore

# Sesa Goa's revenue went up by 55% this year.

#### Amalgamation of Sesa Industries Limited with Sesa Goa Limited

In February 2011, Sesa Industries Limited and Sesa Goa Limited amalgamated following the final nod of approval from the Supreme Court of India.

#### Investing in a promising future

In our effort to value add for our shareholders, we wanted to capitalise on the healthy balance sheet that reflects our strong cash reserve. Hence in 2010, we made a move to acquire 20% stake in Cairn India Limited, as part of the Vedanta group's move to acquire a controlling stake. We believe that this strategic investment will deliver significant value to the Company with its low operating cost, substantial long life assets the ability to increase its production volume in the time to come.

In a move to diversify up the ferrous metal value chain, we acquired the assets of the upcoming unit of Bellary Steel and Alloys Limited (BSAL) for an all cash consideration of ₹220 Crores in March 2011. The Assets have been transferred on an "as is where is" basis to SGL as of  $22^{nd}$  March 2011. The expected multiplier effect of this acquisition on the Karnataka Iron ore business makes this a strategic acquisition for Sesa Goa.

We have successfully integrated the operations of Sesa Resources Limited and Sesa Mining Corporation Limited (erstwhile V S Dempo & Co Limited and Dempo Mining Corporation Limited). Our assets continue to perform to expected levels.

As I stated earlier, these investments provide us with the opportunity to earn superior returns on an investment by unleashing the value inherent.

#### The way ahead

Our expansion plans include strategic acquisitions and exploration activities in Goa and Karnataka. During the reporting period, six drilling rigs were deployed across leases in Goa and Karnataka. By 31st March 2011, over 68,900 metres were drilled which resulted in a gross addition of 53 million tonnes to our reserves and resources base prior to a depletion of 21 million tonnes during FY 2010-11. The Company closed its third party operations at the Thakurani Mines in Barbil, Orissa, in November 2010 as the contract renewal could not be negotiated on favourable commercial terms.

As we follow our dream to be amongst the top four iron ore companies in the world, we endeavour to continue our sustainability initiatives as well to set higher benchmarks for ourselves in social development and further minimise the negative effect on ecology. We strive to be more responsible in our impact on environment and society.

Please share with us your feedback on this sixth Sustainability Report prepared as per the principles and methodology of the GRI-G3.1 Guidelines and in accordance with the UN Global Compact Principles. The report fulfils the A+application level criteria of GRI. An assurance statement has been provided by DNV after assessing the report.

I thank you for all the support and encouragement you have shown towards our sustainability initiatives, and sincerely look forward to your suggestions in taking it to further heights.

P.K. Mukherjee Managing Director





To be one of the top four iron ore mining companies in the world.

#### Mission

- To maximise stakeholder wealth by exploiting the core skills of iron ore mining, coke and iron making
- To constantly seek higher levels of productivity and technical efficiency; to maintain technological superiority over our competitors
- To aggressively seek additional resources
- To maintain costs in the lowest quartile globally
- To be an organisation with best-in-class people and a performance driven culture, by attracting and retaining quality manpower
- To maintain a pre-eminent position in safety, environment and quality control management in the relevant industry sectors
- To contribute to the development of the communities that the Company operates in, or that influence our



#### **Values**

#### Entrepreneurship



We foster an entrepreneurial spirit throughout our businesses and value the ability to foresee business opportunities early in the cycle and act on them swiftly. Whether it is developing organic growth projects, making strategic acquisitions or creating entrepreneurs from within, we ensure an entrepreneurial spirit at the heart of our work environment.

#### Growth



We continue to deliver growth and generate significant value for our shareholders. Moreover, our organic growth pipeline is strong as we seek to continually deliver significant growth for shareholders in the future. We have pursued growth across all our businesses and into new areas; always on the basis that value must be delivered.

#### Excellence



Achieving excellence in all that we do is our way of life. We strive to consistently deliver projects ahead of time at industry leading costs of construction and within budget. We are constantly focused on it while aspiring to achieve top deciles cost of production in each of our businesses. To achieve this, we follow a culture of best practice benchmarking.

#### **Trust**



The trust that our stakeholders place in us is key to our success. We recognise that we must responsibly deliver on the promises we make to earn and retain that trust. We constantly strive to meet stakeholder expectations and deliver ahead of expectations without compromising on our other values.

#### Sustainability



We practice sustainability within the framework of well-defined governance structures and policies, and with the proven commitment of our management and employees. We aim not only to minimise damage to the environment from our projects but to make a net positive impact on the environment wherever we work.

#### The Sesa Goa Story

Sesa Goa Limited ('Sesa Goa' or 'the Company'), wholly India-based, is a US\$ 2 billion turnover Company and a part of the diversified global metals and mining major Vedanta Resources Plc. Vedanta Resources Plc is a London stock exchange listed FTSE 100 Company with a market cap including that of its listed subsidiaries of about \$ 50 billion. Vedanta operates across the following core business sectors: Zinc-Lead-Silver, Copper, Aluminium, Iron Ore and Energy, with operations located in geographies spanning India, Australia, UAE, Zambia, South Africa, Namibia and Ireland. Over the past five years the Group has displayed exemplary appetite for organic and inorganic growth - with an industry leading organic growth program of \$20 billion nearing completion. Sesa Goa Limited drives the Group's ferrous mineral business with a commitment to creating a world class enterprise with high quality assets, low cost production and superior returns to shareholders. Sesa Goa is listed in the Bombay Stock Exchange (BSE) and

Sesa Goa is listed in the Bombay Stock Exchange (BSE) and National Stock Exchange (NSE) as well.

Company's Registered Office Address: Sesa Goa Limited, Sesa Ghor, 20 EDC Complex, Patto, Panaji, Goa 403001, India. www.sesagoa.com



#### Sesa Goa Group Structure



#### Sesa Goa Ltd. - Board of Directors

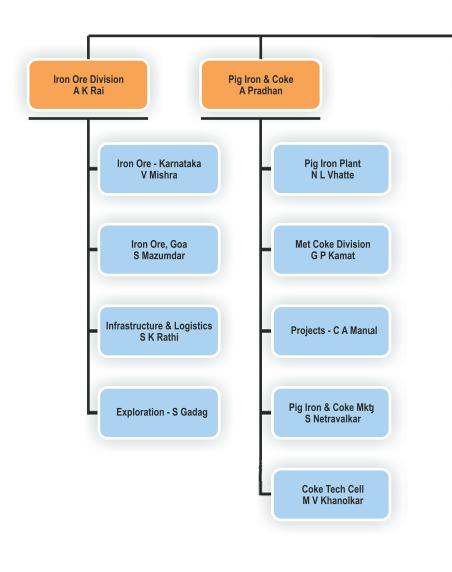
Name	Designation
Mr. Pandurang G Kakodkar	Director
Mr. Kuldip K Kaura	Director
Mr. Gurudas D Kamat	Director
Mr Jagdish P Singh	Director
Mr. Amit Pradhan	Wholetime Director
Mr. Arun K Rai	Wholetime Director
Mr. Prasun K Mukherjee	Managing Director
Mr. Ashok Kini	Director

Sesa Resources Ltd. and Sesa Mining Corporation Ltd. - Board of Directors

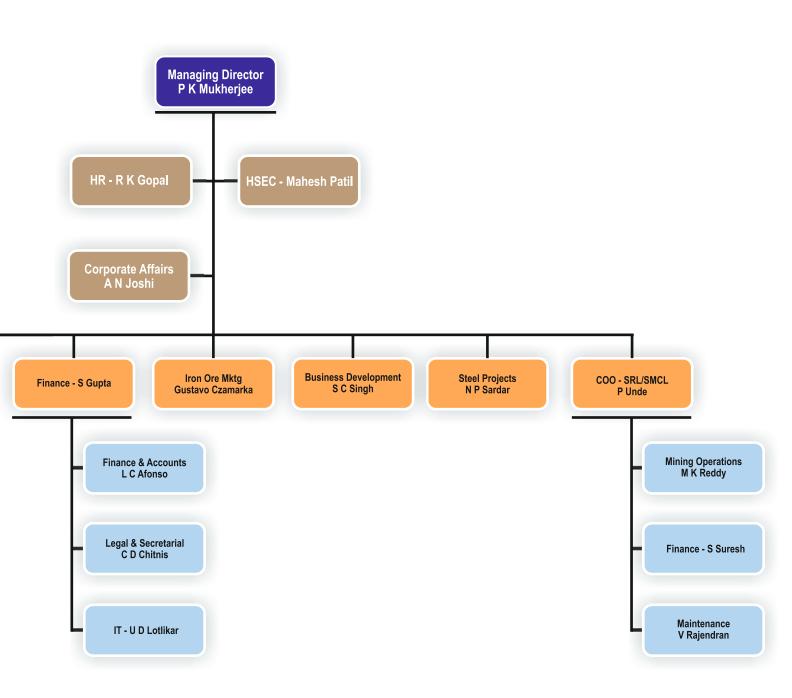
Name	Designation
Mr. Prasun K. Mukherjee	Director
Mr. Dindayal Jalan	Director
Mr. Arun K. Rai	Director
Mr. Sushil Gupta	Director
Mr. Pramod Unde	Director

#### **Shareholding Pattern**

Category	% to Equity
Promoter's holding	55.13%
Banks. Mutual Funds, Financial Institutions, Insurance Companies (Central/State Govt. Institutions/ Non- Govt. Institutions)	4.76 %
FIIs	23.92%
Private Corporate Bodies	3.19%
Indian Public	12.32%
NRIs / OCBs	0.25 %
Trust	0.09%
HUF	0.18 %
Clearing Members	0.16%
Grand Total	100 %



#### Sesa Goa Organisation Structure



#### **Business Overview**

#### The Operating Environment

With a market share of 44.32%, China continues to be the driving force in the global steel industry. Crude steel production in China grew by 9.26% to 627 million MT during 2010-11. As an economy, China is clearly in an extremely metals-intensive phase of its development, and has become the world's largest consumer of most metals and minerals. Compared with other developing countries at similar income levels, the metals intensity of China's GDP is well above average.

The growing demand for steel in China is driven mainly by the stress on developing 'social housing' and infrastructure such as railways thus ensuring a more balanced growth of the Chinese economy. Efforts on this front have started resulting in a strong construction led demand for steel in the Chinese economy. So, in the short term, Chinese steel production is expected to grow at a rapid pace.

The growth in steel output simultaneously exerted strong demand for key raw materials like iron ore and met coke. And, given that there were some logistics and environment related issues in rapidly increasing supplies of these raw materials, 2010-11 saw a significant increase in prices of most of these raw materials including iron ore.

With its low cost production base and focus on the growing markets in China and India, and exports to leading steel companies in Japan, Korea and Europe, clearly, in terms of market signals, 2010-11 has been a favourable year for Sesa Goa.

#### **Growth Strategy**

Sesa Goa has identified key areas of strategic avenues that will propel it into a different league globally. During the year the Company has made the following key commitments to support a long term growth strategy.

1. We are committed to buying a 20% stake in Cairn India Limited (CIL) through an open offer, as a part of Vedanta Group's plan to acquire the majority stake. CIL is India's second largest private sector upstream oil Company (by reserves). It is a low operating cost, long life asset with an ability to increase its production plateau. The Company will benefit from the superior financial returns on surplus cash and is immediately EPS accretive. Sesa Goa acquired 8.5 % stake in CIL through the open offer launched in April, 2011 and a 10.4% stake from Petronas International Corporation Ltd totalling to 18.5% holding. The proposed acquisition by Vedanta Group is awaiting Government of India approval.

- 2. In March 2011, Sesa Goa acquired the assets of the upcoming steel plant unit of Bellary Steel and Alloys Limited for an all cash deal of ₹ 220 Crores. Now, with this acquisition, the Company is taking its first steps in steel manufacturing. In the process, it is extending its presence wider across the ferrous metal production chain.
- 3. During the year, we completed the amalgamation of Sesa Industries Limited into Sesa Goa Ltd.

#### Management Systems

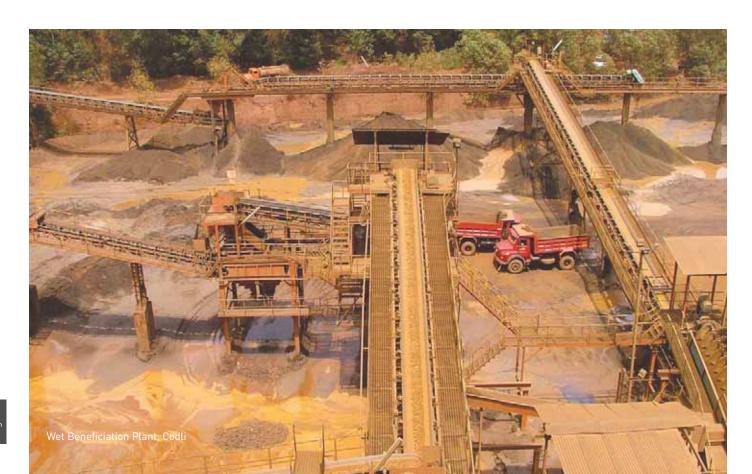
We were the first iron ore Company in the world to be certified for ISO 14001 in 1996. Today, all the Company's locations are certified for ISO 9001, ISO 14001, (except OHSAS 18001 for SRL) and we are going ahead with the implementation of SA 8000 and propose to get certified during 2011-12. The Company is also in the process of implementing OHSAS 18001 systems at SRL.

#### **Company Operations**

Sesa Goa is India's largest private sector exporter of iron ore with mining operations in the Indian states of Goa, Karnataka and Orissa. The Company's operations are currently only in India.

#### Locations

- Mining establishments in Goa, Karnataka and Orissa (part of the year).
- Metallurgical Coke (Met Coke) Division at Navelim, Bicholim, Goa.
- Pig Iron Division at Amona, Bicholim, Goa.
- Sesa Resources Ltd / Sesa Mining Corporation Ltd. Bicholim, Surla, Colomba and Curpem.





There are no artisanal and small-scale mining (ASM) operations being carried out at any of our Company's mining sites. All the locales and areas of mining have been covered in this report. All mining operations adjacent to our mines in Goa and Karnataka are run by peer companies.

#### Mining Land Lease

The mining area land in hectares are graphically depicted below: Fig 1 – SGL mining leases

Fig 2 - SRL/SMCL mining leases

Fig 1: SGL - Mining Leases Extent of Land-Ha.

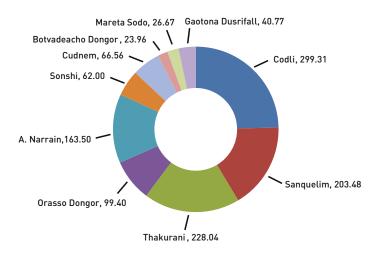
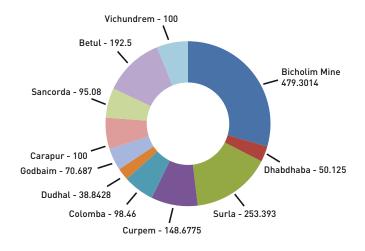


Fig 2:SRL -Mining Leases Extent of Land-Ha.



#### **Goa Operations**

Sesa Goa's major mines operating in Goa are Codli, Sonshi, Bicholim and Surla.

Goa's main port is Mormugao which has special mechanised ore loading facilities at its Berth 9. The channel has a draft of 13 metres with no restriction in air draft. There is also a system of transhippers that can load or up-top vessels of deeper draft midstream. The load rate at Berth 9 is 45,000 tons/day and that of the transhippers range between 15,000 and 25,000 tons/day. The mine at Codli is a multi-pit operation. Mine planning is computerised and the disposal of overburden (either in dump outside the mines or in the mined out pits) has been planned to minimise haulage costs. At the Codli Mine all the ore is beneficiated. The water for beneficiation plants is decanted in a series of exhausted mining pits used as settling ponds which are also used for harvesting rain water and together are recycled for beneficiation, dust suppression, etc. Excess clean and treated water is discharged into the natural water bodies.

Sonshi mine is a single pit operation. The mine is currently 210 metres deep, the bottom being 24 metres below mean sea level. It will eventually reach 44 metres below mean sea level.

#### **River Fleet Operation**

In Goa, ore is transported from jetties near the mine sites (bunders) to the port in barges. Sesa Goa has a captive fleet of 24 barges with a total floating capacity of approximately 46,700 tons. Shipping of fines is restricted to the fair season between September and May while lumps are shipped throughout the year.

#### Karnataka Operations

Chitradurga is the place for the Karnataka operations and the mine is equidistant from Mormugao and Mangalore, and ore is shipped from either port. The ore from the mine is transported to ports through rakes and road. Company has set up a railway siding near the mines (at a distance of around 4.0 kms) and also utilises the siding at Sasalu.

#### **Orissa Operations**

The mine is located at Barbil. The third party mining contract for Thakurani Mine in Barbil, Orissa, expired on 30 November 2010. The Company started operating the Thakurani mine in 1999 under a 10 year contract, which expired in June 2009. The Company did not renew the mining contract in Orissa because of unviable commercial terms on a long-term basis and consequently, the Company has ceased its mining operations at the Thakurani mine with effect from 1 December 2010. Hence the Company has presently no mining operations in Orissa.

#### **Shipping and Chartering**

Sesa Goa has a fully integrated shipping and chartering department that is capable of supplying iron ore either on an FOB or CFR basis to customers worldwide. The Company does in-house chartering to meet the requirements of its iron ore exports on CFR terms as well as those of its subsidiary SRL. The vessels are in-chartered range from Handymax to Capesize. The total exports shipped in a year is over 10 million tons on CFR basis and approximately 0.5 million tons of coal imports on FOB basis.

Vessels are chartered from leading dry bulk ship owners / operators such as Cosco Bulk China, Swiss Marine Switzerland, U-Sea Bulk Denmark, Pacific Carriers Singapore, Daiichi Chuo Japan, Oldendorff Carriers Germany, Torvald Klavness Norway, Western Bulk Singapore, K-Line Japan, Jaldhi Singapore, North China Shipping China, etc.

#### **Transhipper Operations**

Sesa Goa has a transhipper based at Mormugao port, the MV Orissa, which is a large panamax size vessel (82000 DWT) with gear capable of picking up ore from barges alongside and loading onto ocean going vessels at the rate of 25000 tons/day. The MV Orissa has loaded vessels as large as 300,000 DWT mid-streams. The integration of Sesa Resources Ltd. into Sesa Goa, has resulted in additional stacking capacities and optimum utilization of transhippers MV Priyamvada and the co-ownership of loading vessel /transhipper MV Goan Pride with each having loading rate of 10000 T/day and 40000 T/day.

#### Approach to Reporting

Today, sustainability is a value and principle which has been incorporated by many corporates, and companies who wish to see a sustained and resources efficient future for their ultimate business goals as well as for those who are important stakeholders in their Company's operations. Sustainability as practised by us in all our spheres of operations and activities is clearly represented by our approach:



#### Protect, Preserve and Progress

The Companys trong to be lieved in sustainable mining practices and is dedicated to creating value for its stakeholders. We give paramount importance to the health and safety of the mining workforce and local community members, as their support is our driving force in attaining all our business objectives. The Company has adopted this precautionary approach and adheres to global standards of health, safety and environmental management thereby contributing to the development of sustainable communities and engaging with stakeholders. This approach gives us a competitive advantage over others while it also helps in enhancing our reputation.

HSEC is a dedicated department in our Company that promotes



Trainshipper Loading Facility, 6 ca.





and water, minimises the impacts on biodiversity and landscape functions, and reduces waste and emissions including greenhouse gases through our several initiatives. The department also interacts with community for identifying and understanding the needs, plan & implements the community development initiatives and evaluates the impacts. We are reporting on our performance YOY basis visavis previous year; as such it is felt that, the targets are not required to be reported.

The data and figures in the report are actual numbers based on the methodology of standard management systems.

#### Approach to Management

#### **Economic Responsibility**

Regular audits are carried out across all locations by trained auditors. The findings are presented and discussed unit wise at the respective locations before unit heads/unit appraisal committees. The most critical issues are discussed in depth and a decision is taken to resolve the issue. Management Reviews are conducted to track effectiveness, the progress of the audit findings and closure within the time frame agreed on by the concerned parties to resolve the issues and continually improve systems.

#### **Environmental Responsibility**

In our constant efforts to conserve natural resources, our Company has set targets in the area of water and energy conservation which are aligned with our business objectives thereby making all the processes more energy and resource efficient.

#### Labour Practices and Human Rights

Our vision is to build a flexible, agile and flat organisation with world-class capabilities and a high-performance culture. Respect for the individual, valuing diversity, fostering entrepreneurship, ensuring an enabling environment and developing a "can do" attitude is a way of life at Sesa Goa. The Company is committed to achieving best practice in health and safety at all our units. All units of Sesa Group e.g. Mining Division (excluding Orissa Mining), Sesa Resources Ltd (SRL), Pig Iron Division and Met Coke Division have been certified for Integrated Management System (ISO 9001: 2008, ISO 14001:2004 & OHSAS 18001:2007) by Bureau Veritas Certification (BVC) with the exception of SRL. QMS and EMS are implemented at SRL/SMCL and OHSAS implementation is in progress. Periodic surveillance audits are conducted as per schedule as per existing systems. In February 2011, the Company commenced implementation of SA 8000, initiating training programs on human rights and principles of SA 8000.

#### **Product Responsibility**

Sesa Goa's product leadership is based on its product quality, manufacturing technology, competitive cost and timely delivery. The Company has the required core competencies and capabilities to deliver the product as per contractually agreed specifications. Added to this, the effective supply chain management continuously endeavours to provide the product and meet customer expectations at all times.

# Benefic is tion Plant, Codli

#### Social Responsibility

We believe we have a responsibility to engage positively with the local communities in which we operate and to encourage their social and economic development. These principles are embedded across the organisation and are a key element of our employee training, development and performance at all levels. The Company carries out its community development initiatives through three channels i.e. Sesa Community Development Foundation, through contributions to Mineral Foundation of Goa, and need-based community interventions.

#### Boundary and Scope of Reporting

This report is for the reporting period of 2010-11 and covers:

- 1. Sesa Goa Mining Division Goa, Karnataka and Orissa (part of the year)
- 2. Pig Iron Divison, Amona, Goa
- 3. Metallurgical Coke Division, Navelim, Goa.
- 4. Sesa Resources Ltd, (SRL erstwhile V S Dempo Limited)

We have covered economic, environmental, social performance indicators as per the GRI G3.1 Guidelines with information, facts and figures true to the best of our knowledge and daily operations as periodically updated, recorded and reported by our various departments within the organisation. We have also reported on indicators of sector specific mining and metals supplement. This report has derived its essence of sustainability from the sustainable practices followed in every department of our Company. Sesa Goa publishes its sustainability report annually and this is the sixth report of the Company in the series. The Report has been verified by a third party agency, DNV AS, who has provided the A+ External Assurance Statement. For the reporting period no restatement of any information provided in earlier reports has occurred. There has been no significant change from previous reporting periods in the scope, boundary, or measurement methods applied in the report.

In order to arrive at a healthy reporting framework, we followed the process given below:

Organisation Perspective

- Interactions with Senior Management
- Employee Interaction

Stakeholder Identification

- Stake holder Engagement
- Local Community Interactions
- Stake holder 's Perspectives

Materiality Assessment

- · Priortisation of Issues
- Significiance to Stakeholders
- Significance to Organisation

#### Our Stakeholders

As with any Company with large-scale operations, we too have several stakeholders and hence prioritisation of stakeholders for effective engagement is important. Hence we follow a formal process of prioritising stakeholders and engaging with them to identify critical issues related to sustainability. Prioritisation is done based on stakeholders who are directly impacted by the Company's operations and those who can impact our business itself.

Based on the prioritisation mapping done, our key stakeholders are – shareholders, employees, government/regulatory authorities, suppliers, customers, NGOs, and community.

The Company constantly endeavours to forecast stakeholder expectations through regular stakeholder engagement and dialogue. The report gives an overview of the different ways in which the Company engages with each stakeholder.

#### Stakeholder Engagement and Materiality Analysis

A formal stakeholder engagement process was initiated to document and record issues material to the business and stakeholders. The purpose of this engagement exercise was to identify key opportunities and challenges. The issues identified through this exercise, were further mapped with the issues identified by the top management of the Company and issues related to existing stakeholder engagement mechanisms. Records of interactions with the community are available at locations of the Company.

#### Stakeholder Feedback

Our stakeholders rated the sustainability report for 2009-10 as below:

- Relevance to the sustainability of the issue covered in the report: High
- · Clarity of information provided in the report: Medium
- The quality of design and layout: Excellent

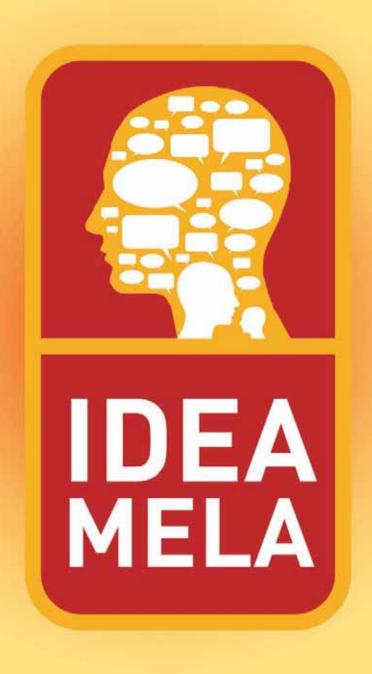
Specific feedback received on the Sustainable Development Report 2009-10 which have been incorporated as suggestions for this year's report are as follows:

- Including abnormalities like runoffs, emissions, effluent release, oil spillage, accidents and the remedial measures taken
- Specific focus on resources and employee engagement
- Sustainability strategies
- Best practices in HR



During the exercise twenty materiality issues were identified out of which six key issues were ranked higher in order of priority. The action plan relevant to each issue is being presented here in this table:

#### Issues/Topics Company's action plan Inclusivity The Company believes that no growth of the Company can be conceived without the economic development of the region it operates in – creating employment opportunities, upliftment of socio-economic standards of the - Sesa Goa has a full-fledged CSR team implementing and developing activities focussing on inclusion and sustainability to touch the lives of communities in a longstanding way; wherever we go - The Company's CSR model involves the community in identifying, prioritizing and implementing various projects Company involves community representatives and holds dialogue before starting any major project - Way forward now Sesa Goa has partnered with local/reputed NGO's for implementation of the major and high impact projects - The goal is to empower the community to make them self-reliant in future - We have commenced social impact assessment of major completed projects for 2011-12 to gauge the extent of impact and progress of the CSR programs Company prepares an action plan every year to meet the requirements of the community and also makes the effort to get the projects implemented through Mineral Foundation of Goa, an NGO constituted for development of community around mining belt of Goa. - The Company also includes its employees and its supplier partners in its growth - It applies best practices in Human Resource Management to achieve higher levels of productivity and operational efficiencies - We believe in providing employment opportunities to the local communities. Over 50% of our workforce are hired locally. - For us, suppliers are our Partners in Progress and hence as part of enhancing the relationship, in 2011, the Company has adopted a new policy in line with Social Accountability. As a part of the Business plan, the Company looks forward to certification under the SA 8000 standard within defined timelines for all its businesses by 2011-12. The Company continues to engage with our partners in initiatives like: • Participating in personal interaction - purchase and materials Setting up a vendor rating system • Initiating quality improvement programmes • Establishing joint partnership programmes Unlike any other industry, mining is an in-situ activity, which has to be done where the mineral ore exists and in Bio-diversity management most of the cases, the mineral ore deposits exist underneath the rich bio-diverse and forest areas. This aspect impels the miner to plan mining without affecting the ecology and / or cause less harm to the eco-fragile zones, and also to develop and implement a management plan for bio-diversity and wild life. Sesa Goa has always been in the forefront for its initiatives towards development of ecology and reclamation / rehabilitation of mined out areas in a systematic manner. Company has prepared and submitted the management plan for most of its mines in Goa, where bio-diversity and wild life issues are present. The management plan for Sanquelim Group of mines has been approved by the State Forest Dept. and is being implemented. The wildlife management plan approved for A Narrain mines, Chitradurga, Karnataka is being implemented in association with local forest • Proactively and periodically fulfilling all formalities and procedures Regulatory compliances • Compliance with applicable laws, conditions of clearance/ consents/ licence/ permits etc • Technologies implemented to reduce GHG emissions and CERs accrued are reported Energy conservation and Sesa Goa has been carrying out carbon footprint study for the last three years to ascertain the CO2 emissions from its activities and operations. Company is also identifying the new CDM opportunities/initiatives. A waste climate change heat recovered based power plant has already been implemented, registered with UNFCCC and generating CER's. A new project of bigger capacity is being implemented on similar lines and already applied for registration. Third party energy audits are being conducted and recommendations implemented. Company is also taking objectives for conservation of resources, implementing them and reviewing the performance periodically. Targets for energy are reviewed and revised every year and discussed at Sr. Management levels for ascertaining performance. The carbon footprint assessment of the current year indicates that there is a reduction in scope 1 emissions of Mining division which is basically due to efficient use of fuel energy and machinery deployed for operation (HEMM and DG sets) as compared to last year. There are many improvement projects being taken up by energy managers for the year 2011-12 which shall definitely help in reducing the emissions further. Company is responding to CDP every year and has been selected as one among the ten leaders for CDLI (Carbon Disclosure Leadership Index) for 2009-10 shortlisted from the 200 CDP respondents and published in the CDP Report 2009-2010. The Company strives to provide the best-in-class benefits, facilities and work environment for its employees. Attracting and retaining the best talent Sesa Goa has a long-standing healthy and positive relationship with its labour unions which is sustained by proactive dialogue, periodic discussions and continuous interaction on various forums and committees. Employee and labour The Company recruits the best of young talent from campuses every year. Various initiatives, challenging relationship assignments, roles in breakthrough / improvement projects, knowledge sharing opportunities, opportunities to self-nominate for training, assessment centres, etc. provide the right mix of challenge and enthusiasm in roles. Our employee welfare and compensation policies, along with our industry leadership in the areas of safety, environment and CSR, also continue to ensure retention of talent at Sesa Goa.



An innovative method of employee engagement that complements our business objectives J. Head - Business Excellence



#### **Business Excellence**

To follow best practices so as to maintain our standards and to progress while being sustainable in every area of our operations and processes, business excellence is a must as it helps us in yielding promising results. One of the examples is described below elaborately, namely Idea Mela. This exercise was initiated to bring out the best in our employees – our most valuable stakeholder.

#### **IDEA MELA**

In our consistent efforts to engage employees in various forums and learning programmes, Sesa Goa has understood that to enhance performance and delivery on the work front, the best ideas and suggestions could come from the workforce itself. Idea Mela took birth with this concept behind its objective of increasing the involvement of our workforce in continually improving our operations; strengthening the on-going employee suggestion management system; and fast-tracking the collection of suggestions from employees. We piloted the Idea Mela concept at a SRL unit in Goa in October 2010 and then launched it across all our other units.

30<sup>th</sup> November 2010 was selected and declared the Idea Mela Day – with the objective of collecting suggestions from our employees. Ideas related to productivity improvement, cost reduction, safety/environment performance improvement, quality improvement, employee welfare, etc., were invited from all our employees. The event was communicated well in advance and popularised through various modes of communication to our workforce.

Many Idea collection centres were opened at all the operating locations of mines/processing plants including jetties. To increase employee enthusiasm, spot gifts were also distributed. We collected over 6,000 ideas from 2,500 employees and about 75% of them were from workmen. A committee, headed by the relevant business heads, evaluated the ideas and feasible suggestions were further prioritised for implementation. About 1,000 ideas were found to be feasible right away. These were implemented and started yielding benefits to the organisation.

The committee also recognised and rewarded the Best Creative Idea, Highest Number of Ideas from an Individual and Highest Number of Ideas from a Department. All these idea owners were motivated to implement their ideas at a faster pace.

The estimated cost saving gained through implementing these ideas would be around ₹ 25 Crores. Business Heads and Senior Management team highly appreciated the concept of the Idea Mela which enabled the team with adequate resources to implement all feasible ideas thus realizing the estimated benefits.

#### Sustainability Performance Parameters

Performance parameters	Units	Target for 2010-11	Performance for 2010-11			
		Economic				
Production	Million Tonnes	18.8	18.8			
		Safety (Sesa Group)				
LTIFR		0.95	0.86			
		Environment				
Sp. Water Consumption						
SGL Mining	141 /=		<b>↓</b> 25 %			
SGL PID	KL/Ton	5-10% reduction on previous years	<b>↑</b> 0.8 %			
SGL MCD		achieved target	<b>↓</b> 0.69%			
SRL/SMCL			-			
Sp. Energy consumption						
SGL Mining			<b>↑</b> 0.10%			
SGL PID	GJ/Ton	3-5% reduction on previous years	<b>↑</b> 1.60 %			
SGL MCD		achieved target	<b>↓</b> 2.15%			
SRL/SMCL			-			
CDM Initiatives	No.	Initiation of process for new Power Plant project as CDM project.	Project initiated and Registered with UNFCCC			
LCA studies for all the products	No.	Initiation of actions for base line data generation.	Compilation of baseline data and awareness program to identified persons.			
		Social				
High Impact Projects	No.	6 projects	1 completed and 5 ongoing			
SA 8000	-	Launched	Awareness & Training			



#### **PROTECT**





# safe working environment

through responsibility, training, monitoring and implementing best safety practices, all across the group

Mr. P.K. Mukherjee, Managing Director



- Workforce and Employees: What we do to protect their health and happiness.
- Health and Safety: Ensuring workplace security and safety.
- Community: Giving back to the community through people-centric, developmental initiatives.



#### Workforce and Employees

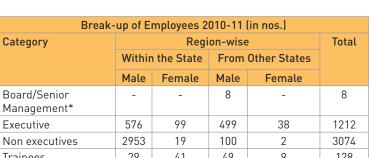
#### What we do to protect their health and happiness.

The primary goal from an HR perspective is to a build a robust and agile world class organisation with a culture of high performance embedded in a value system that promotes respect for individuals, diversity and entrepreneurship.

To keep our workers engaged, healthy and productive we proactively address all the potential hazards they may face in the workplace. Managing risks in this domain involves a complex interaction between managers, workers and supervisors - an interaction that eventually results in protecting and securing our employees and our operational units.

For these reasons, Sesa Goa believes that its growth story over the years has been written jointly by its workforce along with the support of the local community. Hence, it is our mandate to look after those who help us to become the best and sought after name in the mining sector domestically and globally. To sustain progress in our business, managing a happy workforce is our primary concern and we make every effort to build a world class organisation based on a high performance culture with values of respect for individuals, diversity, and entrepreneurship.

Break-up of Employees 2010-11 (in nos.)										
Category		Total								
	Withir	the State	From							
	Male	Female	Male	Female						
Board/Senior Management*	-	-	8	-	8					
Executive	576	99	499	38	1212					
Non executives	2953	19	100	2	3074					
Trainees	29	41	49	9	128					
Total					4422					





Employment-wise breakup of workforce							
Category	Unit in Numbers						
Permanent	4422						
Contract**	3894**						

<sup>\*\*</sup>Note: This figure has been calculated as a simple average of monthly contract workmen attendance in all units.

<sup>\*</sup>Board members and senior management include whole-time directors & vice presidents of the organisation

#### Putting best practices in Human Resource Management to achieve higher levels of productivity and operational efficiencies

In the last year, we had recast the organisation into different SBUs. The Company has continued on its transformation exercise initiated last year through its various people development initiatives. New recruits are absorbed into the mainstream through a centralised structured induction programme that is followed by orientation sessions specific to the SBUs where they are posted. While stressing on the overall grooming and training of an employee, Sesa Goa lays special focus on identifying and nurturing leadership talent from within the organisation.

Having a flat organisation structure and an open door policy, we ensure delegation of authority and quick access to information, bringing about timely and quality decisions and ensuring a safe and healthy environment for our employees.

Sesa Goa's Human Resources department is entrusted with the implementation of HR policies and achieving business objectives. The core team operates from the Corporate Office in Goa in association with HR representatives at different site locations as well. As of 31st March 2011, Sesa Goa had a total permanent workforce of 4,422 employed on its rolls in all its units and operations including SRL.

During 2010-11, a number of learning initiatives were carried out which included management development programmes for Graduate Engineer Trainees (GETs), training on structured problem solving, technical training, behavioural training, and safety. 46,484 man-hours of training programmes were attended by employees from Senior Management to Executives, Non-Executives and Trainees.

Till this year, 92 star business performers were identified and during this financial year 34 star business performers were selected. There are individual development plans which have been formulated for them to ensure their career progression within the Company with challenging roles and assignments.

The Gen-next Operational Leadership (GOLD) program, launched in 2009-10, continued to be in focus with the first batch comprising 30 employee participants completing the program and 37 high potential employees being inducted for its second batch.

The Company also rolled out its web-based initiatives called Any-time Learning, and E-library. Through self-learning modules, these platforms encourage knowledge sharing and provide opportunities for employees to upgrade their skills on both technical and managerial aspects.



Breakdown of new Joinees 2010-11											
Category	ategory Within State		From Oth	er States	Ger	Total					
	Male	Female	Male	Female	Male	Female					
Board/Senior	-	-	-	-	-	-	-				
Management*											
Executive	19	1	207	16	226	17	243				
Non Executive	687	1	10	-	697	1	698				
Trainees	29	37	49	9	78	46	124				

Breakdown of new Joinees by Age group 2010-11 Category <30 years 30-50 years >50 years Total										
Category <30 years		years	30-50 years			>50 years				
,	Male	Female	Male	Female	Male	Female				
Board/Senior	-	-	-	-	-	-	-			
Management*										
Executive	205	17	19	-	2	-	243			
Non Executive	461	1	235	-	1	-	698			
Trainees	78	46	-	-	-	-	124			

Total number and rate of turnover of new joinees broken down by age group, gender and region for 2010-11													
Net employment turnover		Age Group (in years)						Age Group (in years) Gender Region T					Total
Breakup of personnel leaving	<;	30	30-50 >50				Within the state		Other States				
the organisation	М	F	М	F	М	F	М	F	М	F	М	F	
Board/Senior Management*	-	-	-	-	-	-	-	-	-	-	-	-	-
Executive	-	-	-	-	-	-	-	-	-	-	-	-	-
Non executive	1	-	-	-	-	-	1	-	-	-	1	-	1
Trainees	27	8	-	-	-	-	27	8	9	3	18	5	35

<sup>\*</sup>Board members and senior management include whole-time directors & vice presidents of the organisation

#### Recruitment Process

In most companies, recruitment is one of the most crucial roles of the human resource professionals. The level of performance in an organisation depends on the effectiveness of its recruitment function. Organisations develop and follow recruitment strategies with one primary goal: to hire the best and the brightest for their organisation and thereafter utilise these resources optimally. We believe that a successful recruitment strategy should be well planned and relevant, thus attracting the best talent. This protects and helps to enhance the organisation's future growth and performance.

Sesa Goa hires prospective employees through a fair and transparent procedure. Meritorious candidates are given preference irrespective of their location and background. Sesa Goa visits all reputed educational institutes in Goa to recruit fresh talent. We also participate in local job fairs as and when opportunities arise.



The breakup of work force as per location is given in the table below.

State where operations are	Andhra Pradesh	Goa	Jharkhand	Karnataka	Orissa	West Bengal	Grand Total
located							
Non-local Employees	2	618	3	64	16	2	705
Local Employees	1	3361	-	321	32	2	3717
Grand Total	3	3979	3	385	48	4	4422

We look for candidates equipped with the requisite skills, knowledge and competencies required to succeed in our Company. Sesa Goa engages with the community for various skill development activities to empower the youth. Since the Company operates out of more than one state; the management team comprises employees from different cultural and academic backgrounds. All this is streamlined through our induction, and continued training programme, initiatives.

#### **Employee Retention**

Retention, especially of the skilled and talented is a key challenge in organizations today. Employee retention is critical to the long term health and success of our business. Knowing what makes employees unhappy, providing employee work satisfaction, boosting morale, positive motivation – all contribute towards retaining employees and protecting our Company against worker unrest and negative attitudes in the work place. The right work culture must foster trust for successful two-way communication. Sesa Goa regularly participates in global employee engagement studies like Hewitt Best Companies to Work and Great Places to Work survey; to receive independent feedback from our employees. This feedback is analysed and action plans are formulated to focus on areas of improvement.

At Sesa Goa, the key reason for attrition is employee immobility due to geographical constraints of mining operations consolidated at a single location. Apart from that, there are no specific reasons for attrition in Sesa Goa. With less than 10% overall attrition, the Company's attrition figures are amongst the lowest in our group companies.

Equity-based award plans in the form of LTIP are offered by the parent Company to recognise key, high performing employees of the Company. LTIP facilitates alignment of the interests of management, including younger high potential future leaders, with those of the shareholders. It has proved to be an effective motivational and retention tool for high calibre people.

Net employment turnover 2010-11													
	By Age Group (in years)			Gender Regio		egion	gion						
Category	<	30	30-50 >50		Male	Female	Within the state Fro		From 01	om Other States			
	Male	Female	Male	Female	Male	Female			Male	Female	Male	Female	
Board / Senior	-	-	-	-	-	-	-	-	-	-	-	-	-
Management*													
Executive	58	11	43	3	4	-	105	14	48	3	57	11	119
Non executives	18	-	20	1	7	-	45	1	45	1	-	-	46
Trainees	37	11	-	-	-	-	37	11	13	5	24	6	48

<sup>\*</sup>Board members and senior management include whole-time directors & vice presidents of the organisation.

Apart from the ones mentioned above, we have various other employee benefit plans and performance feedback activities that support us in our endeavour to retain the best talents from amongst us. During 2010-11, all our employees received regular performance feedback.

Performance Feedback - Executives 2010-11							
Within the State		From Oth	Total				
Male	Female	Male	Female				
576	99	507	38	1220			

#### **Employee Benefit Plans**

At Sesa Goa, we understand and appreciate just how important a comprehensive benefit package is in recruiting and retaining the best work force possible. This makes for a happy and satisfied work force while protecting the Company's bottom line by higher productivity and enhances efficiencies.

Our full-time employees enjoy benefit plans such as Provident Fund, Family Pension Fund and Annuity Fund. During the year,



contributions are made into separate funds under certain statutory / fiduciary type arrangements. While both employees and Company pay predetermined contributions into the provident fund and pension fund, contributions to the annuity fund are made only by the Company. Contributions are normally a certain proportion of the employee's salary. Apart from regular benefits, the Company provides retirement schemes to support the future of its retiring employees. These funds are administered by the Company through duly constituted and approved trusts, except for Family Pension Fund to which contributions are made via the Provident Fund Commissioner. The Company reimburses all medical expenses of its full-time employees in case of hospitalisation and more over, any employee is eligible to avail of special paid leave for recuperation and recovery.

As per the contractual obligations with any work order, it is mandatory that the contractor shall comply in all respects with the provisions of all Statutes, Rules and Regulations applicable to the contractor and/or to the contractor's employees, including but not limited to Minimum Wages Act, ESI Act, PF Act and Bonus Act and in particular the Contract Labour (Regulation & Abolition) Act, 1970 and the Rules made thereunder, Factories Act, Workmen's Compensation Act, Payment of Wages Act, Contract Labour (Regulation) Act, etc. As per the Labour Welfare Legislations, the contractor/tenderer should have a separate code number under the schemes of Provident Fund and ESI scheme and such number should be furnished within seven days from the date of awarding the contract. The contractor should comply with Contract Labour (R&A) Act and must be eligible to obtain a license from the authority. The minimum wages paid by the Company are at par with the industry and are higher than as prescribed in the Government Gazette.

#### **Human Rights**

As India's largest private exporter and signatory to the United Nations Global Compact, we believe in respecting and upholding the rights of all our stakeholders – employees, local communities, business partners, suppliers and vendors, etc. No incident on grievance related to Human Rights have been reported during the reporting period. Not having a formal process on Human Rights, in 2011, the Company has embarked on a formal process for assessing, benchmarking and certifying its performance on Human Rights with the adoption of a new policy in line with Social Accountability. As a part of the business plan, the Company looks forward to certification under the SA 8000 standard within defined timelines for all its businesses by 2011-12.

In the reporting period we have covered a total of 138 employees under SA 8000 awareness training, including executives, regular workmen and contractual workmen. The action plan would involve training workmen, contractors and suppliers, monitoring of contractor work hours, developing internal auditors and also to conduct audits for Company's major suppliers and contractors. Through these endeavours and initiatives, the Company strives hard to prove that mining can be a safe haven for workers.

We'll be initiating a formal process for training and awareness of Security Personnel in anti-corruption and human rights in 2011-12. Our security personnel have been sourced from a third party to secure and protect our premises at all our locations. 1372 trained security personnel support us on a daily basis to ensure smooth flow of operations in the mines and production units.

Although the Company does not have a formal policy on human rights; the Staff Handbook underlines respect for human rights and no discrimination between persons on any grounds. The Human Resources teams at various locations ensure implementation of the policy as laid down in the Staff Handbook. The terms of contract for services availed from contractors and other suppliers for the Company requires adherence to all labour laws. The contract binds them to our standards and ethical practices as well.

#### Diversity and Equal Opportunity for all

As a concept, diversity is considered to be inclusive of everyone. In many ways, diversity initiatives complement non-discrimination compliance programs by creating the right workplace environment and organizational culture for making differences work. Diversity is about learning from others who are not the same, about dignity and respect for all, and about creating practices that encourage learning from others and developing diverse perspectives.

As a progressive Company, Sesa Goa is an equal opportunity employer and does not discriminate on grounds of race, colour, sex, religion, political opinion or social origin involving internal / external stakeholders. The organisation does not employ nor encourage forced, bonded or child labour and conducts proper checks and audits to ensure that our contractors follow our example. No incidence of discrimination has occurred during the reporting period.

Women employees have the provision of three months maternity leave as per the law, which can be further extended for a short period. The employee can re-join in the same position. In 2010-11, three women employees availed of maternity leave, out of which two employees have resumed at the same position and the third employee is expected to resume work after July 2011.

The Company covers the hospitalisation and expenses incurred for the first two children. The same benefit can be availed by spouses of our male employees as well. Sesa Goa also provides accident cover to all its employees and their immediate families. However, after a sabbatical, there is no provision to take an employee back in the same position. Currently, the Company doesn't have any provision for paternity leave; however, male employees can avail of the special paid leave.

#### **Women Empowerment**

India has the distinction of having the world's largest number of professionally qualified women. India prides itself in having more women as doctors, surgeons, scientists and professors than even the United States. However, a recently released study by the Confederation of Indian Industry (CII) revealed that women constitute only a very small percent of the employment force in companies. Only 6% of the total number of employees working in medium and large scale industries constitutes women, with 18% in medium and 4% in large companies.

At Sesa Goa we firmly believe that women are the change makers in society. We offer equal roles and responsibilities to our women employees and do not discriminate on the basis of gender.

The ratio of basic salary of men to women in all staff categories across all locations is 1:1.



Our HR department is working towards achieving 20% women employee strength in the work force. Below is the gender distribution rate for 2010-11.

Composition of governance bodies and breakdown of employees as per gender					
Category	Gen	Total			
	Males	Females			
Board / Senior Management*	8	-	8		
Executive	1075	137	1212		
Non executive	3053	21	3074		
Trainees	78	50	128		

Composition of governance bodies and breakdown of employees as per age							
Category	Age						Total
	< 30 y	< 30 years 30 - 50 years >50 years					
	Male	Female	Male	Female	Male	Female	
Board / Senior Management*	-	-	3	-	5	-	8
Executive	457	103	482	29	136	5	1212
Non executive	827	0	1698	0	541	8	3074
Trainees	78	50	0	0	0	0	128

<sup>\*</sup>Board members and senior management include whole-time directors & vice presidents of the organisation. \*Currently, since we do not have sufficient data on the minority group for the reporting period, we haven't included it in this report.

During the reporting year, two cases of sexual harassment of female employees were reported. The cases were also discussed in the board meeting and appropriate actions were taken against the guilty.

#### Case Study

#### Self-Defence Program held for women at Pig Iron Division

The two months' Self-Defence Programme organised for women employees at the Pig Iron Division, Amona, was conducted by Mr. Vincent Rosario. Mr. Rosario is a Black Belt, 2<sup>nd</sup> Dan Taekwondo Kukkiwon certified instructor and his training was sought by our women employees primarily to defend themselves, from any untoward incidents while at work or elsewhere.

The program covered basic survival techniques in case of an attack, basic striking and blocking techniques by using hands and legs as well general information on the subject. Around 15 lady employees were trained in this program.

After the completion of the programme, women employees reported feeling more confident and empowered to defend themselves against any physical danger. On successful completion of the program a certificate was awarded to all the participants and we look forward to replicating similar programmes in other units of Sesa Goa.





#### **Employee Representation**

All the non-executive employees of Sesa Goa are represented by independent trade unions. The Company abides by Section 9A of the Industrial Disputes Act, 1947, wherein a minimum notice period of 21 days is required before any operational change is effected by the Company.

Independent Trade Unions & Collective Bargaining Agreements	Percentage of Employees represented (%)		
Sesa Goa Workers' Union	39.36		
United Mine Workers Union	13.11		
Goa Mining Labour Welfare Union	17.48		
United Bargemen's Association	4.6		
Goa Labour Union	0.76		
Total	75.31%		

We'll be commencing a parallel collective bargaining contract for the contractual workmen by 2011-2012.

As a democratic set up, the rights of our employees are honoured and we have achieved excellent results as far as collective bargaining is concerned. Under the collective bargaining contract, health and safety policies are also covered.

There have been no incidents of strikes and lock-outs during the reporting period.

#### **Anti-Corruption Policies**

All employees are briefed on the Company's anti-corruption and Whistleblower policies on joining the Company. At the time of joining, a commitment is obtained on a form declaring they have understood these policies and agree to abide by them. Moreover, the legal department conducted a drive by way of posters, etc., to ensure that all employees are aware of the Whistleblower policy. During the reporting period, no substantiated incidence of corruption has occurred or has been reported.

#### Percentage of employees trained in organization's anti-corruption policies and procedures

Sl.no.	Employee Category	No. of employees (nos)	Percentage
1	Board /Senior Management*	8	100%
2	Executive	1212	100%
3	Non executive	3074	100%
4	Trainees	128	100%

<sup>\*</sup>Board members and senior management include whole-time directors & vice presidents of the organisation.

As a part of SA 8000 implementation, all contractors and workmen will also be included in anti-corruption training in the subsequent reporting period.

#### Training and Leadership

The training and development effort at Sesa Goa is directly linked to the individual as well as the business need. Training needs of all employees are identified every year, based on which the annual training calendar is formulated. Continuous learning is critical to our growth and we invest generously in the development of our people.

Sesa Goa has a structured approach towards induction of fresh talent recruited by the organisation.

Boot Camp and Metamorphosis are the programs designed especially for induction of GETs and MT's respectively. Under these programmes all new joinees undergo a series of classroom training sessions along with site visits to gain a complete understanding of how the organisation functions.

Our focus is to impart training that will enhance our employees' skill sets, all-round grooming, personality development as well as encouraging a positive attitude. Apart from regular training programmes, this year we also launched a self learning e-portal called "Any time learning".



To promote operational efficiencies and be in tune with global best practices in mining and other functions, employees attended a range of training programs, conferences and mine visits during the year. These covered many subjects including Benchmarking, Mergers and Acquisitions, Sustainable Development, Mining Logistics, Business and Climate Change, etc. As a practice, the employees share their learning with larger groups in the Company.

Programmes such as GOLD and Navchetna have been quite popular and effective in delivering our employee training objectives. We provide numerous behavioural, functional, technical training to all our employees internally, on a regular basis and also sponsor employees for external training that would augment their skills and knowledge base. The number of hours of training imparted to various categories of employees at Sesa Goa is as shown below:

Employee Category	Training (Hours)
Board / Senior Management*	152
Executive	29822
Non executive	14321
Trainees	2189
Total	46484

\*Board members and senior management include whole-time directors & vice presidents of the organisation

#### Gen-Next Operational Leadership Development (GOLD)

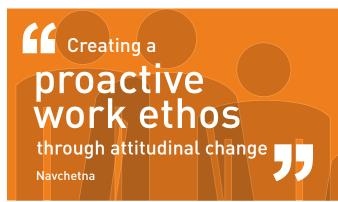
GOLD (Gen-Next Operational Leadership Development) is a leadership development initiative to develop the second line of operational leaders in the organisation. The inductees to the programme are the stars (high potential employees) and key position holders who are groomed over a six month period with active interventions in personnel development, project management skills and other introspective and experiential learning tools. The programme aims at building attitude, outlook and skills necessary for undertaking increased responsibilities, thereby shaping mind-sets and the behaviour of participants. In the first batch of GOLD, 30 participants across 12 functions and three locations were covered.

Their development needs are identified through 360 degree feedback and a series of self-exploratory exercises, along with inputs from senior people in the organization.

- Major needs identified from feedback
  - Strategic thinking and problem solving
  - Managing external environment and communication
  - Delegation and team building
- Participants went through an intense learning programme comprising the following
  - Personal coaching
  - Interventions from guide
  - Workshops (problem solving and communication)
  - Breakthrough projects with support from immediate superiors

Majority of the participants have shown extraordinary to significant changes in behaviour and business knowledge. Gold Wave 2 is currently on with 37 employees as participants this time.

At Sesa Goa, we are constantly endeavouring to provide opportunities to improve the skillsets of our workforce and enhance their career. We regularly send employees to ISM Dhanbad to upgrade from ITI technical diplomas to degree.



Navchetna is an HR intervention designed especially for Sesa Goa workers and their supervisors. 256 employees participated in the Navchetna programme in 2010-11. The programme was formulated with the intention of transforming the workforce at the grassroots by filling them with energy, enthusiasm and the urge to learn and change - in the process inculcating a new attitude of proactive openness and pliability.

It covers today's pressing issues such as the environment, development, business objectives and how an employee can contribute positively to these by imbibing the necessary skills sets and knowledge of the latest advances in these areas. Thus the employees become more flexible, open to change, cost effective in organisational practices while aligning themselves to the goals of the organisation.

The programme also empowers participants by analysing their true creative potential and equipping them with the latest insights from the behavioural sciences, attitudes and values that would help to inspire them. The programme was spread across two days covering topics which would help an employee discover their true potential, teach them problem solving techniques and exploring new ways to engage with their team to bring out the best from each to enhance overall productivity.





#### Health and Safety

## Protecting the people and the Company against occupational hazards

Sesa Goa's corporate Health, Safety, Environment and Corporate Social Responsibility (HSEC) department and the management review committee frame policy and guidelines on HSE; they also review the effectiveness of the system periodically. Today, we have a well-defined policy on Safety, Health, Environment and Quality ("SHEQ") for all our operating units. The committee guides our sustainable development endeavour, sets annual targets and monitors progress in line with our HSE and social policies with a clear focus on integrating HSE aspects in the decision-making process. All our locations are certified for ISO 9001, ISO 14001, OHSAS 18001 (except SRL for OHSAS 18001, which shall be certified in the next financial year) and we are going ahead with implementing SA 8000 and propose to get certified during 2011-12. Through these endeavours and initiatives, the Company strives hard to prove that mining can be a safe haven for workers.

The entire workforce is represented in formal joint management-worker health and safety committees. We have well qualified HSE and CSR teams across all our operations comprising qualified and experienced professionals. Our priorities are to use resources such as energy and water efficiently, minimise our impact on biodiversity and landscape functions, and reduce waste and emissions including greenhouse gases. The HSE committee's agenda is taken forward by senior management at each site and they are supported by HSE professionals who implement this agenda.

In essence, we believe that an organizational approach to safety is effective only when both the work design and employee behaviour work in coordination towards achieving health and safety goals. Many organizational and individual issues emerge in the management of employee health and safety and to

protect both the Company and the individual all the concerned parties need to work intandem to achieve them.

#### Safety

Safety for up is a prerequisite for sustainable business. We aim for zero accidents and ensure a safe working environment. This is achieved through maintaining a wellestablished system of reporting accidents and incidents including the near-misses and competent investigation of accidents and incidents. Identifying systematic safety deficiencies to put preventative measures in place and sharing safety lessons learned and best practices through the exchange of safety information. The organisation encourages employee participation in safety committees and safety promotional programmes. New initiatives are introduced regularly for continual improvement in safety performance. As an awareness campaign, our HSE team sends a safety pause to all employees through emails. The safety pause is prepared by our own creative employees and is shared with all on a daily basis.



Safety Manager, Employees & Workmen taking safety oath on National Safety Day at MCD, Navelim

Despite the Company's best efforts to achieve zero accidents, a fatality occurred at our Sarmanas jetty where a barge sailor fell into the water while going from one barge to the other and died due to drowning.

#### Safety Performance

Even as the Company envisions a zero-accident mindset and creates a safe working environment, we do not want to remain complacent and hence diligently monitor our safety performance. Through the disciplined application of best safety management practices, the frequency and severity of accidents declined significantly. Our Lost Time Injury Frequency Rate (LTIFR) in 2010-11 was 0.86 with our Met Coke plant achieving zero injury incidents for the second consecutive year and our Pig Iron Division has also achieved zero injury incidents during the year. There were no incidents of injuries to women workforce during the reporting period.

Frequency Severity Incidence						
Area / year	2008-09	2009-10	2010-11			
MINING - SGL	1.544	0.349	0.711			
PID	0.109	1.648	0			
MCD	0.152	0	0			
SMCL & SRL	-	-	0.165			

Lost Time Injury Frequency Rate (LTIFR)						
Area / year	2008-09	2009-10	2010-11			
Mining - SGL	1.4	1.38	1.02			
PID	0.52	0.95	0			
MCD	1.1	0	0			
SMCL & SRL	-	-	1.02			

Number of Lost time injury accidents (LTIA)						
Area / Year	2008-09	2009-10	2010-11			
MINING - SGL	10	13	13			
PID	1	2	0			
MCD	1	0	0			
SMCL & SRL	-	-	6			



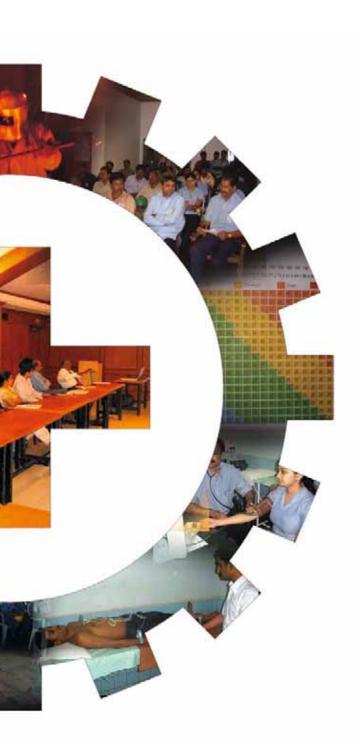
Note: There is no comparative data available on safety performance for SMCL & SRL for the previous year since SMCL, SRL (erstwhile V S Dempo Limited) got integrated in 2010-11.

To sustain the zero mind-set for a safe workplace, the Company has initiated various initiatives such as:

- Compulsory use of Personal Protective Equipment's (PPEs) like Helmet, Safety Shoes, Goggles, Dust Mask, Earplugs, etc
- Training for employees on behavioural and job safety habits on a regular basis
- Safety Department monitors the worksites regularly to carry out:
  - o Regular Risk Assessment of activity being undertaken
  - o Conduct periodic checks and audits
  - Near-miss reporting, and the reporting of unsafe conditions and practices to the concerned departments for corrective measures



- Safety Committee Meetings and Implementation of Safety Suggestion Scheme: Safety suggestions are encouraged at all unit levels and the best suggestions are rewarded
- Each location/site has a safety committee represented by people of all ranks. Safety meetings are conducted on a monthly basis and suggestions are implemented for improvement
- Celebration of safety week/day with competitions and rewards
- 'One Day Safety Officer' Programe: Every employee can inspect the safety aspect of the plant/location and make suggestions for its improvement
- Issue of Safety Violation Cards to employees to identify the nature and frequency of safety violations and the area of work concerned
- Regular safety awareness programmes and mock drills are carried out for all employees
- Safety posters and boards are displayed at various locations at the sites
- Weekly safety con-call is held to discuss/communicate safety issues.
- Night vigilance inspection by senior managers and employees at the site during night shifts





#### Occupational Health

Sesa Goa believes that a healthy employee ensures a productive and prosperous Company. The organisation aims to provide a workplace that is free from hazards by eliminating occupational illness. In compliance with statutory requirements, the health of all our employees is checked annually across the group as a mandate. In-house facilities for occupational health monitoring are also available in the mines and industry sites. To maintain hygiene standards, we regularly monitor dust, noise and lighting levels at the workplace. With periodic evaluation of our operations we are able to identify potential risks and take proactive measures to reduce them accordingly.

Total Medical Examinations						
Туре	2008-09	2009-10	2010-11			
Staff	269	116	417			
PME	466	309	982			
	Statutory Medical Examinations					
Area	2008-09	2009-10	2010-11			
Mining	260	810	1429			
PID	184	189	189			
MCD	70	79	69			

The table above shows the number of employees from Sesa Goa being examined during the periodic medical checkups. There was no occupation related sickness reported in the reporting year. Our doctors visit all our sites and surrounding areas educating employees and villagers on topics related to health and hygiene. Our team of doctors conduct awareness camps for diabetes, hypertension, HIV/AIDS, tobacco awareness, malaria and TB, cardiology and many such programme camps for our employees, employee families and community members.



President of Goa State Women's Commission, Dr. Pramod Salgaonkar and Mr. P. K. Mukherjee our MD releasing the HIV/ AIDS Policy of Sesa Goa Ltd. on the occasion of World AIDS Day.



## Giving back to the community through people-centric, developmental initiatives

Sesa Goa believes that Corporate Social Responsibility (CSR) is a duty we owe to the people who work with us, live around our work locations, the environment and society at large. The direct and indirect influence of our activities have far reaching effects which are beyond the standard parameters of measuring impact assessments. Our efforts are focused towards reaching out to those who have been influenced by our presence in their vicinity.

We constantly work towards envisioning, planning and implementing programmes meant for the development of the community. The overall development of society happens through various activities and interconnected programmes, hence most of our initiatives encompass several essential components which will support our existing platform of work and / or enhance it in different ways.

Education, health, sanitation, livelihood, development of infrastructure and promotion of art and culture are the few areas that we have supported over the years. Furthermore, we ensure that our efforts are sustainable and self-reliant. The response to all initiatives have been overwhelming over the years; and in the years to come we hope that our positive influence will continue to nourish all those who have consistently supported us in various ways in the growth and development of Sesa Goa.



Children's festival held at Chitradurga, Karnataka

#### A tribute to the legendary poet late Sh. B.B. Borkar

The great Goan poet BB Borkar's poems left an indelible imprint on our society. They were written in different languages (Marathi and Konkani) and thus recognised by everyone in the state. Shri BB Borkar's poems are well known for depicting the beauty of nature and his love for Goa. As a tribute to this legend in his birth centenary year Sesa Goa in association with the Department of Art & Culture, took the initiative to make a documentary film on BB Borkar's life and work. Sesa Goa supported Goan filmmaker Mr. Dnyanes Moghe and Mr. Prasad Lolayekar, Director of Art & Culture, in this initiative. A formal function for the launch of the film was organised at Swami Vivekananda hall in Panjim on 10<sup>th</sup> November 2010.

"In the whole of India, Kashmir, Kamarupa, Kerala and Konkan are supposed to be the richest in scenic beauty. I have had the good luck of drinking deep in the founts of their distinctive charm and thus have my aesthetic sense refined. But if I am to be born again and I am allowed to choose my future birth place, I shall undoubtedly opt for Goa because its great beauty has a supernatural quality of refining the human mind and turning it inward into the depths of creativity and spirituality..."

- BB Borkar.





#### documentary on the life and cultural work of BB Borkar

will not only preserve the rich literature but will also remind the young generation of their valuable Goan literature and inspire them.

Mr. Mahesh Patil -AVP- HSEC. Sesa Goa

#### Community Development - The Approach

We have adopted a holistic and long-term action approach for the overall development of the community - by processes such as stakeholder engagement and consultation process coupled with base line studies, need-assessments, and participatory exercises such as PRA and PLA. Our CSR team has been working closely with community members and our approach towards addressing community concerns have been through Public Private Partnerships, alliances with NGOs, Panchayats and local associations. Sesa Goa has participated in the lives of community members through the Sesa Community Development Foundation (SCDF), Specialised Need-based programmes for Community Development and Mineral Foundation of Goa (MFG).

Launching Watershed Management Project at Chitradurga, Karnataka



Sesa Goa is one of the founder members of Mineral

Foundation of Goa and the highest contributor to MFG which utilises this fund to address social and environmental concerns in the mining areas of Goa.

Our operations have not affected any communities residing in and around our premises and hence there have been no incidents of any dispute over natural resources noted during the reporting period. There are no indigenous communities residing in and around our operations.

#### Impact of Infrastructure Investment for Community Development

Initiatives fostering community development continue to be implemented through Sesa Community Development Foundation (SCDF) which runs the Sesa Technical School (STS) and Sesa Football Academy (SFA). STS has become a leading vocational training institute in Goa and has a reputation for identifying and nurturing potential excellence in young Goans. SFA has two centres; the Junior Academy continues delivering high quality of young footballers and the Senior Academy focuses to develop a team young players.

#### Contribution to core CSR areas for Community Development (in ₹ Crore)

CSR areas	2010-11	2009-10
Sustainable Livelihood	2.158	0.800
Donation	4.046	24.772
Education	1.668	0.946
Health	1.690	1.266
Infrastructure	4.764	2.673
Sesa Community Development Foundation (SCDF)	3.290	3.533
Mineral Foundation of Goa	6.248	4.095
Other socio-economic works	0.908	0.000
Total (in ₹)	24.772	17.392

#### Sesa Community Development Foundation

The SCDF established in Goa in 1998, is registered under Societies Registration Act and its main area of activity remains the development of the local community surrounding the mining operations and facilities of the Company. The Sesa Technical School and Sesa Football Academy are initiatives managed by SCDF.

#### 1. SESA TECHNICAL SCHOOL (STS)

Sesa Technical School (STS) established in 1994 in Sanquelim is a part of our exit strategy following the closure of mines. STS trains young inhabitants of the mining belt in Goa and arms them with the technical skills and knowledge that will enable them to earn a living. STS students specialise in becoming Machinists, Fitters, Electricians or Instrument Mechanics and are hired by various MNCs.

#### 2. SESA FOOTBALL ACADEMY (SFA)

Goa and football have a cultural history dating back to the eighteenth century when it was introduced by an Irish Vicar as part of the academic curriculum for grooming students for sports and fitness. Goa has five major football clubs and, over the years, four Goans have captained the national Indian team. To nurture the talent of Goa's young footballers, SFA was established in the year 1999 - to offer junior level training at Sanquelim, Goa. The Junior Academy has 36 boys in the age group of 14-16 years, selected on merit and they are being trained in football and given a formal education as well.

In the year 2010-11, the Junior Academy played 14 competitive matches of which it won eight and three resulted in a draw.





The Senior Academy of SFA started functioning from June 2008 at Sirsaim, Goa. To support the Senior Academy students, SFA's infrastructure was upgraded in February 2010 with football turf, hostel, gym, indoor sports hall, AV room and sauna bathing facilities at an estimated investment of ₹ 4 Crores. For the last two years, Sesa Goa's Senior Academy has been an active participant in the Goa Professional League, besides participating in the  $2^{\text{nd}}$  division of the I-League, Governor's Cup and various other tournaments. Within two years of the Senior Academy coming into being, eminent football clubs are chasing at least half a dozen of the boys from the Senior Academy with lucrative offers.

It is interesting to note that, while none of the top-notch clubs in Goa have a single football ground of their own, Sesa Goa has two beautiful turfs in Goa, created on restored mining land, proving that mining too can be made sustainable.

SFA has signed up former English Premier League player Terry Phelan as its Chief Mentor at an event in Panaji. The former Chelsea and Manchester City defender who signed a three year deal with Sesa Football Academy recently, has taken charge and already moved to Goa. Having moved on from being a professional player to becoming a successful youth coach in two continents - North America and Australia - Terry Phelan brings with him a wealth of knowledge and sporting skills.

SFA also announced the appointment of Libero Sports as the academy's strategic marketing consultants. Libero Sports India, a subsidiary of US based Libero Sports LLC, through its global partnerships will assist in player representation and sponsorship packaging for the academy. SFA has plans to add a spectator stand, a swimming pool and a half pitch artificial turf. A tie-up with a top professional club in Europe is also in the pipeline.

Despite debuting only in 2008, the Senior Academy in 2010-11 played for some prestigious series such as ONGC 2nd Div. I-league, Goa Professional League and the Federation Cup. Of a total of 32 matches in the above series it won 12.



Signing up of Terry Phelan as Chief Mentor, Sesa Football Academy

#### Specialised need-based programmes for Community Development:

Following constant interaction and feedback from the local community, Sesa Goa has formulated its approach towards addressing the community's needs through effective and sustainable programmes on a continuous basis. Based on the requests received from community members, a budget is allotted on a yearly basis to support activities and initiatives covering the core areas of improvement, namely - social infrastructure development, education, health initiatives and sustainable livelihood.



House constructed for underprivileged at Amona

Villages Covered under Community Development Programmes			
Goa	Karnataka	Orissa	
Kirlapal Dabal, Sanvordem, Panchawadi,	Chitradurga,	Barbil,	
Dharbandora, Usgaon, Sonshi, Sanquelim,	Megalahalli,		
Advalpale, Pissurlem, Cudne, Amona,	Bhimsamudra,		
Navelim, Sirsaim, Bicholim, Pilgaon, Mulgaon,	Kagalgere,		
Mayem, Surla, Colomba, Sirigaon, Sulcorna,	Kadleguddu, B		
Kothambi, Curpem, etc.	Nagatihalli, etc.		

The Company has commenced a formal social impact assessment study on all completed projects, results of which would be available by 2011-12. Based on the outcome of the results, necessary mitigation measures would be taken. No formal study has been conducted to assess the negative impact of our operations, but by engaging regularly with the community, we have gauged there has been no negative impact.

#### Social Infrastructure Development

Sesa Goa believes that by building or developing the appropriate infrastructure, a positive environment for all round development can be created. Facilities are important as they include primary needs like sanitation to recreational needs such as parks and gardens, covering the needs of all age groups alike. We encourage the active participation of community members in creating infrastructural assets that will meet their long-term needs.

From distributing smokeless biomass stoves, providing drinking water pipelines, developing community park, community halls for gatherings and ceremonies, constructing medical centres and houses for the underprivileged, buildings for government primary school and drainage systems are the few activities that we have taken up to improve the lives of community members.

#### Education

In some of the remote areas where Sesa Goa operates, schools and other institutions do not have enough resources and require external support to cater to the purpose of employment related academics. Also, some sections of our society are less fortunate than others. They have basic sustenance and self-sufficiency but they definitely need help when it comes to getting quality education. Sesa Goa's CSR programmes provide a shot in the arm to such educational institutes and also focuses on promoting quality education by undertaking various request and need based initiatives.

#### **Vedanta Computer Education Programme (VCEP)**

Vedanta Computer Education Programme (VCEP) is a computer aided learning programme. 349 schools have been covered in the first phase of this project in Goa. VCEP aims to provide quality education by incorporating CAL (Computer Aided Learning) in the teaching and learning process - thereby increasing enrolments, reducing dropouts and improving the percentage of students in middle school. The programme provides a scalable teacher training programme through PowerPoint and multimedia presentations.

A resource coordinator for every taluka has been appointed and will monitor the implementation of the programme. A monthly MIS is also being circulated on the progress of the project. 60,000 students are benefitting from this programme. It is being implemented by the Vedanta Foundation in collaboration with the Directorate of Education, Sarva Shiksha Abhiyan and Sesa Goa Ltd.

Distributing notebooks to over 7,000 school children, cash rewards for meritorious students through Sesa Dnyanyoti Shishyavritti scheme, organizing study centres, conducting vocational training courses for 9th grade pass outs, organizing competitions on essay writing and debates, etc. are some of the other activities which we have taken up on a continuing basis.



# Case Study: 'Manthan'-A school based intervention for promoting adolescent health and education

The broad vision of Manthan is to promote the health and well-being of adolescents through the development, implementation and evaluation of a school based package of health and education promotion interventions. Manthan is also aligned with the national goal of youth development and the global goal of promoting health education in schools. The project is based upon the WHO Health Promoting Schools model envisaging a partnership between the Company and renowned NGOs (Sangath and Sai Life Care) in the field of child development and family welfare, making school based interventions, via specially trained school health counsellors. This programme is successfully conducted across Goa.

#### **Objectives:**

- To reduce school drop-out rates and improve the educational results of the students
- To promote health, including mental health, nutrition, reproductive and sexual health (RSH) outcomes
- To reduce risk behaviours such as tobacco use and violence
- To motivate adolescents to continue their education and make mature career choices which will be economically viable

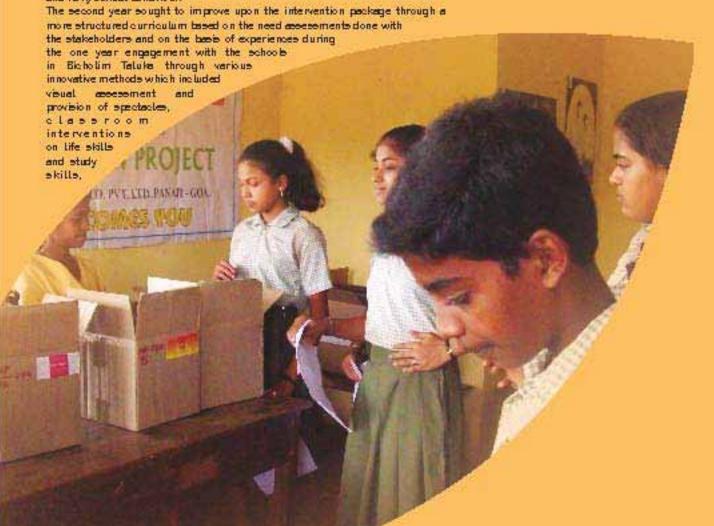
The project involves three levels of intervention i.e. school, class and individual levels. On the basis of need assessment of all schools, the issues of primary concern were included in the project such as: hunger and malnutrition, bullying and disciplining strategies, lack of study skills and the motivation to study, learning difficulties, lack of career guidance, reproductive and sexual health, mental health and peer relationships.

The first year necessarily was one in which needs were mapped and assessed. Accordingly, health camps were arranged where an attempt was made to prepare a baseline survey of adolescent health in mining areas of rural Goa. The findings would appear to indicate that malnutrition is the root cause of school drop-out incidence, with hunger leading to learning difficulty, lack of study skills and motivation to study. Other areas of concern were bullying, substance abuse and the keyword behaviour.

individual counselling sessions, nutritional interventions focused on creating awareness about the importance of a nutritious diet, types of essential nutrients, healthy eating practices and low cost recipes. Workshops were also organised on career guidance for the students in higher classes and on developing a framework for an anti-bullying policy and positive disciplinary practices.

The extension proposal for the third year seeks to consolidate the activities that have been started in the first two years of the project. The third year was most innovative and interventions were structured on the basis of learning from the first two years that included awareness generation programmes, different types of health camps dealing with various issues, School Level Interventions on education and careers for improving educational outcomes and reducing dropouts, mental health, on emotional growth and life skills, innovative methods of speak out box, substance abuse, physiological and reproductive health. Classroom level Intervention includes making career decisions, study skills motivation; important interventions include individual as well as group counselling for the students identified with different problems.

The intervention have been successfully completed over three years in nine schools out of 13 rural schools, and conducted in various classroom interventions and workshops; and it also provided individual counselling to several students. Manthan has reached about 3589 children in 13 schools with various interventions. On assessment it was found that there was a remarkable change in the academic performance of students, reduced drop-out rates by 9%, improvement in health and nutritional status, proactive participation of students in extracurricular activities.



#### Health initiatives

Awareness is the prerequisite to precautions leading subsequently to a healthier life. Sesa Goa noticed that a large number of people suffer from malnutrition, anaemia, common sicknesses and diseases in the villages around our operations. Also the state of existing health infrastructure was inadequate. The solution lay in injecting the social vaccine of awareness and upgrading the existing health facilities and infrastructure.

Over one lakh villagers have been benefitted by 10 community medical centres located in Goa, Karnataka, Orissa and Jharkhand. Medical camps on Respiratory diseases, TB and Malaria, Reproductive Child Health, Anaemia Cancer awareness and detection for women, eye screening, tobacco awareness programmes are a few such activities that have garnered a lot of interest and participation from community members.



Global Handwashing Day Celebrations

#### Sustainable livelihood promotion

Agriculture, watershed and women enterprise development has attained the utmost importance in the current scenario of sustainable livelihood. Sesa Goa has taken the initiative to tie up with expert agencies to create awareness, mobilise the community and help establish alternate means of livelihood. The project 'Alternative Livelihood Opportunity Project' with the Universities of Agriculture Sciences, Dharwad, has brought substantial results in promoting livelihood options in Chitradurga. Similarly in Goa, the Company engaged the Centre for Development Planning and Research to identify and implement income generation programmes for Women SHGs. The response from the community has been overwhelming.



#### Case Study: Alternative Livelihood Opportunities for the rural poor

The mining unit in Chitradurga district of Karnataka state has created many employment opportunities directly and indirectly for the villagers in the cluster. However, the majority of the people surrounding our business unit belong to Tribal Communities and Scheduled Castes are a dominant minority in this area who still continue to depend largely on farming activity with their very small land holdings. So, there was a need to educate the rural community on development possibilities in farming and to also create alternative enterprises for a sustainable livelihood. Hence, our CSR team decided to initiate a development project to demonstrate and develop alternative livelihood opportunities in the cluster of villages. In 2008, the University of Agricultural Sciences, Dharwad took a lead role in developing and implementing the project entitled "Alternative Livelihood Opportunities Project (ALOP)" in the time period of four years.

In order to have an in-depth understanding of the community's composition, status, livelihood options and practices, etc., a bench mark survey was conducted through personal interactions and focus group discussions in the identified villages. The main objectives were decided following the survey:

- 1. To build the capacity of farmers and farm women in soil, water and vegetation management thereby improving productivity and economic returns
- 2. To demonstrate improved crop production technologies in the farms
- 3. To encourage people institutions and facilitate linkages with development departments

The following activities were planned and implemented in the project villages in order to achieve the set objectives.

- Community-based Watershed Development: Over the years, the sloping topography of the farming land in villages surrounding the mining unit had been causing the erosion of fertile soil due to regular rainfall. Hence there was a critical need to take up watershed development. Company has contributed to the entire expenditure involved in taking up the watershed works; around ₹ 36 lakhs were spent towards making watershed structures such as, farm bund, waste weirs, boulder checks and rock filled checks etc. Till date, around 464 ha area has been brought under watershed development by which 340 households have directly benefitted by the initiative.
- New Crop Enterprise Introduction Soybean Crop Cultivation: Maize has been the main crop grown for many years in the farms near Sesa Goa's mining operations. Crop rotation was essential to sustain farming on these lands. Looking at the situation, Sesa Goa initiated the introduction of Soybean crop, to be grown in place of maize. Climatic conditions of the area are most suitable for growing Soybean and it has many other advantages over Maize. Over a period of time, other farmers have realised that they could earn extra income of around ₹ 3,000 per acre by growing Soybean, as crop intensity of the land is doubled.
- Promoted Vermicompost Units: A total of 110 twin model Vermicompost units have been set up in the five project villages of the Company's mining operations. This initiative aims at establishing additional 50-60 Vermicompost units in each project village.
- Introduced Integrated Farming Systems: Integrated Farming Systems established in project villages aim at developing different enterprises with the available local resources. Mango, sapota, forest species and grass were grown in a piece of land. This kind of farming model has been introduced in the fields of 112 farmers.
- Introduced New Red Gram (Tur) Variety: The farmers in the surrounding villages around the business unit, usually grow Tur crop as an intercrop to Maize and they take up Tur crop sowing with locally available seeds. So the Company introduced a new variety called "Maruti" which has special advantages over the local variety. The said variety was developed in the University of Agriculture Sciences, Dharwad. The new variety has been introduced in around 185 Farmers' fields in the project villages.
- Distributed High Yielding Backyard Poultry Birds Swarnadhara: Distributed improved poultry birds "Swarnadhara" to 155 beneficiaries in four villages. "Swarnadhara hens lay about 180-190 eggs in a year whereas local hens lay 25-30 eggs in a year. These breeds are developed by researchers at the Department of Avian Production and Management (DVPM), Hebbal, Bangalore.
- Farmers Field Schools To Promote New Technologies: To improve the overall agricultural practices, demonstrations of improved techniques were done under the activity "Farmers Field School". The villagers actively participated in classes conducted once a week in one of the farmer's field regularly to teach different aspects of modern agriculture. Around 39 sessions were conducted in four villages and 756 farmers participated in the training sessions.
- Improved Biomass Cook Stoves: Introduced biomass cook stoves to 700 families for reducing carbon emission at the household level. The 1000 Biomass stoves can save a total of 1500 tons of carbon dioxide annually.

#### Events in progress in Karnataka





# Case Study: Back to farming-Revival of paddy fields in Maina Navelim village

Farming practices have taken a back seat in the predominantly agrarian economy of India as many have started preferring desk jobs and white collar positions. The state of Goa too is passing through the same situation like several other states in India. This attracted the attention of CSR personnel for intervention to bring back land under cultivation. In Goa, they identified Maina ward of Navelim Village where 40 ha land was left fallow for 12 years.

#### **Objective**

- Facilitate farming communities to return back to farming
- Promote sustainable and traditional means of livelihood

The project 'Back to Farming' started in April 2010 with a lot of initiatives and assistance packages to the farmers which comprised the following;

- · Awareness programmes /meetings of farmers along with village panchayat members for mobilization
- Guidance on best agricultural practices, integrated cropping system, improved technologies, hybrid seeds, proper application of fertilizers through Govt Agriculture departments
- Helping farmers avail Government subsidies on tractors, hybrid seeds
- · Improved irrigation by repairing sluice gates, bandharas and bund
- Fencing the fields by boulder walls and barbed wire
- Desilting of fields

Through this project 40 ha of paddy field which was left fallow has been brought under cultivation. Various crops including paddy, vegetables and pulses are grown throughout the year. A total of about 60 farmer families have benefitted. It provided a means of employment and an additional source of income to the beneficiaries and helped to motivate the farmers to continue with their traditional means of livelihood i.e. agriculture. The project has led to generation of income by the farmers. The fertile green fields bring about a feeling of contentment and a smile on everybody's face.



# **PRESERVE**





As we follow our dream to be amongst the top four iron ore companies in the world, we endeavour to continue our sustainability initiatives as well as set higher benchmarks for ourselves in developing society and further minimising the impact on ecology

# We strive to be more responsible in our impact on business and society

Mr. P.K. Mukherjee, Managing Director

- Environment: What we are doing to redress and preserve the balance in favour of nature and the living habitat.
- Product Responsibility: What we are doing to minimise any negative impact caused by the products manufactured.



# **Environment**

# What we are doing to redress and preserve the balance in favour of nature and the living habitat.

Today, human pressure on the environment is much greater than before in terms of magnitude and the effect man has in disrupting nature and the ecological balance. For more than five decades, Sesa Goa has been consistently in the forefront in its efforts to restore the surrounding environment back to its original form. Though this may sound a daunting task, we think it is possible - with passion and commitment. From planting trees on our mining sites to conserving water, managing solid waste and reducing energy consumption, we take every possible step towards preserving, conserving and minimising our impact on the environment and society, thus protecting both for the benefit of future generations.



The Butterfly Park, Sanquelim Reclaimed Site

Integral to our efforts in preserving nature in its original form is the formation of environmental management teams. The need for environmental management can be viewed from a variety of perspectives. A common philosophy and impetus behind environmental management is the concept of carrying capacity – which essentially refers to the carrying capacity of the maximum number of organisms a particular resource can sustain. Environmental management is therefore not the conservation of the environment solely for environment's sake, but rather the conservation of environment for humankind's sake.

Keeping this holistic goal in mind, we have a dedicated team working solely to meet our environmental goals. The environmental management team's primary responsibility is to plan, implement and monitor our environmental initiatives. Our core areas of focus are concurrent reclamation and rehabilitation of mined out areas along with mining operations, acquiring and inducting the latest technologies into our processes, upgrading equipment to increase production efficiency and output, conserving natural resources through judicious means and consistently looking for opportunities to minimise the impact of our mining operations on our environment and community.

Our key focus is to use water and energy resources efficiently, minimise our impact on biodiversity and landscape functions, and reduce waste and emissions including greenhouse gases.

Our sustained efforts have been realised at various forums and to add to this Mr. Mahesh K Patil, Associate Vice-President, HSEC department has been nominated as a member in the Human Rights subcommittee, of the Global Compact Network in India. And he has also been chosen by Ministry of Mines to serve as an expert member of Core Group No. 4 on Reclamation & Rehabilitation and CSR initiatives under Subgroup III on Mineral Exploration and Development (other than Coal & Lignite) for 12<sup>th</sup> Five Year Plan. Since Sesa Goa is the biggest mining Company in India in the private sector, we aspire to be role models for others to benchmark our processes and initiatives across the sector.

Environmental Expenditure	Capital*	Revenue (in ₹)
Including PID, MCD, Mining Division	-	6,18,43,430
SMCL, SRL	-	92,94,405.71

<sup>\*</sup>The capital investment will be reported from the next financial year.

# Energy Conservation: Energising our business positively

Energy conservation, a natural corollary to energy efficiency, is an important part of reducing the effects of climate change. All initiatives in the area of energy conservation involve the replacement of non-renewable energy resources with renewable energy. Hence conserving energy is often the most economical solution to energy shortages, and a more environmentally benign alternative to increased energy production. Again it's a matter of preserving the balance between man and nature.

DIRECT ENERGY CONSUMPTION – GJ					
UNIT / YEAR 2008-09 2009-10 2010-11					
MINING	1438017	1645207	1644182		
PID	33112	27660	23012		
MCD	17279	19065	17894		
SMCL, SRL	-	-	461072		

DIRECT SP.ENERGY CONSUMPTION PER TON OF PRODUCT - GJ/ TON				
UNIT / YEAR	2008-09	2009-10	2010-11	
MINING	0.102	0.091	0.100	
PID	0.153	0.099	0.083	
MCD	0.080	0.076	0.069	
SMCL, SRL	-	-	0.099	



INDIRECT ENERGY CONSUMPTION – GJ						
UNIT / YEAR	UNIT / YEAR 2008-09 2009-10 2010-11					
MINING	85623	101946	100230			
PID	95144	128561	133855			
MCD	13062	15967	17580			
SMCL, SRL Mining Goa	-	-	21102			

INDIRECT SP.ENERGY CONSUMPTION PER TON OF PRODUCT - GJ/ TON						
UNIT / YEAR 2008-09 2009-10 2010-11						
MINING	0.006	0.006	0.006			
PID	0.439	0.460	0.485			
MCD 0.061 0.064 0.067						
SMCL, SRL Mining Goa	SMCL, SRL Mining Goa 0.005					

Total Energy Consumed (Direct+Indirect) – GJ					
Unit / Year 2008-09 2009-10 2010-11					
Mining	1523639	1747153	1744412.283		
PID	128256	156221	156867		
MCD	30341	35032	35474		
SMCL, SRL	-	-	482174		

Total Specific Energy Per Ton of Production - GJ/Ton				
Unit / year	2008-09	2009-10	2010-11	
Mining	0.109	0.105	0.106	
PID	0.59	0.56	0.568	
MCD	0.141	0.139	0.136	
SMCL, SRL		-	0.104	

Note: There is no comparative data available on energy consumption for SMCL & SRL for the previous year since SMCL, SRL (erstwhile V S Dempo Limited) got integrated in 2010-11.

#### **Energy saving initiatives**

The Company firmly believes in energy efficiency and endorses it through best mitigation practices across various processes and operations. According to our business plan, we have allocated specific targets to all our site locations, setting them specific targets ranging from 3% to 5% energy conservation through all their processes. Adhering to our beliefs we have achieved energy savings of 438179 KWH during the reporting year following the implementation of energy saving initiatives as mentioned below;

- Compressed air consumption reduction by automation of flarestack
- 2. Recirculation of shell cooling water through RWP
- 3. Replacement of coil type burner with ignition type
- 4. Compressed air savings for 5TPH boiler
- 5. Lime Pump Automation with PCM
- 6. Switching OFF BF 1 & BF 2 CB 5 passage lights during unmanned hours
- 7. Automation of Plant 5 belt 3 to run intermittently
- 8. Installation of VFD for jetty pump
- 9. Plant-5 belt-1 conversion to delta star



# Case Study: Increased mud-gun barrel capacity to improve tap-hole length and increase production

#### The Problem

There was a mushroom failure in the tap-hole area which is subject to excessive turbulence during hot metal /slag tapping operations. This has resulted in improper furnace drainage, wild opening of cast, variation in metal/ slag analysis and poor hearth life.

#### The Solution

The team analysed the problem and zeroed in on the inadequate quantity of mud-gun clay being pushed out due to the restriction in barrel capacity, which was designed for lower hot metal production of 220t/day as per the original design. As the total changeover of mud-gun is capital intensive and time consuming, it was decided to increase the diameter by 50mm which resulted in an increase of 40% in volume, at a minimal cost. The replacement was done during monthly planned shutdowns. The modification was first carried out in BF2 and after achieving the desired result, it was implemented in BF1.

#### The Result

This modification has improved the mushroom formation and has protected the tap-hole area of the furnace lining from inside, resulting in proper furnace drainage, increased productivity, reduced off grade, uniformity in grade analysis while also helping to increase the campaign life of the blast furnace with accrued savings of around ₹ 20.4 million per annum.

#### Waste Management: Nothing goes waste

Today's waste is tomorrow's mineral said our Managing Director, Mr. P. K. Mukherjee. The challenge lies in managing wastes and residues (especially industrial) in a sustainable manner. Sesa Goa follows the '4R' waste strategy model - reduce, recycle, reuse and reclaim. We focus on improving raw material efficiency; reducing waste generation; and enhancing recovery and reuse of discarded material. Our mining, beneficiation, metal extraction and coke making activities result in the generation of both hazardous and non-hazardous waste. Some of them are mine overburden, tailings, slag, and other waste from plants. We ensure that all types of waste are collected, stored, and disposed appropriately at all our facilities. None of the hazardous waste falling under the terms of Basel Convention Annex I, II, III and VIII is transported, imported, exported or treated at any of Sesa Goa's operations.

Wastes Generated and disposed - Mining Division					
Type/Year 2008-09 2009-10 2010					
OB - Tons	22504566	32416032	33972708		
Tailings - Tons	2933827	3772687	3445244		
MS scrap - Tons	655.8	824.2	1419.6		
Canteen waste - Tons	20.464	16.468	30.274		
Used oil - KL	192.781	417.201	230.7		
Rubbish scrap - Tons	50.3	29	57.2		

Waste Generated and disposed - SMCL, SRL*			
Type/Year 2010-11			
OB - Tons	16932052		
Tailings - Tons	816960		
MS scrap – Tons	404.2		
Canteen waste – Tons	21		
Used oil – KL	77.3		
Rubbish scrap – Tons	4550.1		

\* Data available only for reporting period, since SMCL, SRL (erstwhile V S Dempo Limited) got integrated in 2010-11

Wastes Generated and disposed- PID				
Type/Year	2008-09	2009-10	2010-11	
MS Scrap - Tons	1149.1	91.312	1016.7	
Used oil - Lit	4557	4991	1935	
Waste Generated and disposed – MCD				
Type/Year	2008-09	2009-10	2010-11	
MS scrap – Tons	324.81	211.245	199.99	
Used oil – Lit	1918	840	1290	

Note: Data available only for reporting period, since SMCL, SRL (erstwhile V S Dempo Limited) got integrated in 2010-11





#### Case Study: Enriching low grade iron ore fines for better resource utilisation

Approach and Deployment: Iron ore tailings contain iron concentrations of around 45% or more. However, it may become economically unviable to extract the iron content from tailings, and due to the high cost of land and environmental factors, it is worthwhile attempting to minimise tailings pond volumes. This reduction in tailing volume could be achieved by adding Wet High Intensity Magnetic Separation (WHIMS) units to the beneficiation plant.

An in-depth study by our technical team, along with international experts, was carried out on the methods needed to implement the required changes. Detailed process and practices were also observed in other, similar industries. It was decided to install advanced vertically mounted pulsating WHIMS instead of alternative technique of Floatation to get higher useable iron ore cyclones fines recovery from tailing products. The installation of the WHIMS plant will enable resource recovery, reducing the quantity of tailings by about 50%.

#### Results of putting this innovation into practice

Chemical analysis of Surla Mine Beneficiation Plant (SMBP) tailing samples indicated the presence of Fe 44.52%,  $\rm SiO_2$  18.5% and alumina 5.43%. It was observed that Fe could be increased to 60-62% by the WHIMS process, which would also reduce  $\rm SiO_2$  and  $\rm Al_2O_3$  content by 50% in addition to the economic benefit derived from the utilisation of waste as a resource which minimises additional land requirement. This is the first time for any organisation to have used such an innovative technique to recover useable



WHIMS installed at Codli

iron ore from tailings. Hence management decided to replicate this best practice of SMBP unit to all the other processing plants and implementation has already started in all units.

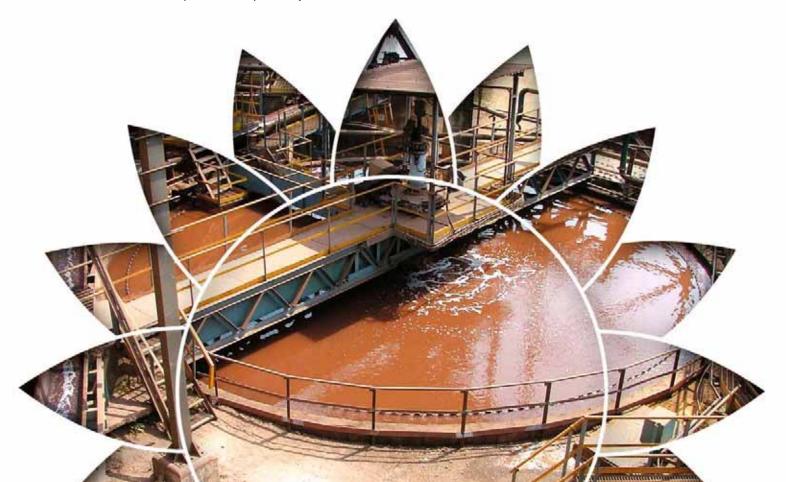
Due to this innovation, a gain of 11,040 tonnes/annum (at the rate of  $\sim$ 2% of plant feed material) useable ore was recovered. The profit in recovered ore from tailings - ₹ 6.53 million/annum.

#### **Spillage**

Sesa Goa adopted a precautionary approach when it came to avoiding environmental damage caused due to toxic oil spills. Hence, we have resorted to effective measures such as impervious flooring, dyke walls, etc., while designing storage facilities for hazardous substances. Prior to disposal, used oil is stored in suitable containers, on an impervious surface to prevent contamination due to leakage or spillage. Periodic checks and audits by our environment management team are carried out; continuous monitoring is carried out of the functionalities and performance of all these systems which have been put in place to avoid any sort of hazard. These systems have resulted in 31% reduction in the number of instances of oil spills from the previous year.

There are no reports of significant oil spills or hazardous substances from any of Sesa Goa's facilities. However, the table below depicts 118 instances of minor leakages/spillages leading to 6120 litres of oil leakage/discharge during our operations in mines.

Year / spillage	2008-09	2009-10	2010-11
Instances - nos.	206	171	118
Oil spilled -Ltr.	11454	8359	6120



#### Water Resource Management: Waste not, want not.

Any reduction in water use, accompanied by the implementation of water conservation or water efficiency measures will benefit us enormously and go a long way towards preserving the ecological balance between living beings and human activity.

Our environment management team members located at all our sites monitor the systems put in place to achieve our water conservation targets. Each year we have targets set to reduce water consumption by 5-10% as per our business plan. In our efforts to conserve water resources, we have opted for the zero discharge policy. There is no discharge of water outside our Company operations, except during the monsoons. At our operations, rainwater is harvested in the mine pits and ground water accumulated during mining of pits. The rainwater harvested is used in the pig iron and met coke plants and the rain water accumulated in the mine pits is used for spraying and beneficiation purposes. We recycle about 70% of water for beneficiation of iron ore in mining operations in Codli mine and 40% in Bicholim mine. No significant effect on withdrawal of ground water is seen, since there is no impact on water bodies.

In Karnataka, partly ground water is used to meet the requirements. This is eventually supplemented by rainwater harvesting in ponds during the monsoon and later used to water nursery plants.

<sup>\*</sup>Based on assumption.

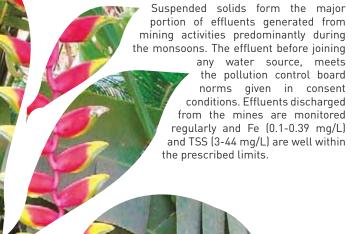
Total Water Withdrawn & Consumed (in KL)					
Plant/Division 2008-09 2009-10 2010-11					
Mining	9928626	14939392	11029124		
PID	437100	555220	552974		
MCD	171846	210296	203268		
SMCL, SRL (Goa)	-	-	4402293		

Note: Data available only for reporting period, since SMCL, SRL (erstwhile V S Dempo Limited) got integrated in 2010-11

Specific water consumption (KL/MT)	2008-09	2009-10	2010-11
Mining	0.708	0.898	0.671
PID	2.02	1.986	2.002
MCD	8.0	0.837	0.779
SMCL,SRL	-	-	0.947

Note: Data available only for reporting period, since SMCL, SRL (erstwhile V S Dempo Limited) got integrated in 2010-11

#### Effluent Discharge: Discharge and dispose



#### Air Emissions and Ambient Air Quality

Sesa Goa monitors the ambient air quality within and around its mines as well as the manufacturing operations at PID and MCD plants periodically. Annual average figures of Suspended Particulate Matter (SPM) are well within the prescribed National Ambient Air Quality standards. Ambient Air Quality for our mines in terms of RSPM monitored at Orissa, Karnataka and Goa states have been well within the prescribed limits.  ${\rm SO}_{\rm X}, {\rm NO}_{\rm X}$  are monitored and reported to State Pollution Control Board as per consent condition. However, the same is not reported in this report, since the emission levels are very low and within the stipulated standards.

#### Reducing CO<sub>2</sub> Emissions

We understand that climate change is a phenomenon that is working its effects globally and the catastrophes associated with it have only just begun. As a Company, we want to contribute towards mitigating climate change and hence we have taken concrete steps to map our carbon footprint through externally sourced consultants from time to time. Although climate change has yet not affected our business directly, we do understand that in the near future there could be physical risks and damages caused by a flood or tsunami which could affect our operations directly as most of our operations are located on the Western coast of India. A rise in the mean sea level is another possible threat owing to global warming.

However, we do see an opportunity for Sesa Goa, especially in domestic energy trading markets like PAT (perform, achieve and trade) mechanism proposed by BEE. We are also actively participating in emissions trade through GHG abatement projects





such as the 'waste heat recovery based power plant project' with UNFCCC which would result in the generation of revenues to help the project become sustainable while also helping to generate additional revenues for the unit. About 1, 00,438 CER's has been accrued during 2010-11. There has been 7.36% increase in CERs accrued in 2010-11 to 1,00,438 as compared to 93,555 the previous year.

A detailed analysis of the effect of climate change on our operations and human capital during the reporting period is available in our CDP report. You can read through our CDP report in detail at: www.cdproject.net

#### Reducing our Carbon Footprint

As mentioned earlier, we have been monitoring our GHG emissions through carbon footprint assessment studies conducted by a third party across all Sesa Goa units. We started a 30 MW power plant in 2007-08, based on waste heat of the met coke plant and the flue gas of blast furnaces, which is a CDM project. The installation of hot blast stoves at the pig iron plant has resulted in a significant reduction of coke rate in the blast furnaces resulting in reduced  $CO_2$  emissions as well.

Unit/Year		2008-09		2009-10			2010-11		
	Scope 1	Scope 2	Scope 3	Scope 1	Scope 2	Scope 3	Scope 1	Scope 2	Scope 3
Mining SGL	48172	18618	54791	61657	23774	54316	55745	25038	59852
SRL-SMCL							17821	11097	14648
PID	297119	8351	144	390120	26628	1358	394088	27244	1405
MCD	163048	2127	29	188001	3302	1021	246015	3577	965

Note: Data available only for reporting period, since SMCL, SRL (erstwhile V S Dempo Limited) got integrated in 2010-11

#### Ozone Depleting Substances (ODS)

India is a signatory to the Montreal Protocol and Sesa Goa supports this stand, hence we have adopted a policy on ODS which entails purchasing equipment free from CFCs, Halons and MCFs. The Company has used the services of a third party for the maintenance of its air conditioners, coolers, etc., using low potential substances which do not harm the atmosphere. The system is being evolved and data on refilling substances will be reported in the next financial year.

# Land and Bio-diversity: Reviving, Restoring and Preserving

Environmental Impact Assessment studies have been conducted for all our mines and subsequent reports are made available. Based on these studies, we report that there is no significant impact on bio-diversity due to our activities, services and products. Our mines in Goa are not located in any ecologically

Rehabilitated dump in association with NEERI at Codli Mine



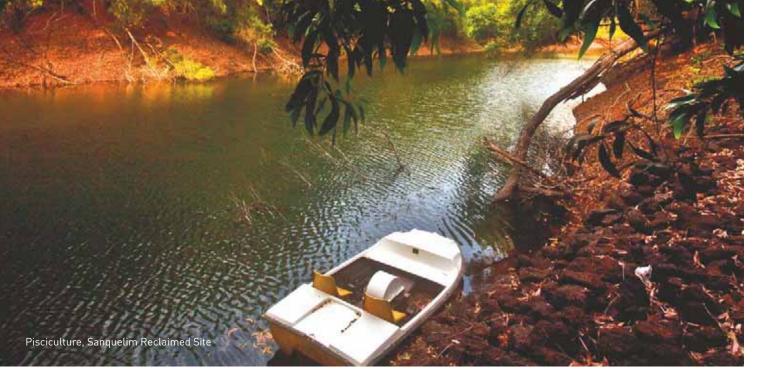
sensitive areas and PID and MCD facilities are situated in an industrial belt. Necessary forest clearances have been obtained from the Ministry of Environment and Forests, Government of India, for operating our mine in Karnataka which forms part of a forest area. No species, listed in the IUCN Red List species and national conservation list species, are found in and around our areas of operation.

A bio-diversity management plan has been prepared for Sanquelim Group of mines for its lease area. For the Codli Group of mines, Mareta Sodo Mine and Botvadeacho Dongor Mine, we have prepared a wildlife management plan as per the environmental clearance norms and are awaiting approval from the Forest Department. Following the approval, we will implement the plan. A. Narrain Mine Karnataka (163.5 Ha) and Thakurani Mines (228.04 Ha) in Orissa are a part of forest area although they are not declared as protected areas.

There hasn't been any resettlement activity in the reporting period as the activities continued in the existing mining lands only and no new land was explored for the said purpose. We have adopted various mine reclamation practices at our mines. During the reporting year, Bicholim, Surla, Colomba and Curpem mined lands were reclaimed.

Location	2010-11		2009	7-10	2008	-09
	Area Rehabilitated -Ha	Trees Planted Nos.	Area Rehabilitated -Ha	Trees Planted Nos.	Area Rehabilitated -Ha	Trees Planted Nos.
Codli Mines	5.16	8272	4.56	7551	7.01	11363
A. Narrain Mines	3.500	100000	5.526	110350	3.5	46740
Sonshi Mines	3.33	5331	1.21	4200	1.4	2240
Orasso Dongor Mines	2.2	5500	1.62	4200	-	-
PID	2.214	2552	0.435	1147	0.18	879
MCD	1.99	1248	0.5	883		
Sanquelim Mines	0.31	500	0.31	500	0.76	1910
Thakurni Mines	0.05	1200	0.3	7000	2	5000
Bicholim Mines	8	65544	-	-	-	-
Surla Mines	4.2	42000	-	-	-	-
Colomba Mines	1.83	6829	-	-	-	-
Curpem Mines	1	2200	-	-	-	-
Cudnem	-	-	-	-	0.079	350
Total	33.734	241176	14.461	135831	14.929	68482

Most industrial activities have an impact on the environment and its sustainability. This impact varies at different stages in the life cycle of a product, depending upon the raw materials used through to the final end use of the product for waste residue, re-use or recycling. Industrial accidents and damage to industrial plants can also endanger the environment.



In our business, it is an accepted fact that the impact we leave on the environment has a long term, negative effect. Which is why our efforts to preserve and protect, while we simultaneously grow our business and progress, are of immense importance and integral to the way we do business.

#### Case Study: The Bamboo Pavilion

Amidst the lush green plantations at the Sanquelim reclaimed site, stands a bamboo marvel known as the 'Bamboo Pavilion'. The need for a convention centre for visits by school children, delegates, govt. officials etc. at the Sanquelim mine led to the concept of a Bamboo Pavilion as no other solution suited the requirement better than bamboo as the building medium for the pavilion. The concept created by a NGO known as Konkan Bamboo and Cane Development Centre (KONBAC) in India, surpassed all expectations by displaying a grand form and expanse of space as the right edifice to present all successful environmental reclamation efforts by Sesa Goa.

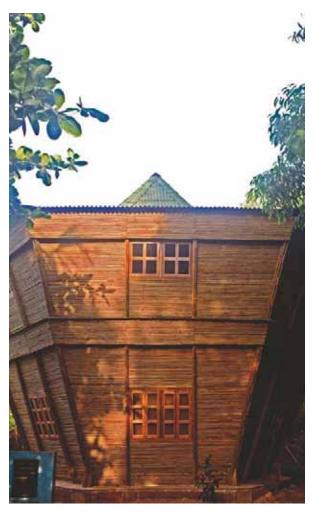
Created as a permanent exhibit, the imposing central 'A' frame bamboo columns show their true capacity when the extended skeletal wings cuddle the first floor in outstretched arms circling the periphery, leaving an imposing two storey central space open as an atrium. The Bamboo Pavilion is built with approximately 6000 bamboo poles of handpicked Oxythentra Stocksi from a stock of around 15000 bamboos for such a large format bamboo construction.

It consists of a main exhibit hall projecting grand images onto the central 'A' frame with the staircase leading to the peripheral first floor, measuring 1400 square feet area – a continuation of the ground floor display. The hall consists of displays of various CSR and environmental efforts and initiatives of Sesa Goa over the years.

Bamboo is one of the frontrunners in environmental rejuvenation due to its high oxygen emitting capacities and also for its ability to capture more carbon from the environment, converting it into biomass within its body. It's the fastest growing amongst all woody plants. Its ability to rejuvenate itself without being planted is most advantageous because by cutting bamboo one encourages the growth of new ones which grow to their fullest height in 60 days compared to other woody plants which take 60 years.

Bamboo, known for its high tensile strength comparable to steel, has been used since ancient times and was given new life by the joint efforts of INBAR – International Network of Bamboo and Rattan and its sister organisation KONBAC – Konkan Bamboo and Cane Development Centre in India. Sesa Goa's Bamboo Pavilion is one of a kind in Goa. Bamboo represents a true picture of exquisite human craftsmanship using nature's gift to mankind.

Bamboo Pavillion, Sanquelim Reclaimed Site





# **Product Responsibility:**

What we are doing to minimise any negative impact caused by the products manufactured.

Over the years, we have been reporting on major raw materials and associated materials which are bulk in consumption for the business. Sesa Goa's principal products - iron ore, pig iron and metallurgical coke - are either basic raw materials or intermediates for the manufacture of other products and are 100 percent recyclable or usable, although our Company does not have any process which can reuse industrial waste as raw material. These products do not exist in their normal state, because they become part of other products. As such, it is difficult to keep track of the life cycle of these products. Hence, the Company does not monitor the direct environmental impact of its products. The nature of the Company's activities does not require the use of packaging materials for any of its products.

The Test Certificates given to our customers comprise information on physical dimensions and chemical compositions of the products being sold to them. All the products of the Company are either raw materials or intermediates. As such there is no health impact of the products. However, lifecycle assessment (LCA) of the products will be initiated during 2011-12. Based on the outcome of the assessment, the Company will embark on a materials stewardship programmeme to improve the processes and products. The Company adheres to all the laws applicable for all its exported goods while catering to our overseas customer base. Our products do not require advertising on the scale required by other consumer goods as we do not manufacture products that would require such levels of marketing or advertising exposure.

During the reporting year, the Company was not subjected to any legal actions for anti-competitive behaviour, anti-trust, and monopoly practices. There have been no instances of non-compliance with the laws related to the use of the Company's products and services and there were no monetary or any other penalties levied upon us during the reporting period.

The major materials used in the process of mining are:

- Lubricants for HEMM operations
- Steel for structural fabrication
- Pain
- Explosives for breaking hard strata



Steel and paint are used in the ship-building unit and the support services of the mining division.

At Sesa Industries, the major raw materials used are iron ore, met coke and fluxes. Iron ore is supplied partly from the mining division; the balance is purchased from

the open market. Coke is supplied by the met coke division of the Company. Fluxes are purchased from outside sources. The Company makes continuous efforts to bring down specific coke consumption.

During the reporting period, raw material, fluxes and coke consumption decreased due to the installation and effective use of hot blast stoves, due to the reduction in the quantity of pig iron production. The major raw material in coke-making is low ash coal, which is imported.

Material Consumption				
	PID			
Materials - MT / Year	2008-09	2009-10	2010-11	
Coke	134246	173896.75	172382.38	
Iron ore+Pellets	330422	421983	418520.24	
Limestone	26734	33106.18	33545.31	
Dolomite	18293	24525.27	24662.73	
Fe.Mn.	60	272.11	599.66875	
Production MT	216710	279550.43	276258.7	
Coke rate	0.619	0.622	0.624	
Sp. consumption (per	2008-09	2009-10	2010-11	
Ton) Coke	0.62	0.62	0.62	
Iron ore+Pellets	1.52	1.51	1.51	
Limestone	0.12	0.12	0.12	
Dolomite	0.12	0.12	0.089	
Fe.Mn.	0.00277	0.000973	0.007	
re.MIII.	0.000277	0.000773	0.002171	
	MCD			
	1405			
Materials - MT / Year	2008-09	2009-10	2010-11	
Coal	291048	338351.5	339682.896	
Coke breeze	5598	9703.792	8055.993	
Fuel used in oven + CGDP(KL)	0	0	0	
Coal Tar Pitch in MT	56	0	0	
Production MT	214885	251325.72	260995.29	
Sp. consumption (per	2008-09	2009-10	2010-11	
ton)	1.05	4.05	1.00	
Coal	1.35	1.35	1.30	
Coke breeze	0.026051	0.038610	0.030866	
Fuel (KL)	0	0	0	
Coal Tar Pitch in MT	0	0	0	
	Mining			
	Milling			
Material consumption	2008-09	2009-10	2010-11	
Steel - MT	2421	1236	3829	
Explosives - MT	280	202	171	
Lubricants - MT	1688	1879	400	
Paint (Mining + SBD)	50.27	52.62	68	
- MT Production MT	14033080	16641544	16431625.63	
Sp. Consumption / ton	2008-09	2009-10	2010-11	
Steel MT/Ton	0.00172	0.000074	0.000233	
Explosives - MT/Ton	0.000172	0.000074	0.000233	
Lubricants - MT/Ton	0.000020	0.000012	0.000010	
Paint - MT/Ton	0.0000120	0.0000113	0.0000024	
	2.0000000	_ 5.000000Z	_ 5.55555-₹1	

SMCL, SRL Mining					
Material consumption	2008-09	2009-10	2010-11		
Steel - MT	-	-	2098		
Explosives - MT	-	-	24		
Lubricants - MT	-	-	183		
Paint - MT	-	-	11.15		
Production MT	-	-	4650346		
Sp. Consumption / ton	2008-09	2009-10	2010-11		
Steel MT/Ton	-	-	0.000451		
Explosives - MT/Ton	-	-	0.000005		
Lubricnats - MT/Ton	-	_	0.000039		
Paint - MT/Ton	_	_	0.0000024		

Note: Data available only for reporting period, since SMCL, SRL (erstwhile V S Dempo Limited) got integrated in 2010-11

# Case Study: Blower modification to overcome furnace resistance

#### The Challenge

We were experiencing abnormal behaviour in the operation of blast furnace No. 2, with wide fluctuations in chemical analysis of the hot metal and slag whenever there was a slight change in the viscosity of slag due to minor fluctuation in raw material analysis. Sometimes, it resulted in the chilling of the furnace itself.

#### The Solution

After analysing the history of such events over a period of years, the team arrived at the conclusion that the root cause of the problem was the inefficiency of the blowing system. The blowers were incapable of overcoming the pressure build up in the furnace and as a result, it started hunting and not delivering any wind to the furnace. To overcome this, the team suggested the introduction of splitter vane impeller for two of the series blowers introduced at the last stage of the blowing system.

#### The Result

This modification resulted in the smooth running of the blast furnace as the modification and blower hunting has not been reported at all. No chilling of the furnace reported either. It has also helped in running the furnace with inferior quality iron ore and reducing the off-grade production. The accrued savings is around  $\ref{thm:production}$  14.40 million per annum.



Blast furnace hot metal pouring area at PID, Amona

# **PROGRESS**



# Our business, by its nature is integral to any growth story

in India and China and remains susceptible to both downside and upside risks arising out of commodity price volatilities.

We are however optimistic that the strategic advantages our Company enjoys due to its location and its low cost capability, positions us to mitigate any downside risks and exploits the upside opportunities in these uncertain times

Mr. P.K. Mukherjee, Managing Director

- **Economic Sustainability:** Sustaining our quality of life in tandem with economic prosperity, and environmental health, to ensure the long-term survival of our business and our communities.
- Corporate Governance: Leading the way in ensuring harmonious relationships among all our stakeholders while adhering to our corporate goals and business objectives



# **Economic Sustainability:**

Sustaining our quality of life in tandem with economic prosperity, and environmental health, to ensure the long-term survival of our business and our communities.

#### Highlights

- Highest ever consolidated annual revenue of  $\stackrel{?}{\stackrel{?}{\sim}}$  9,745 Crores, up 55%
- Highest ever consolidated annual Profit After Tax of ₹ 4,222 Crores, up 40%
- Highest ever annual Earnings Per Share of ₹ 48 per share (of ₹ 1 each), up 50%
- Dividend of 350% /₹ 3.50 per equity share of ₹ 1 each
- Net addition of 53 million tonnes to the gross reserves and resources taking its total R&R base to 306 million tonnes as at 31<sup>st</sup> March 2011.
- Strategic investment to acquire 20% stake in Cairn India Limited.
- Acquired the upcoming steel plant assets of Bellary Steel & Alloys Limited for a cash deal of ₹ 220 Crores
- Merger of Sesa Industries Limited with Sesa Goa Limited was completed in February 2011.



#### **Performance**

At the beginning of the financial year 2011, we had projected a volume growth of 20-25%. Our Company managed to nearly maintain its production and sales volume levels at 18.8 million tonnes and 18.1 million tonnes respectively, almost on par with 2009-10. This was a result of some factors which adversely affected our operations like the export ban by the State Government of Karnataka since end July 2010, longer than normal monsoons in Goa and logistical constraints in Orissa and Goa.

However, our external sales revenue from iron ore increased by 62% to  $\stackrel{?}{\phantom{.}}$  8,387 Crores in 2010-11. This trend was replicated in the pig iron business. Although sales volumes decreased by 5%, external sales revenues grew by 22% to  $\stackrel{?}{\phantom{.}}$  674 Crores in 2010-11, while in metallurgical coke our production and sales volumes were almost similar while segment revenues increased by 32% to  $\stackrel{?}{\phantom{.}}$  506 Crores in 2010-11.

As you all may be aware that the Supreme Court has stayed the export ban of the State Government of Karnataka from 20<sup>th</sup> April. Despite the orders, permits for transportation of ore for exports have still not been issued, which we expect to happen soon. Meanwhile, we have increased sales in the domestic market significantly.

On 28<sup>th</sup> February, 2011, Government of India raised the export duty on both lumps and fines to 20%. The effect of this was restricted to only the month of March in 2010-11, but going forward this will affect our margins.

In the near future, there is considerable market potential for a low cost producer like Sesa Goa to efficiently service the global seaborne iron ore trade. There are, however, some external uncertainties on the supply side, which are causes of concern.

#### **Economic Scenario**

World output growth was back in positive territory at 5% in 2010, after contracting by 0.5% in the previous year. Emerging and developing economies continue to drive most of this growth. Renewed growth has revived steel demand. This provided for strong demand pull right across the ferrous metal value chain. China and India are also back on their high growth momentum. India grew by 8.6% in 2010-11, while China recorded a growth of around 10% in 2010.

Estimates suggest that global steel consumption has grown by around 1.5x of world GDP growth over the last decade. Global steel production rose by 16.8%, to 1,414 million tonnes in 2010. Such growth in steel output resulted in a strong demand for iron ore and met coke. This, coupled with logistics and environment related constraints on the supply side, saw significant increase in the price of these raw materials during much of 2010-11.

#### Management Approach

Sesa Goa (the Company) has created the 'Sesa' brand image over the years which speaks of assured quality, timely supply and the best treatment to all its vendors and contractors who are partners in the value chain of Sesa Goa's business. The Company is committed to high levels of productivity and technical efficiency with innovative practices.

Over the past few years, Sesa Goa has been growing profitably and at a rapid pace. The lessons learnt and experience gained has given the Company the conviction to set a time bound target for aggressive growth.

Sesa Goa's ability to continuously deliver value to its stakeholders and build capabilities and capacities to foster growth in the long term is governed by its ability to:

- Understand the dynamics of the business environment
- Strategically position itself to maximise opportunities in this environment
- Excellence in execution
- Maintain financial prudence and invest in the right ventures which enhance business operations

Sesa Goa's growth is dependent on its positioning as a world class 'low cost' producer. Hence the management is fully focused on cost reduction by increasing the scale of operations, asset optimization and developing the resource base.

The strategic approach of Sesa Goa in executing business in the mining sector and dealing with market cycles has helped in delivering relatively good results even in adverse business conditions.

#### Policy

The Company's policy with respect to its economic performance is driven by the vision to be one of the top four iron ore mining companies in the world with a target of 50 million tonnes production and sales by 2012-13. There has been a revision to this. In 2010-11, we did not renew our agreement for third party operations at the Thakurani mines in Barbil, Orissa, due to unfavorable commercial terms, and terminated our contract in Orissa. We continue to maintain our target for increasing ore production in Goa and Karnataka to 40 million tonnes. Although we made satisfactory progress in logistics, mining and processing capacities, we are awaiting certain statutory clearances for increasing iron ore production.

Sesa Goa believes that such a position will give it a right mix of global scale with the positioning of 'low cost producer' with flexible operations. As a part of this, the Company has pursued an aggressive policy of enhancing production from all its operations by

exploiting core skills of iron ore mining, adding additional resources through exploration and acquisition of other iron ore businesses and contributing to the development of the communities we operate in, and the Indian economy at large.

#### Goals and Performance

At the Group level, the Company's goals include achieving leadership in each of its business segments within a reasonable time frame, driven by the mission of enhancing production capacity in all its segments.

The economic performance of the Company is commendable, despite difficult global business conditions. In the year under review the Company has set new records in annual sales revenue, net profit and dividend payout. Besides, an aggressive exploration and drilling programme in Karnataka and Goa has shown significant success and led to increased reserves and resources.

#### Direct Economic Value Generated and Distributed

			(₹ in Crore)
Direct economic value	2008-09	2009-10	2010-11
generated (A)			
Net turnover (net of ocean freight			
- Iron ore	4235.47	5,169.69	8,386.56
- Metallurgical coke*	142.47	143.82	152.42
- Pig iron*	655.91	596.03	737.11
- Other income**	222.45	419.06	532.57
Total	5256.30	6,328.60	9,808.66
Economic value	distribute	d (B)	
Cost of materials, goods and services	2071.35	2208.97	2,776.46
Personnel expenses	99.93	169.06	207.08
Interest Charges	0.99	51.72	86.90
Taxes and royalties	1055.77	1,212.96	2,454.44
Dividends	177.13	270.06	304.18
Community contributions ***	11.81	18.25	24.77
Total	3416.98	3931.02	5,853.83
Economic value added (A-B)	1839.32	2397.58	3,954.83
Production by prin	cipal comn	nodities	
Iron ore (million tons) #	14.35	19.22	18.80
Metallurgical coke (tons)	224216	262424	263269
Pig iron (tons)	217114	278747	276117
Sesa Community Development Foundation	5.12	3.53	3.29
Community contributions	6.69	14.72	21.48

- \* Includes amount of excise duty.
- \*\*Includes income from investment and profit/loss on sales of investment.
- \*\*\* Excludes Donation to Political Parties
- # Quantitative details are in Dry Metric Tonnes (DMT's)



#### **Defined Benefit Plan Obligation**

The employees of the Company are its biggest and best asset and the primary engine for the delivery of its performance – its competitive edge. Investing in them is a fundamental responsibility. Its human resource policies are designed to ensure attraction and retention of the best talent, to provide the right environment and the opportunity to exercise this talent and to realise and enhance productive potential. The Company's compensation philosophy is focused on ensuring a benchmarked remuneration and benefits package, with competitive and comparable industries, to maintain its competitive position. Further to regular benefits, with a view to ensuring employees' future well-being, the Company also has various benefit and retirement schemes. These funds are administered by the Company through duly constituted and approved trusts, except for Family Pension where contributions are made to the Provident Fund Commissioner.

The Company offers its employees benefits under defined contribution plans in the form of Provident Fund, Family Pension Fund and Annuity Fund. All regular employees are covered under Provident Fund, Family Pension Fund and Annuity Fund and contributions are made, during the year, into separate funds under certain statutory / fiduciary type arrangements. While both employees and Company pay predetermined contributions into the Provident Fund and Pension Fund, contributions to the Annuity Fund are made only by the Company. Contributions are normally a certain proportion of the employee's salary.

Pay Roll and Contribution to Benefit Plan	2008-09	2009-10	2010-11
Number of Employees (Self)	2422	2244	2244
[In ₹ Crores]			
Salaries, Wages, Bonus and Allowances	83.40	146.87	171.88
Contributions to Provident and Other Funds	3.72	6.03	7.95
Contributions to Gratuity and Annuity Funds	6.76	5.36	9.98
Staff Welfare Expenses	6.05	10.60	17.27
Total	99.93	169.06	207.08

In 2010-11,  $\mathbb{Z}$  2,571 Crores was paid by the Company in the form of various taxes, duties, levies, royalties, etc. to Government of India and other government agencies.

#### Financial Assistance received from the Government

The Company availed of a custom duty credit of  $\ref{thmodel}$  30.08 Crores on import of capital goods and spares besides, excise duty savings of  $\ref{thmodel}$  1.95 Crores on indigenous purchases under the continuing Export Promotion Capital Goods scheme during the year.

Besides the above, the Company has not received any other government subsidy, tax break, duty drawback, government benefits, etc, during the reporting period. Also, it may be noted that Central / State Government do not have any shareholding in the Company, as already shown in the shareholding pattern.

For the reporting period, no donation or contribution was made to any political party.

The present mine closure provision for Sesa Group mines as at 31<sup>st</sup> March, 2011 is as under:

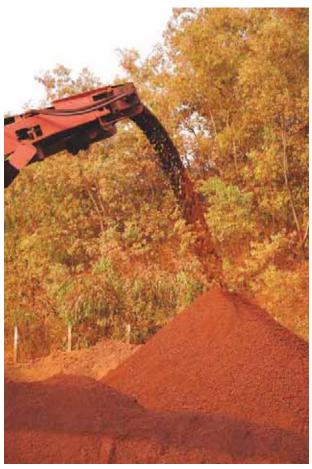
		(In ₹ Crore)
Nature of obligation	2010-11	2009-10
Opening carrying amount	2.65	2.47
Additional provisions made during the year	1.06	0.18
Amounts used during the year		
Unused amounts reversed during the year		
Closing carrying amount	3.71	2.65

#### Business and Market Segmentation: Our areas of operations

#### Iron ore

It goes without saying that 98% of the mined iron ore is used to make steel. Indeed, it has been argued that iron ore is "more integral to the global economy than any other commodity, except perhaps oil".

It is this invaluable commodity that is Sesa Goa's core business segment, having contributed 91% of total external revenues and 95% of segment profits in 2010-11. The Company has positioned itself in a niche market with its cost competitive ore base and strategically located mines (Sesa Goa operates mines in Goa and Karnataka) that have convenient access to ports. Iron ore from our mines in Karnataka is exported through the ports of Goa, Mangalore and Krishnapatnam while iron ore from our mines in Goa is exported through the port of Goa. This allows Sesa Goa to efficiently support the global seaborne iron ore trade. 80% of the sales of iron ore are to China, with the remaining exported to European, Japanese and Korean steel makers in 2010-11.



Iron Ore

While for most of the mines the Company has direct ownership in the form of mining leases from the government, some of these are managed as third-party operations. The Company produced 18.80 million tonnes of iron ore (21.08 million tonnes on a WMT basis) in 2010-11, which was marginally lower compared to the 19.22 million tonnes (21.4 million tonnes on a WMT basis), produced in 2009-10. Much of the drop in output was due to the export ban in Karnataka, which restricted sales and, consequently, production. There were also disruptions due to the extended monsoon in Goa and logistical hurdles in Orissa.

The third party mining contract for Thakurani Mine in Barbil, Orissa, expired on 30 November 2010. The Company started operating the Thakurani mine in 1999 under a 10 year contract, which expired in June 2009. Since then, the Company has been operating the mine on short term renewals.

The Company did not renew the mining contract in Orissa because of unviable commercial terms on a long-term basis and consequently, the Company has ceased its mining operations at the Thakurani mine with effect from 1 December 2010.



Stock of Pig Iron

#### Pig Iron

Sesa Industries Ltd. (Pig Iron Plant) merged with Sesa Goa as a result of the amalgamation. This is now operated as the Pig Iron Division (PID) under Sesa Goa Limited. Having commenced its operations in 1992, PID was the first to introduce low phosphorous foundry grade pig iron in India. With the focus on the domestic Indian market, PID caters especially to foundries and steel mills in western and southern India. It also exports to the Middle-East and South East Asian markets.

The Pig Iron plant strictly adheres to the best standards of quality, environment, health and safety. It is certified to ISO-9001, ISO-14001 and OHSAS-18001 systems for quality, environment and safety respectively, through a third party certification agency, Bureau Veritas Certification (India) Pvt. Ltd., formerly known as BVQI.

Today, PID produces several grades of pig iron, including basic, foundry and spheroidal (nodular) grades that cater to steel mills and foundries in India and abroad. It also produces slag, which is dried to 2% moisture and sold to the cement industry.

The demand for pig iron fluctuated throughout the year. With robust growth in the second quarter, PID maintained sales volumes at levels similar to the previous financial year in the first half. However, with lower demand from foundries and the construction industry, sales dropped in the third quarter. And, again in the fourth quarter there was lower volume off-take due to a change in the grade mix and an increased availability of scrap, which is a substitute.

PID's facility, located in the village of Amona, in Bicholim taluka, North Goa, consists of two blast furnaces, each with a working volume of 173 cubic metres and a combined annual capacity of 292,000 MT of pig iron and 60,000 MT of slag.

PID's research and development activities with respect to technology continue to result in reduced operating costs, improvement in product quality and development of new products for downstream industries. It has developed additional special grades of pig iron to cater to the fast growing niche market of ductile iron castings in India.

The Company's expansion plans are progressing well. After this expansion, the capacity of the pig iron plant will increase from 0.25 million tonnes per annum (MTPA) to 0.625 MTPA, along with expansion of the metallurgical coke plant and a sinter plant. PID will also set up a new waste heat recovery power plant as a part of this expansion programme. Total investment in these projects is estimated at ₹ 605 Crores (equivalent to US\$125 million). The project is expected to be commissioned by Q3, 2010-11.

#### Met Coke

Sesa Goa's metallurgical coke division is operated as an Independent Business Unit (BU). This division was primarily a backward integration initiative to support the Pig Iron operations. 70% of the Met Coke Division's output was consumed internally in 2010-11.

The Met Coke plant at Amona produces a range of coke fractions from over 70 mm for foundries to 20 mm - 60 mm for blast furnaces, and 6 mm - 25 mm for ferrous alloy industries. The product is mainly low ash coke and the principal input - low ash coking coal - is imported each year either from Australia or China. To ensure stable raw material supply, the Company enters into long-term procurement contracts.



Metallurgical Coke

The cost of the input coal blend is the most important component in the production of coke. The coal is carefully blended, to very accurate measurements, to produce the desired high quality - low ash metallurgical coke. The technology used is the cost-effective Sesa Energy Recovery Coke Making Technology. This process produces excellent quality coke with the lowest pollution levels as compared to other technologies.

While there was moderate growth in production and external sales, profit margins increased significantly. This was primarily due to higher sales realisation with an increase in global prices of met coke. While this improved the profits of the met coke business, being a major input it affected profitability of the pig iron business as whole.

In line with the expansion of the pig iron facility, the Company is also expanding its met coke production capacity by another 280,000 tonnes per annum, which will increase the total production capacity to 560,000 tonnes per year.

It is important to note that Sesa Goa has developed a technology for energy recovery in coke making. This is environment friendly, characterised by low capital and operating costs, high levels of energy recovery and has the capability of producing high quality metallurgical coke. In addition, technology has also been developed for the densification of coal charge employing vibro-compaction, for the production of stable coal cake with bulk density. The met coke division has also set up a state-of-the art coal carbonization laboratory for coal characterization and evaluation of coke quality.

#### Coke making technology

Sesa Goa's Metallurgical Coke Division - a 100% owned subsidiary of Sesa Goa Limited develops markets and supports technologies for coke making. This technology was originally developed for use in our own operations and is now being marketed for use by third parties worldwide.

#### Technology breakthrough

At the technological forefront in the iron ore business, Sesa Group has maintained a long-standing policy of investing in creativity, originality and innovation to develop cutting edge technologies. Sesa Energy Recovery Coke making is one such technology that has been developed through in-house effort.

In 1993, we went in for non recovery met coke ovens based on Australian expertise. However, after its first installation at Amona, Goa, witnessed serious technological drawback/lacunae that resulted in a major debacle which required a total relook into the basic design of ovens.

Sesa Goa's team did a detailed experiment involving studies on the temperature profile of the oven and redesigning the refractories. Followed by systematic plant trials, which culminated in the development of energy recovery coke making, an environment-friendly technology characteristic of low capital and operating cost, high energy recovery and capable of producing high quality metallurgical coke currently, the ovens are being operated at a low conversion cost per tonne of coke.

Recent years have witnessed the technology of densification of coal charge, employing vibro-compaction for producing stable coal cake with bulk density superior to competing technologies, have been introduced. Compact charging technology has a potential for introduction of semisoft cheaper coals to the tune of 70% without affecting the targeted blast furnace coke quality. The technology is a two-product process: high quality metallurgical coke as the main product, the sensible heat of the exhaust flue gas as a co-product, that can be optimally utilised for production of clean electricity/ power.

#### **Brand Management**

Sesa Goa is not into manufacturing consumer goods that may need advertising. However, the Company follows all applicable laws for exporting its product (iron ore) to external customers. Brand visibility is maintained by the Company through traffic signage, media coverage of our activities and advertisements on important environment days, message boards across our facilities displaying our CSR activities along with our branding. We have built our reputation over years of catering to the customer base with our effective supply chain management.

#### **Customer Satisfaction**

Periodic customer satisfaction surveys are conducted every year with the focus on Product, Services and Customers. Efforts are made to capture customer perception on what they liked and disliked about our contract performance. Feedback received on a scale of 1 to 10 points is evaluated vis-à-vis the intensity percentage, to calculate the customer satisfaction index. Minimum acceptable % age to be achieved for any customer satisfaction index is 90%. If this percentage comes in below the target of 90% or if customers have indicated this personally then the Chief Marketing Officer (CMO) internally investigates the cause for such performance and initiates suitable corrective action. Customer satisfaction and other

details are discussed in the monthly operational review meetings and management review meetings.

Customer Satisfaction	Rating out of 10			
(Parameters)	MCD	SIL	PID	
Quality Rating	9.2	9.47	9.15	
Delivery Rating	9.42	9.51	9.11	
Responsiveness Rating	9.14	9.58	9.09	
Overall Rating	9.3	9.52	9.12	

However, two customer complaints have been reported and a monetary fine of USD 10,500 has been paid in the reporting year. Subsequent mitigative action has been taken and the Company strives to give its best service to the entire customer base.

#### Supplier Relationship

Sesa believes that suppliers are the important part of the value chain of its business operations.

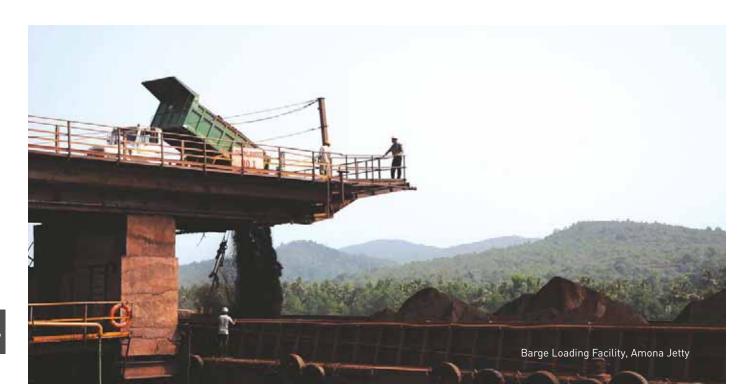
All raw materials, equipments and spares are procured from indigenous manufacturers; metallurgical coal (with low ash content) and specialised machinery are imported from offshore suppliers. Construction and other services for upgrades are carried out by competent Indian contractors.

Besides its own iron ore mines in Goa and Karnataka, the Company also operates mines in Goa, which are third party leases; ore produced in these third party mines is purchased. Payments to suppliers for iron ore, goods and services are made as per agreed terms and conditions.

The main raw materials used in the manufacture of pig iron are iron ore, coke, limestone and dolomite. Coke and low-grade iron ore are supplied from within the Sesa Group, while limestone, dolomite and high grade lumpy ore are procured from suppliers in Karnataka; all purchases and payments are as per stipulated contracts.

Hard metallurgical coal with low ash content, which is the primary input for manufacture of low ash metallurgical coke, is imported from either Australia or China against letters of credit. Some softer varieties are also imported to reduce the cost of coal input blend without compromising on desired coke properties.

Although it is the basic objective of the purchasing policy to assure continuous supplies of necessary materials, when they are needed, at lowest total cost of ownership, from the best suppliers available, as an ethical practice we do encourage that all segments of society have the opportunity to participate by demonstrating support for small, disadvantaged, and minority-owned businesses.



The value of imports on CIF basis is given in the table below:

₹ in Cr					
Particulars	2008-09	2009-10	2010-11		
Raw Materials	151.85	343.78	509.70		
Components and Spare Parts	17.196	17.053	20.838		
Capital Goods	15.4	21.788	154.574		
Total	184.45	382.62	685.11		

# Local Hiring and Senior Management from local population

Recruitment for all positions in the Company is governed by a well-defined recruitment policy. To ensure sustainable current and future performance of the Company, it is necessary to ensure the best talent, with a well-balanced mix of skills, experience and culture, is available to the Company at all times. The recruitment policy of the Company ensures attraction of the right mix of attitude, aptitude, knowledge and skills, experience and demographics. For this, the policy lays down specific guidelines on qualifications, academic performance, background, job specifications, etc. Guidelines on selection processes and procedures ensure fairness in the recruitment process, equal opportunity to all aspirants and the selection of meritorious and deserving candidates. Though the policy does not mention local hiring specifically, the Company is focussed on ensuring preference to adequately capable, qualified and meritorious candidates from the local and surrounding areas.

The Company's focus on local talent is beyond mere recruitment alone. The Company is focused on ensuring that talent in the local area is equipped with the requisite skills and knowledge to be capable of succeeding in such recruitment efforts of various organisations, including those of the Company. Various community development efforts undertaken by the Company are aimed at providing local youth with requisite skills and capabilities.

The Company operates in more than one geographical location and the management team comprises of individuals from different backgrounds, cultures and regions, ensuring the right mix of strategic talent, operational leadership and requisite experience. The Company adopts a clear and unambiguous policy of meritocracy, which provides equal opportunities to people from all backgrounds and capabilities.

#### **Indirect Economic Impact**

The mining industry has played a pivotal role in the economic development of the state of Goa. It has provided job opportunities for many qualified individuals to work in the mines and also generated several other avenues for employment through logistics and transportation of the ore that employs both skilled and unskilled labour. As per the NSSO study 8.7% of the population in the state of Goa are unemployed. As per the report 'Contribution of Goan Iron Ore Mining Industry' by the National Council of Applied Economic Research (NCAER), the mining industry has

played a key role in abating the problem by generating several indirect employment opportunities that absorb nearly 13% of the labour from the state through transportation and allied activities.

Through its operations and economic growth, the Company has indirectly created supplementary employment opportunities for local communities including mechanical works, garage shops, truck and fleet drivers, etc.

#### Context

Please refer to the 'Business Review' and 'Directors' Report section of our Annual Report 2010-11 for the detailed discussion of the business environment, opportunities, key challenges, etc, pertaining to each of the Company's business (available at www. sesagoa.com).

#### **Memberships and Associations**

Sesa Goa is an active member of various trade associations at local and national levels. Below is a list of the various organisations that Sesa Goa is associated with:

Sesa Goa Limited				
FICCI	Annual Membership			
ASSOCHAM	Associate Membership			
Confederation of Indian Industry (WR)	Annual Membership			
Federation of Indian Mineral	Annual Membership			
Industries				
Employers Federation of India	Annual Membership			
All India Organisation of Employers	Annual Membership			
Confederation of Exports Units	Annual Membership			
Computer Society of India	Annual Membership			
Global Compact Network India	Annual Membership			
National Safety Council	Annual Membership			
British Safety Council	Annual Membership			
The Baltic Exchange	Corporate Membership			
Goa Chamber of Commerce &	Annual Membership			
Industry				
Goa Mineral Ore Exporters Association	Annual Membership			
Goa Mining Association	Annual Membership			
Goa Management Association	Annual Membership			
The International Centre, Goa	Annual Membership			
Eastern Zone Mining Association,	Annual Membership			

Sesa Resources Limited					
Goa Chamber Of Commerce & Industry	Annual Membership				
National Safety Council	Annual Membership				
The Marmagao Stevedores Association	Annual Membership				
Sesa Mining Corporation Limited					
Goa Chamber Of Commerce & Industry	Annual Membership				



Our Managing Director, Mr. Mukherjee holds the following esteemed positions in these prestigious organisations:

- Member of Managing Committee of Federation of Indian Mineral Industries (FIMI)
- Managing Committee Member of Goa Chamber of Commerce and Industry (GCCI)
- Chairperson of Mineral Foundation of Goa.
- Executive Committee Member of Goa Mineral Ore Exporters' Association (GMOEA)
- Vice Chairman of Confederation of Indian Industry (CII), Goa Council.

#### **Risk Mitigation**

Sesa Goa has a robust structure for internal controls and systems that ensure protection of Company interests, and that of all its assets, from unauthorised use or disposition. This includes a system of extensive internal audits by reputed international audit firms, review by management and documented policies, guidelines and procedures. The processes in place are intended for robust and reliable reporting to ensure "No Surprises".

As with any Company, Sesa Goa faces several risks at different levels. The main macro level risks faced by the Company are clarified in this section.

Risk	Description	Risk mitigation steps
Market Risk	As over 90% of the iron ore produced is exported, the Company's business is exposed to any adversities in demand and supply. Such adversities are a potential risk	Even though Sesa Goa's exports meet a relatively small portion of China's demands, there continues to be various opportunities in China for Sesa Goa to increase its market share
	to the Company's sales volumes and pricing. With 80% of the sales being exported to China, any adversities in the Chinese	Sesa Goa's low operating costs also act as an assurance of its ability to ride out any short term adverse market conditions
	economy will severely affect the Company's business.	Sesa Goa continues to work towards diversifying its customer mix in terms of geography.
Regulatory Risks	Unclear environment policy Export bans on a periodic basis	Being proactive with respect to managing export bans from specific states. Getting clarity on various environmental issues on a case to case basis
Production Risks	Addition of new mineral resources is critical for sustaining growth oriented mining and production plans	Sesa Goa continues to aggressively focus on the addition of new mineral resources through exploration grant of new mining leases from the GoI and acquisition of Brown field mining projects.
		In the last three years, Sesa Goa has added 171 million MT to its gross reserves and resources (R &R) through its exploration activities. It has also added 70 million MT of R&R through acquisition of VS Dempo & Co Ltd.
Project Execution Risk	Sesa Goa's aggressive growth plan initiated in 2009-10 has resulted in investments in several developmental projects.	Many of these projects are linked to creating the underlying infrastructure to support logistics of ore.
	' ' '	We are implementing processes and procedures to reduce the risk involved in project execution
Currency Risks	With a majority of its iron ore being exported, Sesa Goa's revenues are primarily quoted in US\$ terms	This gives the Company significant exposure to foreign exchange fluctuation risks, particularly in relation to the US\$
		We hedge the FX risk on a case by case basis.
Industry Risks	Iron ore production is concentrated in the hands of a few with the top three producers accounting for more than 70% of the global sea-borne iron ore trade.	The sheer scale provides these players with a significant ability to affect competition, and pose a potential threat to the Company's exports to China. The Company continues to focus on building relationships with major customers and to diversify its customer base geographically

#### Transportation/Logistical risks

Owing to unregulated distribution of mining licenses in Goa, there have been many small mining companies which have initiated operations in the vicinity of Sesa Goa mines. Each mine has several trucks that carry the ore to the jetty. Although the government provided licenses to several companies it failed to anticipate the kind of infrastructure menace this would eventually lead to. Every day, roads remain blocked and that reduces the frequency of off loading the ore at the jetty, delaying the entire chain of activities which has been planned meticulously. Alternate transportation routes are being discussed with the government. A proposal for a dedicated road and rail corridor to transport ore to the jetty from the mines is being worked upon in partnership with the local government and the proposal is pending the necessary regulatory approvals.

We are also in the process of conducting basic training programmes in safe driving for truck drivers, for which we have installed a simulator at Sonshi mines.



# **Corporate Governance**

# Leading the way in ensuring harmonious relationships among all our stakeholders while adhering to our corporate goals and business objectives

At Seas Goa we endeavour to apply the highest standards of corporate governance in the areas that impinge on the Company's operations and commercial objectives. In fact, corporate governance is integral to running our Company in line with our sustainable business model.

Sesa Goa sees itself as one of the top four mining majors of the world in the years to come. And this dream is not going to be fulfilled by meeting greater output only in terms of production and sales. This would also require world class technology, globally aligned ethics and international practices which would help us reach our goals. Hence it is imperative for the Company's progress that timely and strict adoption of codes, policies, and the committees to oversee them, would help towards keeping our organisation transparent in its functioning while also enhancing the overall work culture.

All Directors and Senior Management are committed to the Company's Code of Conduct, the compliance to which is periodically reviewed. The Board periodically reviews compliance reports of all laws applicable to the Company. Steps are taken by the Company to rectify instances of non-compliance, if any. During 2010-11, the Company did not have any material pecuniary relationship or transactions with Non-Executive Directors. The Board is entrusted with responsibility to take fair decisions related to the organisation's stand on its public policy related to lobbying and contribution to political parties.

The Board is responsible for the overall direction for all business operations and has holistic control over activities. The Managing Director, through the powers delegated by the Board of Directors, is responsible for the regular business of the Company. The Executive Directors formulate policies on quality, environment, occupational health and safety. They also provide guidance for policies and assessment or audit systems.

#### **Board of Directors**

In line with the tenets of corporate governance, Sesa Goa's Non-Executive Directors comprise key personalities and experts in various fields such as finance, law, etc, and other independent technical experts in related fields of operations of the Company. Directors are appointed after the approval of the shareholders and are usually appointed for a duration of three years or less as per Board resolution.

### Composition of the Board

As on 31st March, 2011, the Company has eight Directors on its Board, of which three are Executive Directors and five Non-Executive Directors. Four of the Non-Executive Directors are independent. Mr. S. D. Kulkarni, Independent Non-Executive Director and Non-Promoter Chairman resigned w.e.f 24th January, 2011. The Board of Directors have not yet appointed a Chairman.



Mr. Pandurang G. Kakodkar Director

Pandurang G. Kakodkar is a nonexecutive independent Director of SGL. He holds a Postgraduate in M.A. (Economics) from Bombay University and was appointed as Director of SGL on 31st March, 2000. He has over 41 years of experience in State Bank of India, retiring as Chairman in 1997. He is currently a private information technology and banking consultant. His other directorships include: Goa Carbon Ltd., Uttam Galva Steel Ltd., Financial Technologies (India) Ltd., Auditime Information Systems (I) Private Ltd., Fomento Resorts and Hotels Ltd., Centrum Finance Ltd., Multi Commodity Exchange of India Ltd., IBXForex Ltd. and Anand Rathi Financial Services Ltd.



Mr. Kuldip K. Kaura Director

Kuldip K. Kaura is a non-executive Director of SGL. Mr. Kaura is currently Chief Executive Officer and Managing Director of ACC Limited. Mr. Kaura was appointed as Director of SGL on 30<sup>th</sup> October, 2007. He holds a Bachelor of Engineering (Hons) in Mechanical Engineering from Birla Institute of Technology & Science, Pilani. Mr. Kaura retired as the Chief Executive Officer of Vedanta Resources plc in September 2008. Before joining the Vedanta group, Mr. Kaura served at ABB India for 18 years and was the Managing Director and Country Manager from 1998 to 2001. He has served as member of National Council of Confederation of Indian Industries and is office bearer of such professional bodies.



Mr Jagdish P. Singh Director

Jagdish P. Singh is a distinguished civil servant with over 37 years of executive experience in key positions in the Union and State Government. He is an alumnus of Harvard University where he attended the Kennedy School of Government as a Mason Fellow. He also holds a Master's degree from the University of Allahabad.

Mr. Singh has occupied varied positions in his career such as district and divisional administrator, to later working as Chief Executive and Chairman of the Board of numerous corporate bodies. He was responsible for turning around of several State and Central corporations engaged in Industrial and Services activities such as Tourism, Infrastructure, Co-operative Finance, Mining and Minerals exploration. He initiated measures in amendments in Labour Laws. He shaped the new National Mineral Policy in 2008 and piloted its passage. He has conducted bilateral and country specific discussions to further joint economic activities with South Africa, Australia and Indonesia.



Mr. Amit Pradhan Whole Time Director, Director - Iron & Coke

Amit Pradhan is a Whole Time Director of SGL. Currently responsible for the Group's business in Pig Iron, Coke and Power, Mr. Pradhan joined SGL in January 1990 as Manager - Purchase. Mr Pradhan holds a Postgraduate in M.Sc. (Physics) from the Indian Institute of Technology, Delhi. Mr. Pradhan was appointed as Director of SGL on 1st July, 2000. He has 33 years of experience in materials/project management and Business Development. Mr. Pradhan was appointed as Whole Time Director of the Company effective from 1st May, 2006. He is also distinguished and listed by the International Who's Who Professionals in 2007.



Mr. Arun K. Rai Whole Time Director, Director - Production and Logistics

Arun K. Rai is a Whole Time Director of SGL. Mr. Rai holds a degree in Mining Engineering from Banaras Hindu University. Mr. Rai was appointed as Director of SGL on 1st February 1999. He has 35 years of experience in the field of Mining and allied areas. Mr. Rai was re appointed as Whole Time Director of the Company effective from 1st February, 2009.



Mr. Ashok Kini Director

Ashok Kini is a non-executive independent Director of SGL. He holds a Postgraduate from Madras Christian College, Chennai. Mr. Ashok Kini is former Managing Director, State Bank of India. He was responsible for the Bank's IT plans, from concept and RFP to execution and vendor management, domestic distribution, retail business, consumer banking, marketing/brand management, etc. He is currently on Board of IndusInd Bank Limited, Gulf Oil Corporation Limited, UTI Asset Management Company and Financial Information Network & Operations Pvt. Limited.



Mr. Gurudas D. Kamat Director

Gurudas D. Kamat is a non-executive independent Director of SGL. Mr. Kamat retired as Chief Justice of Gujarat High Court in January 1997. Mr. Kamat is engaged in judicial work relating to arbitration and conciliation. Mr. Kamat was appointed as a judge of the Bombay High Court on 29 November, 1983. Mr. Kamat was appointed as Director of SGL on  $23^{rd}$  December, 2005. He has over 46 years of experience in the field of legal practice and judiciary, having practiced in Bombay as well as in Goa in various branches of law. Mr. Kamat was prosecutor for the Government of Goa from 1967 to 1969 and was a member of the senate and faculty of law of Bombay University from 1978 to 1980. From 1980 onwards, Mr. Kamat was an advocate for the Customs and Central Excise Departments of the Government of India.



Mr. Prasun K. Mukherjee Managing Director

Prasun K. Mukherjee is the Managing Director of SGL since April 2006. Mr. Mukherjee holds a Bachelor of Commerce (Hons) degree from Calcutta University. He is a fellow member of the Institute of Chartered Accountants of India and an associate member of the Institute of Cost and Works Accountants of India. He has around 32 years of experience in finance, accounts, costing, taxation, legal and general management. Mr. Mukherjee was rated as one of India's Best Chief Financial Officers (CFOs) in the year 2005 by Business Today magazine and in 2009, Business World magazine declared Mr. Mukherjee as India's most 'Valueable' CEO.

#### The Code of Conduct

The Code of Conduct adopted by Sesa Goa is meant for the entire workforce of the Company. It is posted on the website of the Company www.sesagoa.com. The Company received confirmation from the Executive and Non-Executive Directors, as well as Senior Management Personnel regarding compliance with the Code during the year under review.

#### **Audit Committee**

The Audit Committee of the Company is constituted in line with the provisions of Clause 49 of the Listing Agreements with the Stock Exchanges read with Section 292A of the Companies Act, 1956. The Company's financial reporting process and the disclosure of its financial information to ensure that the financial statements are correct, sufficient and credible is done by the Audit Committee. The functions of the Audit Committee of the Company include the following:

• Recommending to the Board, the appointment, re-appointment and, if required, the replacement or removal of the statutory auditors and fixation of audit fees.

• Approval of payment to statutory auditors for any other services rendered by the statutory auditors.

 Reviewing with management, performance of statutory and internal auditors, and adequacy of the internal control systems.

 Reviewing the adequacy of internal audit function, including structure of the internal audit department, staffing and seniority of the official heading the department, reporting structure coverage and frequency of internal audit.

• Reviewing the findings of any internal investigations by the internal auditors into matters where there is suspected fraud or irregularity or a failure of internal control systems of a material nature and reporting the matter to the Board.

 Discussion with statutory auditors before the audit commences; nature and scope of audit as well as have post audit discussion to ascertain any area of concern.

 To look into the reasons for substantial defaults in payment to the depositors, debenture holders, shareholders (in case of non payment of declared dividends) and creditors. Reviewing with management, the quarterly financial statements before submission to the Board for approval.

• To review the functioning of the Whistle Blower mechanism Carrying out any other function as is mentioned in the terms of reference of the Audit Committee.

#### Remuneration Committee and Policy

The Remuneration Committee is constituted of Directors. Remuneration of the Non-Executive Directors of the Company by way of sitting fees and commission is decided by the Board of Directors. Payment of commission to any individual Non-Executive Director is determined by the Board and is broadly based on attendance, contribution at the Board Meetings and various Committee Meetings as well as time spent on various issues other than at these meetings.

#### Managing and Executive Directors

The Company pays remuneration to its Managing Director by way of salary, commission and perquisites and to its Executive Directors by way of salary, executive allowance, performance linked pay and perquisites. The remuneration is approved by the Board of Directors and is within the overall limits approved by shareholders of the Company.

#### Shareholders/Investor Grievance Committee

To address the grievances and properly address the complaints of the shareholders, Shareholders/Investor Grievance Committee of Directors was constituted. They look into activities such as transfer or credit of shares, non-receipt of dividend/notices/annual reports, etc. Details of investor complaints received and redressed:

Nature of Complaint	Opening Bal.	Received	Disposed off	Pending
Non receipt securities	0	1	1	0
Non receipt of dividend	0	2	2	0
Total	0	3	3	0

We have a common grievance cell for all stakeholder grievances. Currently, the cell takes care of human rights grievances too.

#### **Share Transfer Committee**

The Share Transfer Committee meets fortnightly to approve share transfers of equity shares of the Company.

#### **Finance Standing Committee**

The Board has constituted the Finance Standing Committee to consider banking, investment and other related issues on a case to case basis.

#### Shares and convertible instruments held by the Non-Executive Directors

None of the Non-Executive Directors have shareholding in the Company as on 31.3.2011.

#### Disclosures

#### i. Materially Significant Related Party Transactions

The Board has received disclosures from Key Managerial Personnel relating to material financial and commercial transactions where they and or their relatives have personal interest. Transactions with related parties are disclosed in note no. 25 of Schedule 19 to the Accounts in the Annual Report. In the opinion of the Board, the transactions during 2009-10 between Sesa Goa and its subsidiaries viz Sesa Industries Limited, V.S. Dempo & Co Limited and Dempo Mining Corporation Limited have been done at arm's length. As per this definition none of the subsidiaries of Sesa Goa Limited viz. Sesa Industries Limited, V.S. Dempo & Co Limited and Dempo Mining Corporation Limited are material non-listed Indian subsidiaries.

#### ii. Non compliance

The Company has complied with all the requirements of regulatory authorities. No penalties or strictures were imposed on it by the stock exchanges or SEBI or any statutory authority on any matter related to capital market during the last three years.

The Company was subjected to investigation by Serious Fraud Investigation Office (SFIO), Ministry of Corporate Affairs, New Delhi and the investigation is in progress. A complaint was filed by one of the shareholders of Sesa Industries Limited (SIL) against SIL, the Company and their directors in 2003 prior to the acquisition of the Company by Vedanta in April 2007. The Company is providing all information to SFIO as required by them. The Company understands from the order that this investigation has been initiated pursuant to a report of the Registrar of Companies that recommended such an investigation and the order directs inquiry into allegations made in certain complaints.

#### iii. Whistleblower Policy

The Company has a Whistleblower Policy to deal with any complaint relating to fraud and other financial irregularities. Incidents reported as a part of whistleblower policy gives us a fair idea of issues and risks associated to business and are used as framework for reporting/addressing the indicator requirement. Seven Whistle blower complaints were reported for the year 2010-2011.

#### iv. Adoption of Non-Mandatory Requirements

The Company has fulfilled the following non-mandatory requirements as prescribed in Annexure 1D to Clause 49 of the Listing Agreement with the stock exchanges. The Company has set up a Remuneration Committee which complies with the requirements laid down in the Code of Corporate Governance. The quarterly and half-yearly results of the Company are posted on the Company's website. The Company has adopted and implemented Whistle Blower Policy.

#### Means of Communication

Sesa Goa is listed in the BSE and the NSE and we consider it imperative to disclose all the financials and business highlights on our Company website.www.sesagoa.com. We continuously liaise with members of the media fraternity and investors. Our quarterly results are published in mainline dailies, financial papers and also in regional newspapers. We respond to all the feedback and queries received both telephonically and through mail. The Company has had informal meetings with media and institutional investors.



# **ENVIRONMENT, HEALTH, SAFETY & CSR**

- 7th National Award for Excellence in Water Management 2010, Beyond Fence category (SANJIVANI - Water For Life (Project) organised by CII - Godrej GBC, Hyderabad
- Sesa Goa Limited was awarded ICC Sustainability Awards 2011 in Environmental Sustainability Excellence category during summit on India Sustainability Vision @ Future
- Met Coke Division won the Late Manikant Hiralal Shah Memorial Gold Medal in environment category, organised by Green Triangle Society in association with Inspectorate of Factories and Boilers, Goa Chamber of Commerce and Industries and Ideaz Unlimited
- British Safety Council's International Safety Award 2011 All our five sites have won the Merit Award:
  - 1. Codli mine winning it for the 1<sup>st</sup> time
  - 2. Sonshi mine winning it for the 1st time
  - 3. Pig Iron Division winning the award for the third consecutive time
  - 4. Met Coke Division won for the second consecutive year
  - 5. Bicholim mine winning for the first time
- Met Coke Division won the Gomant Sarvochcha Suraksha Puraskar for the most outstanding performance in safety during 2010 in C category for industries

Governor of Haryana

- Pig Iron Division at Amona won the Gomant Uchcha Suraksha Puraskar for outstanding performance in safety during 2010 in D category for industries.
- Shipbuilding unit of the Company also won the Gomant Uchcha Suraksha Puraskar for outstanding Performance during 2010 in B category

#### MEMC week 2010-11

22<sup>nd</sup> Mines Environment and Mineral Conservation Week 2010-2011 was celebrated and our mines have won following major prizes:

- Sesa Mining Corporation Ltd. has won the 1<sup>st</sup> Prize for Afforestation under Very Large Mechanized Mines category
- Sesa Resources Ltd (Surla Mine) won 1<sup>st</sup> Prize for Management of Subgrade Minerals under Very Large Mechanized Mines category
- Sesa Resources Ltd (Colomba Mine) has won 1<sup>st</sup> Prize for Reclamation & Rehabilitation under Medium Mechanized Mines category
- Codli Groups of Mines of Sesa Goa Ltd. Won Overall Performance 1st Prize Rising Sun Rolling Shield in Very Large Mechanized Mine
- Sanquelim group of mines won Overall Performance 2<sup>nd</sup> Prize Rolling shield and trophy by Council in Large Mechanized Mine
- Green Awards Prize was won by Shri Henrique Dias of Sesa Goa Ltd., in the EXECUTIVE category
- Green Awards Prize won by Shri Damodar Aresekar of Sesa Goa Ltd. In NON-EXECUTIVE category

# 39th ANNUAL MINES SAFETY WEEK (2010-11)

#### PRIZES WON BY CODLI MINES:

#### Overall Performance:

- Mechanized Mines Group-A-2010, Engineering Aspects: 1<sup>st</sup> Prize
- Mechanized Mines Group-A-2010, Mining Aspects:



Mr. P.K. Mukherjee, Managing Director, Sesa Goa Ltd receiving the Environmental Sustainability Excellence

award at the hands of Mr. Jagannath Pahadia, Hon.

 Mechanized Mines Group-A-2010: Engineering Aspects, Maintenance of Records: 1st Prize

Maintenance of Equipment: 1<sup>st</sup> Prize
 Screening and BNF Plant: 1<sup>st</sup> Prize

#### Mining Aspects Group-A-2010:

- Transport: 1st Prize

- Welfare Amenities and Health Protection: 1st Prize

- Implementation of Recommendation of Tripartite Conference of Safety in Mines: 1<sup>st</sup> Prize

- Opencast Workings: 1st Prize and 2nd Prize

#### Best Utilisation of Iron Ore Cess Fund

 Iron & Manganese Mines Welfare Organisation Shield: Won by Codli Mines of SGL



#### PRIZES WON BY GAVAL SONSHI MINES:

#### Mining Aspects Group-A-2010:

- Material Preparation: 1<sup>st</sup> Prize
- Implementation of Recommendation of Tripartite Conference of Safety in Mines: 2<sup>nd</sup> Prize
- In Engineering Aspects: 2<sup>nd</sup> Prize in Screening and BNF Plant

#### PRIZES WON BY MARETA SODO MINES:

#### Mining Aspects Group-C-2010:

- Welfare Amenities and Health Protection: 1st Prize
- Transport: 2<sup>nd</sup> Prize

#### PRIZES WON BY SESA MINING & SESA RESOURSES LTD:

#### Housekeeping and organisation

- Bicholim-Sesa Mining Corporation Ltd: 2<sup>nd</sup> prize
- Surla-Sesa Resources Ltd: 1<sup>st</sup> prize

#### Electrical equipment

- Bicholim-Sesa Mining Corporation Ltd: 1st prize

#### Safety consciousness and safety organisation

- Surla-Sesa Resourses Ltd: 2<sup>nd</sup> prize

#### Welfare amenities and health protection

- Bicholim-Sesa Mining Corporation Ltd: 2<sup>nd</sup> prize

#### Material preparation

- Surla-Sesa Resourses Ltd: 2<sup>nd</sup> prize

#### Mechanised mines group - A- 2010 Engineering aspects

- Bicolim-Sesa Mining Corporation Ltd: 2<sup>nd</sup> prize
- Surla-Sesa Resourses Ltd: 3<sup>rd</sup> prize

#### **CSR**

- Runners up Award Corporate Social Responsibility Practice Awards 2010 by Bombay Stock Exchange, Mumbai
- 1St Prize: Late Manikant Hiralal Shah Memorial Gold Medal for Excellence in Community & Social Welfare won by the Mining division
- Award for Best Corporate Social Responsibility won by Sesa Goa ltd at an award function organised by Navhind Times and Viva Goa Magazine in Goa

#### Other Achievements

- Sesa Goa responded to CDP Questionnaire
- Sesa Goa submitted its first COP to UNGC
- Sesa Goa was selected as one among ten leaders in India by CDP vide their CDLI report CDP 2010 India 200 published on CDP response.
- Sesa Goa listed all their SD Reports on the GRI Website.



# Comments by Visitors - Sanguelim reclaimed site

Excellent way of discharging social responsibility by a corporate house. It reminds me of Bill Gates prophetic words. In case we can't give back to the society what society gave us, we are doomed. Other business houses must learn how development and environment conservation can go hand in hand with profit motives. After all rich man's money is a community asset.

Harsh Kr., IFS, Indian Forest Service, Chandigarh

It was a fantastic experience to visit Sanquelim mine of Sesa Goa. The mining unit has shown how an abandoned mine can be rehabilitated and can be converted into a tourist spot.

Dr. Simon N de Souza Chairman, Goa State Pollution Control Board Sesa Goa's work in reclamation and in CSR particularly to develop human resources in and around the mined area is an excellent example of what good mining companies can do.

S. Vijay Kumar, Special Secretary, Mines- Govt. of India, New Delhi

It is very interesting to see the reclamation work done by Sesa Goa mining over a period of 25 years. If every mined area can reach this level of green cover, the problem faced in the country is solved. This is a fine example of dedicated reclamation work done by Company motivated environment engineers. My compliments to the Company for giving higher priority for ecological restoration of mined out land. I wish this becomes an important centre for ecostudies for students.

A.S.Sadashavaih (IFS) Chairman, Karnataka Pollution Control Board, Bangalore

# It is a great way of Eco-Restoration of mine pits and dumps

S. Parmeswarappa, Former PCCF, Karnataka

Outstanding work in reclaiming the mined out area. A spice garden and pisci culture lake has been created and environment has been restored magnificently. Congrats to Sesa Goa

Mr. N. Mohanty, Hon. Senior Fellow, Institute for Studies in Industrial Development (ISID) - NEW DELHI

It is a beautiful and splendid site. I'm not an expert in botany but it is just so pleasing for the eye. Good Job done.

Sukalp Sharma, The Financial Express, The Indian Express Ltd. New Delhi Wonderful contribution to sustaining environmental biodiversity. Exemplary commitment to ensure harmonious environmental sustainability. This is truly a role model for other corporate.

R. Srinidhi Sharma, Auditors, Bureau Veritas Certification, Bangalore

# Breath-taking. Keep it up.

Vishwa Bandhu Bhattacharya CII New Delhi

We greatly appreciate the wonderful work being done i.e. of protecting the environment and the support given to the young generation in the form of survival skills through technical education and the academy.

Hon. Aaron Mwansa Mbulakulima, MP, Minister for the Copper Belt Zambia-Cabinet office - BOX 70153 NDOLA



We are very much impressed by visiting this place, reclamation work done by your Company is really worth appreciation, keep it up.

Headmaster, staff and students of Government High School, Amona-Bicholim

The place needs to be also opened for public. Keep up the good work and for all assistance in protecting environment of Goa.

Adv. Emidio Pinto on behalf of IGNOU students

# Exotic! Can I have a hut for me here?

C.S.Kumar, CII- Mumbai

There are some kind and logical hearts and minds working in and around this place. They have returned almost everything that had been taken away from nature. Human needs and natural harmony are in good harmony in this place. This site presents one of the best examples of ecological restoration.

Forest Research Institute University students -M.Sc.( Environment management -III Semster

Lovely gardens! It is impressive to see how your reclamation work can be used for educational purposes.

Ingrid, Norway

Very impressive project. Amazed with the level of reclamation. Thanks for the tour of medicine garden. Very interesting and beautiful.

Garad Connor, Dublin, Iceland





#### INDEPENDENT ASSURANCE STATEMENT

#### Introduction

Det Norske Veritas AS ('DNV') has been commissioned by the management of Sesa Goa Limited ('Sesa Goa' or 'the Company') to carry out an assurance engagement on the Company's Sustainability Report 2011 ('the Report') in its printed and web format. This engagement focused on qualitative and quantitative information provided in the Report, and underlying management and reporting processes. The engagement was carried out against DNV Protocol for Verification of Sustainability Reporting (VeriSustain)<sup>1</sup> including verification of application level and adherence to principles of the Global Reporting Initiative 2011 Sustainability Reporting Guidelines 2011 (GRI G3.1).

This assurance statement is aimed at the readers of the Report. The company is responsible for the collection, analysis, aggregation and presentation of information within the Report. DNV's responsibility in performing this work is to the management of Sesa Goa only and in accordance with terms of reference agreed with the Company. The assurance engagement is based on the assumption that the data and information provided to us is complete, sufficient and authentic. DNV disclaims any liability or responsibility to a third party for decisions, whether investment or otherwise, based on this assurance statement.

#### Scope of Assurance

The scope of DNV's assurance engagement, as agreed upon with Sesa Goa included the verification of the content, focus and quality of the information presented in the Report, covering the Economic, Environment and Social information over the period April 2010 to March 2011. In particular, this assurance engagement included:

- Review of the policies, initiatives, practices and performance described in the Report as well as references made in the Report to the annual report;
- Review of the Report against the requirements of VeriSustain with a moderate level of assurance;
- Evaluation of the adherence to the principles set out in the GRI G3.1 and confirmation of the Sesa Goa's declared Application Level;
- Review and assessment of the processes and tools for collecting, aggregating and reporting qualitative data within the Report.
- Verification of the reliability of information and performance data as set forth in GRI G3.1 and presented in the Report;
- · Verification of economic indicators in the Report, based on data from audited financial statements;
- Our engagement did not include formal assessment of the adequacy or effectiveness of Company's strategy or management of sustainability related issues.

#### Verification Methodology

This engagement was carried out during May to July 2011, by a multidisciplinary DNV team of qualified and experienced sustainability report assurance professionals. The Report has been evaluated against the principles of Materiality, Completeness Neutrality, Reliability, Responsiveness and Stakeholder Inclusiveness, as set out in VeriSustain, and the GRI G3.1.

As part of our verification DNV team visited the Head office at Panjim, Goa, and Mining operations at Bicholim & Codli Mines at Goa and Pig Iron and Met Coke divisions at Goa, India.

During the assurance engagement, DNV has taken a risk-based approach, meaning that we concentrated our verification efforts more on the issues of high material relevance to Sesa Goa's business and stakeholders. As part of the engagement we have challenged the sustainability-related statements and assertions made in the Report and assessed the robustness of the underlying data management system, information flow and controls. For example, we have:

- Examined and reviewed documents, data and other information required for assessment of the report as per GRI G3.1;
- Conducted interaction with senior management and other key executives of the Company, including data owners and decision-makers from different functions and site locations of the Company at Goa India;
- Performed sample-based checks of the processes for generating, gathering and managing the quantitative and qualitative data included in the Report;
- Reviewed the data management processes for completeness and reliability. This includes assessments of methods, practices, tools and competence used in collection, aggregation and reporting of data as it is transferred and managed at different levels of the organisation.
- Reviewed the process of acquiring information and economic-financial data from the audited consolidated balance sheet for March 2011.

www.dnv.com/services/assessment/corporate\_responsibility/services\_solutions/sustainabilityreporting/order/



#### Conclusions

In DNV's opinion, based on the work carried out, the Report is a fair representation of the Company's sustainability-related strategies, management systems and performance. The Report, along with the referenced information in the annual report, meets the general content and quality requirements of the GRI G3.1, and DNV confirms that the GRI requirements for Application Level 'A+' have been met. We have evaluated the Report's adherence to the following principles on a scale of 'Good', 'Acceptable' and 'Needs Improvement':

Materiality: Acceptable. The methodology of materiality determination used for the Report, uses the perspectives of senior representatives from various functions of the company, however the inputs from external stakeholders on short medium and long term impacts across the company and prioritizing the material issues would help the Company in determining the key sustainability issues to focus on at strategic and operational levels.

Completeness: Good. The Report provides disclosures in response to key GRI G3.1 disclosure requirements including the sector supplement; the partial disclosures are denoted in the GRI index. Company acknowledges the need for continuous improvement and is committed to improving the reporting scope and boundary.

**Neutrality:** Good. The information contained in the Report is presented in a neutral tone. Overall the Report is transparent in discussing the challenges faced by the organisation and bringing out the road map for improved governance and performance.

Reliability: Acceptable. The Report contains data that is both measured and estimated, and this is explained to the reader. The manual errors and inaccuracies at few locations related to data aggregation of social and environmental indicators identified for various sites visited by DNV have been corrected.

**Responsiveness:** Good. The Company has responded to the identified material issues and stakeholder concerns through its policies and management systems, and this is reflected in the Report, however, the responsiveness to stakeholders could be further enhanced if all the material issues are identified based on multi stakeholder engagement process.

Stakeholder Inclusiveness: Acceptable. The Company demonstrates limited engagement with stakeholders through various channels and is committed to improving its stakeholder engagement standards. The Company is engaged in dialogue with five stakeholders through different channels. The material issues emerging from the dialogue were collected and prioritised based on inputs from stakeholders, and the results are reflected in the Report.

#### Opportunities for Improvement

The following is an excerpt from the observations and opportunities reported back to the management of Sesa Goa, however, these do not affect our conclusions on the Report, and they are indeed generally consistent with the management objectives already in place:

- The Materiality determination process may be validated with specific inputs for each business area to bring out material issues
  that reflect short, medium and long term impacts and the materiality assessment approach to identify emerging issues in the
  mining sector and developing performance metrics for material issues will enable benchmarking with sector peers;
- The Stakeholder Engagement process may be formalised and structured, whereby sustainability inputs from a range of stakeholders are systematically incorporated in developing the long term sustainability strategy of the Company.
- Implementation of systematic internal review and auditing of internal data management system will help further improve the
  reporting process by increasing the reliability of reported data.

#### DNV's Independence

DNV states its independence and impartiality with regards to this engagement. DNV confirms that throughout the reporting period there were no services provided which could impair our independence and objectivity. DNV also maintained complete impartiality towards people interviewed during the assignment.

For Det Norske Veritas AS.

Nandkumar Vadakepatth

Lead Verifier

Head-Sustainability & Business Excellence Services(South)

Det Norske Veritas AS, India

Antonio Astone

Reviewer

Global Manager, Corporate Responsibility Services

ale al

Det Norske Veritas AS, Italy.

25th August 2011, Bangalore, India

### **GLOSSARY**

	I
AAQ	Ambient air quality
AAQM	Ambient Air Quality Monitoring
ALOP	Alternative Livelihood Opportunities Project
ANML	A Narrain Mines Ltd.
ASM	artisanal and small-scale mining
ASSOCHAM	Associated Chambers of Commerce and Industry of
AV/D	India
AVP	Assistant Vice President
BEE	Bureau of Energy Efficiency
BF gas	Blast Furnace gas
BSAL BSE	Bellary Steel and Alloys Limited
BU	Bombay Stock Exchange Business Unit
BVC	Bureau Veritas Certification
BVD	
BVQI	Botvadeacho Dongor (Mine)
CAL	Bureau Veritas Quality International Computer Aided Learning
CDGP	Coke Drying and Grinding Plant
CDUP	
	Class Development Machaniam
CDM	Clean Development Mechanism
CDPR	Carbon Disclosure Project
CERs	centre for development planning & research Certified Emission Reductions
CFCs	Chloro Fluro Carbon
CFR	
CII	Cost and Freight Confederation of Indian Industry
	<u> </u>
CIL	Cairn India Limited Community Medical Centre
CO <sub>2</sub>	Carbon Dioxide
CSR	Corporate Social Responsibility
	Diesel Generator set
DG set DMT	
DNV	Dry Metric Ton Det Norske Veritas (Auditing & Assurance Agency)
DVPM	Department of Avian Production and Management
DWT	Deadweight tons
EMS	Environment Management System
LDC	Farnings Dar Charo
EPS ESI Schama	Earnings Per Share
ESI Scheme	Employees' State Insurance Scheme
ESI Scheme Fe	Employees' State Insurance Scheme Iron
ESI Scheme	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and
ESI Scheme Fe FICCI	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry
ESI Scheme Fe FICCI	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment
ESI Scheme Fe FICCI FII FIMI	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries
ESI Scheme Fe FICCI FII FIMI FOB	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board
ESI Scheme Fe FICCI FII FIMI FOB FTSE	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine)
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton gm	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton gm GM0EA	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton gm GM0EA GOLD GRI	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership Global Reporting Initiative
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton gm GM0EA GOLD	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership Global Reporting Initiative Hectare
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton gm GM0EA GOLD GRI Ha	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership Global Reporting Initiative Hectare Haemoglobin
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton gm GM0EA GOLD GRI Ha Hb	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership Global Reporting Initiative Hectare
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton gm GMOEA GOLD GRI Ha Hb HEMM	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership Global Reporting Initiative Hectare Haemoglobin Heavy Earth Moving Machinery Human Resource
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton gm GM0EA GOLD GRI Ha Hb HEMM HR	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership Global Reporting Initiative Hectare Haemoglobin Heavy Earth Moving Machinery Human Resource Health, Safety and Environment
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton gm GMOEA GOLD GRI Ha Hb HEMM HR HSE	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership Global Reporting Initiative Hectare Haemoglobin Heavy Earth Moving Machinery Human Resource Health, Safety and Environment Health, Safety, Environment and Corporate Social
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton gm GMOEA GOLD GRI Ha Hb HEMM HR HSE HSEC	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership Global Reporting Initiative Hectare Haemoglobin Heavy Earth Moving Machinery Human Resource Health, Safety and Environment Health, Safety, Environment and Corporate Social Responsibility
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton gm GMOEA GOLD GRI Ha Hb HEMM HR HSE HSEC	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership Global Reporting Initiative Hectare Haemoglobin Heavy Earth Moving Machinery Human Resource Health, Safety and Environment Health, Safety, Environment and Corporate Social Responsibility Hindu Undivided Family
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton gm GMOEA GOLD GRI Ha Hb HEMM HR HSE HSEC HUF INBAR	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership Global Reporting Initiative Hectare Haemoglobin Heavy Earth Moving Machinery Human Resource Health, Safety and Environment Health, Safety, Environment and Corporate Social Responsibility Hindu Undivided Family International Network of Bamboo and Rattan
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton gm GMOEA GOLD GRI Ha Hb HEMM HR HSE HSEC HUF INBAR ISO	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership Global Reporting Initiative Hectare Haemoglobin Heavy Earth Moving Machinery Human Resource Health, Safety and Environment Health, Safety, Environment and Corporate Social Responsibility Hindu Undivided Family International Network of Bamboo and Rattan International Organisation of Standardization
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ/Ton gm GMOEA GOLD GRI Ha Hb HEMM HR HSE HSEC HUF INBAR ISO ITI	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership Global Reporting Initiative Hectare Haemoglobin Heavy Earth Moving Machinery Human Resource Health, Safety and Environment Health, Safety, Environment and Corporate Social Responsibility Hindu Undivided Family International Network of Bamboo and Rattan International Organisation of Standardization Industrial Training Institute
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton gm GMOEA GOLD GRI Ha Hb HEMM HR HSE HSEC HUF INBAR ISO	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership Global Reporting Initiative Hectare Haemoglobin Heavy Earth Moving Machinery Human Resource Health, Safety and Environment Health, Safety, Environment and Corporate Social Responsibility Hindu Undivided Family International Network of Bamboo and Rattan International Organisation of Standardization Industrial Training Institute International Union for Conservation of Nature and
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ/Ton gm GMOEA GOLD GRI Ha Hb HEMM HR HSE HSEC HUF INBAR ISO ITI	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership Global Reporting Initiative Hectare Haemoglobin Heavy Earth Moving Machinery Human Resource Health, Safety and Environment Health, Safety, Environment and Corporate Social Responsibility Hindu Undivided Family International Network of Bamboo and Rattan International Organisation of Standardization Industrial Training Institute International Union for Conservation of Nature and Natural Resources
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton gm GMOEA GOLD GRI Ha Hb HEMM HR HSE HSEC HUF INBAR ISO ITI IUCN JORC	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership Global Reporting Initiative Hectare Haemoglobin Heavy Earth Moving Machinery Human Resource Health, Safety and Environment Health, Safety, Environment and Corporate Social Responsibility Hindu Undivided Family International Network of Bamboo and Rattan International Organisation of Standardization Industrial Training Institute International Union for Conservation of Nature and Natural Resources Joint Ore Reserves Committee
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton gm GMOEA GOLD GRI Ha Hb HEMM HR HSE HSEC HUF INBAR ISO ITI IUCN JORC Kg/ton	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership Global Reporting Initiative Hectare Haemoglobin Heavy Earth Moving Machinery Human Resource Health, Safety and Environment Health, Safety, Environment and Corporate Social Responsibility Hindu Undivided Family International Network of Bamboo and Rattan International Organisation of Standardization Industrial Training Institute International Union for Conservation of Nature and Natural Resources Joint Ore Reserves Committee Kilogram per ton
ESI Scheme Fe FICCI FII FIMI FOB FTSE FY GCCI GDF GET GHG GJ GJ/Ton gm GMOEA GOLD GRI Ha Hb HEMM HR HSE HSEC HUF INBAR ISO ITI IUCN JORC	Employees' State Insurance Scheme Iron Federatioon of Indian Chambers of Commerce and Industry Foreign Institutional Investment Federation of Indian Mineral Industries Free on Board Financial Times Stock Exchange Financial year Goa Chamber of Commerce and Industry Gao tona Dusri fall (Mine) Graduate Engineer Trainee Green House Gas Glga joules Giga joules per ton Gram Goa Mineral Ore Exporters' Association Gen-next Operational Leadership Global Reporting Initiative Hectare Haemoglobin Heavy Earth Moving Machinery Human Resource Health, Safety and Environment Health, Safety, Environment and Corporate Social Responsibility Hindu Undivided Family International Network of Bamboo and Rattan International Organisation of Standardization Industrial Training Institute International Union for Conservation of Nature and Natural Resources Joint Ore Reserves Committee

KLD	Kilo Litre per Day
KONBAC	Konkan Bamboo and Cane Development Centre
LCA	Life Cycle Assessment
LTIFR	Lost Time Injury Frequency Rate
LTIP	Long-Term Incentive Plan
Ltr.	Litre
MCD	Met Coke Division
MCF	Methyl chloroform
MEMC	Mines Environment & Mineral Conservation Council
MFG	Mineral Foundation of Goa
mg	milligram
mg/l	milligram/litre
mm	Millimetre
Mn	
	Manganese Multipotional Corporation
MNCs	Multinational Corporation
MNRE	Minister for New and Renewable Energy
MS scrap	Mild Steel scrap
MTPA	Million tonne per annum
MW	Mega Watt
NCAER	National Council of Applied Economic Research
NGO	Non-governmental Organisation
NOX	Oxides of Nitrogen
NRI/OCBs	Non Resident Indian /Overseas Corporate bodies
NSE	National Stock Exchange
ОВ	Over burden
OD	Orasso Dongor (Mine)
ODS	Ozone Depleting Substances
OHS	Occupational Health and Safety
OHSAS	Occupational Health and Safety Assessment Series
PAT	Profit After Tax
PBDIT	Profit Before
PBDT	Profit Before Depreciation and Tax
PBT	Profit Before Tax
PF	Provident Fund
PID	Pig Iron Division
PME	3
	Periodical Medical Examination
PPE	Personal Protective Equipment
PPP	Public Private Partnership
PTA	Parent Teachers Association
QEHS	Quality, Environment, Health and Safety
QMS	Quality Managements System
R&D	Research & Development
RSH	Reproductive and Sexual Health
RSPM	Respirable Suspended Particulate Matter
SA 8000	Is a global social accountability standard for decent
	working conditions, developed and overseen by
	Social Accountability International
SBD	Ship Building Division
SCDF	Sesa Community Development Foundation
SEBI	Securities and Exchange Board of India
SEBI	Securities and Exchange Bureau of India
SFA	Sesa Football Academy
SFI0	Serious Fraud Investigation Office
SHG	Self Help Group
SIL	Sesa Industries Limited
SMBP	Surla Mine Beneficiation Plant
SMCL	Sesa Mining Corporation Limited
502	Sulphur dioxide
Sp. Energy/	Specific energy per ton
ton	Specific efferty per ten
SPEECH	Society for Public Education Environment Culture
JI LLOII	and Health
CDM	
SPM SRL	Suspended Particulate Matter
	Sesa Resources Limited
STS	Sesa technical school
TPY	Tons per Year
TSS	Tons per Year
UNFCCC	United Nations Framework Convention on Climate
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	Change
VCEP	Vedanta Computer Education Programme
VFD	Variable Frequency Drive
VSD	V. S. Dempo and Company Ltd.
WHIMS	Wet High Intensity Magnetic Separation

	Application Level	A+	<u> </u>		Assured by		
		SISCLOSURES F	ART I: Profile Dis	closures			
		1. Strategy a		If amplicable			
Profile Disclosure	Description	Reported	Cross- reference/ Direct answer	If applicable, indicate the part not reported	Reason for omission	Explanation	To be reported in
1.1	Statement from the most senior decision- maker of the organization.	Fully	3-5				
1.2	Description of key impacts, risks, and	Fully	58				
	opportunities.	2. 0	rganizational Pro	file			
Profile Disclosure	Description	Reported	Cross- reference/ Direct answer	If applicable, indicate the part not reported	Reason for omission	Explanation	
2.1 2.2	Name of the organization.	Fully	9				
2.2	Primary brands, products, and/or services.  Operational structure of the organization,	Fully	6, 54-55				
2.3	including main divisions, operating companies, subsidiaries, and joint ventures.	Fully	9-11				
2.4	Location of organization's headquarters.	Fully	9				
	Number of countries where the organization						
2.5	operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report.	Fully	12				
2.6	Nature of ownership and legal form.	Fully	9-10				
2.7	Markets served (including geographic breakdown, sectors served, and types of	Fully	54-55				
2.7	customers/beneficiaries).		04 00				
2.8	Scale of the reporting organization.	Fully	12-13				
2.9	Significant changes during the reporting period regarding size, structure, or	Fully	5				
2.10	ownership. Awards received in the reporting period.	Fully	64-65				
			Report Paramete				
Profile Disclosure	Description	Reported	Cross- reference/ Direct answer	If applicable, indicate the part not reported	Reason for omission	Explanation	
3.1	Reporting period (e.g., fiscal/calendar year) for information provided.	Fully	15				
3.2	Date of most recent previous report (if any).	Fully	15				
3.3	Reporting cycle (annual, biennial, etc.) Contact point for questions regarding the	Fully					
3.4	report or its contents.	Fully	81				
3.5	Process for defining report content.	Fully	15				
	Process for defining report content.  Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance.	Fully Fully	15				
3.5 3.6 3.7	Process for defining report content.  Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance.  State any specific limitations on the scope or boundary of the report (see completeness principle for explanation of scope).	•					
3.6	Process for defining report content.  Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance.  State any specific limitations on the scope or boundary of the report (see completeness principle for explanation of scope).  Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period	Fully	15				
3.6	Process for defining report content.  Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance.  State any specific limitations on the scope or boundary of the report (see completeness principle for explanation of scope).  Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.  Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report. Explain any decisions not to apply, or to substantially	Fully	15				
3.6 3.7 3.8	Process for defining report content.  Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance.  State any specific limitations on the scope or boundary of the report (see completeness principle for explanation of scope).  Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.  Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report. Explain any decisions not to apply, or to substantially diverge from, the GRI Indicator Protocols.  Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g.,mergers/acquisitions, change of base years/periods, nature of business, measurement methods).	Fully Fully Fully	15 15 12-14				
3.6 3.7 3.8 3.9	Process for defining report content.  Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance.  State any specific limitations on the scope or boundary of the report (see completeness principle for explanation of scope).  Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.  Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report. Explain any decisions not to apply, or to substantially diverge from, the GRI Indicator Protocols.  Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g.,mergers/acquisitions, change of base years/periods, nature of business,	Fully Fully Fully	15 15 12-14				
3.6 3.7 3.8	Process for defining report content.  Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance.  State any specific limitations on the scope or boundary of the report (see completeness principle for explanation of scope).  Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.  Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report. Explain any decisions not to apply, or to substantially diverge from, the GRI Indicator Protocols.  Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g.,mergers/acquisitions, change of base years/periods, nature of business, measurement methods).  Significant changes from previous reporting periods in the scope, boundary, or	Fully  Fully  Fully  Fully	15 15 12-14 14				

		. Governance,	Commitments, an				
Profile Disclosure	Description	Reported	Cross- reference/ Direct answer	If applicable, indicate the part not reported	Reason for omission	Explanation	To be reported in
	Governance structure of the organization,			not reported			
	including committees under the highest		7-9, 42-43 and				
4.1	governance body responsible for specific	Fully	51 of Annual				
	tasks, such as setting strategy or		Report				
	organizational oversight. Indicate whether the Chair of the highest		42-43 of Annual				
4.2	governance body is also an executive officer.	Fully	Report				
	For organizations that have a unitary board						
	structure, state the number and gender of		42-43 of Annual				
4.3	members of the highest governance body	Fully	Report				
	that are independent and/or non-executive		report				
	members.  Mechanisms for shareholders and employees						
4.4	to provide recommendations or direction to	Fully	49, 53 of Annual				
7.7	the highest governance body.	latty	Report				
	Linkage between compensation for						
	members of the highest governance						
4.5	body, senior managers, and executives	Fully	42-43, 47 of				
4.0	(including departure arrangements), and the	latty	Annual Report				
	organization's performance (including social						
	and environmental performance).  Processes in place for the highest governance						
4.6	body to ensure conflicts of interest are	Fully	43 of Annual				
4.0	avoided.	l utty	Report				
	Process for determining the composition,						
	qualifications, and expertise of the members		// /				
4.7	of the highest governance body and its	Fully	44-45 of Annual Report				
	committees, including any consideration of		Report				
	gender and other indicators of diversity.						
	Internally developed statements of mission						
4.8	or values, codes of conduct, and principles relevant to economic, environmental, and	Fully	7-8, 14-15				
	social performance and the status of their	rutty	7-0, 14-13				
	implementation.						
	Procedures of the highest governance						
	body for overseeing the organization's						
	identification and management of economic,						
4.9	environmental, and social performance,	Fully	23, 42-43 of				
	including relevant risks and opportunities, and adherence or compliance with	,	Annual Report				
	internationally agreed standards, codes of						
	conduct, and principles.						
	Processes for evaluating the highest						
4.10	governance body's own performance,		42 of Annual				
4.10	particularly with respect to economic,		Report				
	environmental, and social performance.						
/ 11	Explanation of whether and how the	F	1/				
4.11	precautionary approach or principle is addressed by the organization.	Fully	14				
	Externally developed economic,						
	environmental, and social charters,		_				
4.12	principles, or other initiatives to which the	Fully	5				
	organization subscribes or endorses.						
	Memberships in associations (such as						
	industry associations) and/or national/						
	international advocacy organizations in						
4.13	which the organization: * Has positions in governance bodies; * Participates in projects	Fully	57				
	or committees; * Provides substantive						
	funding beyond routine membership dues; or						
	* Views membership as strategic.						
4.14	List of stakeholder groups engaged by the	Fully	16				
	organization.	. utty	10				
4.15	Basis for identification and selection of	Fully	16				
	stakeholders with whom to engage.  Approaches to stakeholder engagement,	-					
4.16	including frequency of engagement by type	Fully	16				
7.10	and by stakeholder group.	, utty					
	Key topics and concerns that have been						
	raised through stakeholder engagement, and						
4.17	how the organization has responded to those	Fully	17				
	key topics and concerns, including through its						
	reporting.						

	STANDARD DISC	LOSURES PAF	RT II: Disclosures or	Management Appro	oach (DMAs)		
G3 DMA	Description	Reported	Cross- reference/ Direct answer	If applicable, indicate the part not reported	Reason for omission	Explanation	To be reported in
DMA EC	Disclosure on Management Approach EC	Fully	52-57	not reported			
Aspects	Economic performance	Fully	53				
	Market presence	Fully	54-55				
	Indirect economic impacts	Fully	32-39, 57				
DMA EN	Disclosure on Management Approach EN	Fully	41-48				
	Materials	Fully	49-50				
	Energy	Fully	42-43				
	Water	Fully	46				
	Biodiversity	Fully	47-48				
Aspects	Emissions, effluents and waste	Fully	44-46				
· iopooto	Products and services	Fully	54-55				
	Compliance	Fully	49				
	Transport	Fully	13-14				
	Overall	Fully	14-15, 41-50				
DMA LA	Disclosure on Management Approach LA	Fully	22-28				
	Employment	Fully	22-24, 57				
	Labor/management relations	Fully	27				
	Occupational health and safety	Fully	29-31				
Aspects	Training and education	Fully	27-28				
	Diversity and equal opportunity	Fully	25-26				
	Equal remuneration for women and men	Fully	25				
DMA HR	Disclosure on Management Approach HR	Fully	22-28				
	Investment and procurement practices	Partially	56	Formal policy and process based on Human Rights	Not available	We are awaiting certification for SA 8000, following which we'll be setting up as formal policy and process on Human Rights	2012
	Non-discrimination	Fully	25			- Taman Rights	
	Freedom of association and collective						
	bargaining	Fully	27				
	Child labor	Fully	25				
	Prevention of forced and compulsory labor	Fully	25				
	Security practices	Fully	25				
Aspects	Indigenous rights	Not	Not applicable		Not applicable	No indigenous tribes near to our operations	
	Assessment	Partially	25	Assessment procedures for human rights	Not available	Will be covered when SA 8000 will be implemented	2012
	Remediation	Partially	25	Remedies for negative human rights impacts	Not available	A formal process is being set-up for assessing, benchmarking and certifying its performance on Human Rights with the adoption of a new policy in line with Social Accountability	2012
DMA SO	Disclosure on Management Approach SO	Fully	32-39				
	Local communities	Fully	32-39				
	Corruption	Fully	27				
Aspects	Public policy	Fully	59				
	Anti-competitive behavior	Fully	49				
	Compliance	Fully	49				
DMA PR	Disclosure on Management Approach PR	Fully	49-50				
	Customer health and safety	Fully	49				
	Product and service labelling	Fully	49				
	Marketing communications	Fully	49, 56				
Aspects	Customer privacy	Not	Not applicable		Not applicable	No confidential information of the clients is maintained by	
	Compliance	Fully	49			Sesa Goa Limited	

	STAND	ARD DISCLOSU		rformance Indicator	S		
Performance Indicator	Description	Reported	Economic Cross- reference/ Direct answer	If applicable, indicate the part not reported	Reason for Omission	Explanation	To be reported in
	Disease and a series of the se	Ecoi	nomic performan	ce		T T	
EC1	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.	Fully	7,36,65,66, 78 & 93 of Annual Report				
EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change.	Fully	46				
EC3	plan obligations.	Fully	54				
EC4	Significant financial assistance received from government.	Fully	54				
		<u> </u>	Market presence				
EC5	Range of ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation.	Fully	24				
EC6	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation.	Fully	93 of Annual Report				
EC7	Procedures for local hiring and proportion of senior management hired from the local community at significant locations of operation.	Fully	57				
		Indire	ct economic imp	acts			
EC8	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, inkind, or pro bono engagement.	Fully	34				
EC9	Understanding and describing significant indirect economic impacts, including the	Fully	32-39, 57				
	extent of impacts.						
Performance Indicator	extent of impacts.  Description	Reported	Environmental Cross- reference/ Direct answer	If applicable, indicate the part not reported	Reason for Omission	Explanation	
Indicator	Description	·	Environmental Cross- reference/ Direct answer Materials	indicate the part		Explanation	
Indicator EN1	Description  Materials used by weight or volume.  Percentage of materials used that are	Fully	Environmental Cross- reference/ Direct answer Materials 49-50	indicate the part		Explanation	
Indicator EN1	Description  Materials used by weight or volume.	·	Environmental Cross- reference/ Direct answer Materials 49-50	indicate the part		Explanation	
Indicator EN1	Description  Materials used by weight or volume.  Percentage of materials used that are recycled input materials.  Direct energy consumption by primary energy	Fully	Environmental Cross- reference/ Direct answer Materials 49-50	indicate the part		Explanation	
EN1 EN2 EN3	Description  Materials used by weight or volume.  Percentage of materials used that are recycled input materials.  Direct energy consumption by primary energy source.  Indirect energy consumption by primary	Fully Fully	Environmental Cross- reference/ Direct answer Materials 49-50 49 Energy	indicate the part		Explanation	
EN1 EN2 EN3	Description  Materials used by weight or volume. Percentage of materials used that are recycled input materials.  Direct energy consumption by primary energy source. Indirect energy consumption by primary source. Energy saved due to conservation and	Fully Fully Fully	Environmental Cross- reference/ Direct answer Materials 49-50 49 Energy	indicate the part		Explanation	
EN1 EN2 EN3 EN4	Description  Materials used by weight or volume. Percentage of materials used that are recycled input materials.  Direct energy consumption by primary energy source. Indirect energy consumption by primary source. Energy saved due to conservation and efficiency improvements.  Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives.	Fully Fully	Environmental Cross- reference/ Direct answer Materials 49-50 49 Energy 42	indicate the part		Explanation  A baseline study has been conducted to explore Renewable energy sources. The Company is pursuing a strategic plan to set-up a wind enegy plant in the state of Karnataka	2013
EN1 EN2 EN3 EN4 EN5	Description  Materials used by weight or volume. Percentage of materials used that are recycled input materials.  Direct energy consumption by primary energy source. Indirect energy consumption by primary source. Energy saved due to conservation and efficiency improvements.  Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives.  Initiatives to reduce indirect energy	Fully Fully Fully Fully Fully	Environmental Cross- reference/ Direct answer Materials 49-50 49 Energy 42 43	indicate the part	Omission	A baseline study has been conducted to explore Renewable energy sources. The Company is pursuing a strategic plan to set-up a wind enegy plant in the state of	2013
EN1 EN2 EN3 EN4 EN5	Materials used by weight or volume. Percentage of materials used that are recycled input materials.  Direct energy consumption by primary energy source. Indirect energy consumption by primary source. Energy saved due to conservation and efficiency improvements.  Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives.  Initiatives to reduce indirect energy consumption and reductions achieved.	Fully Fully Fully Fully Fully Fully Fully	Environmental Cross- reference/ Direct answer Materials 49-50 49 Energy 42 43  Water	indicate the part	Omission  Not available	A baseline study has been conducted to explore Renewable energy sources. The Company is pursuing a strategic plan to set-up a wind enegy plant in the state of	2013
EN1 EN2 EN3 EN4 EN5 EN6	Materials used by weight or volume. Percentage of materials used that are recycled input materials.  Direct energy consumption by primary energy source. Indirect energy consumption by primary source. Energy saved due to conservation and efficiency improvements.  Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives.  Initiatives to reduce indirect energy consumption and reductions achieved.  Total water withdrawal by source.	Fully Fully Fully Fully Fully Fully Fully	Environmental Cross- reference/ Direct answer Materials 49-50 49 Energy 42 43 43 Water 46	indicate the part	Omission  Not available	A baseline study has been conducted to explore Renewable energy sources. The Company is pursuing a strategic plan to set-up a wind enegy plant in the state of	2013
EN1 EN2 EN3 EN4 EN5	Materials used by weight or volume. Percentage of materials used that are recycled input materials.  Direct energy consumption by primary energy source. Indirect energy consumption by primary source. Energy saved due to conservation and efficiency improvements.  Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives.  Initiatives to reduce indirect energy consumption and reductions achieved.	Fully Fully Fully Fully Fully Fully Fully	Environmental Cross- reference/ Direct answer Materials 49-50 49 Energy 42 43  Water	indicate the part	Omission  Not available	A baseline study has been conducted to explore Renewable energy sources. The Company is pursuing a strategic plan to set-up a wind enegy plant in the state of	2013

			Diadivansity				
	Location and size of land owned, leased,		Biodiversity				
EN11	managed in, or adjacent to, protected areas and areas of high biodiversity value outside	Fully	13, 47				
EN12	protected areas.  Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity	Fully	47				
	value outside protected areas.  Amount of land (owned or leased, and						
MM1	managed for production activities or extractive use) disturbed or rehabilitated.	Fully	47				
EN13	Habitats protected or restored.	Fully	47				
EN14	Strategies, current actions, and future plans for managing impacts on biodiversity.	Fully	17, 47				
MM2	The number and percentage of total sites identified as requiring biodiversity management plans according to stated criteria, and the number (percentage) of those sites with plans in place.	Fully	17, 47				
EN15	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk.	Fully	47				
		Emissio	ns, effluents and	waste			
EN16	Total direct and indirect greenhouse gas emissions by weight.	Fully	47				
EN17	Other relevant indirect greenhouse gas emissions by weight.	Partially	47	Data on Business Travel is not available	Not available	Will be covered in the subsequent reporting period	2012
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved.	Fully	46-47				
EN19	weight.	Fully	47				
EN20	by type and weight.	Fully	46				
EN21	Total water discharge by quality and destination.	Fully	46				
EN22	Total weight of waste by type and disposal method.	Fully	44				
мм3	Total amounts of overburden, rock, tailings, and sludges and their associated risks.	Fully	44				
EN23	Total number and volume of significant spills. Weight of transported, imported, exported, or	Fully	45				
EN24	treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally.	Fully	44				
EN25	Identity, size, protected status, and	Fully	46				
	Initiatives to mitigate environmental impacts	Pro	ducts and service	<b>?S</b>			
EN26	of products and services, and extent of impact mitigation.	Fully	45				
EN27	Percentage of products sold and their packaging materials that are reclaimed by category.	Fully	49				
	Management of size (C. 1.1.)		Compliance				
EN28	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations.	Fully	49				
			Transport				
EN29	Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce.	Not	Not reported		Not available	A study is to be undertaken to understand the impacts in the	2014
	workforce.		Overall			near future	
EN30	Total environmental protection expenditures and investments by type.	Fully	42				
	Tana information by type.	1	1	1	1	ı	

		Social · Lahor	· Practices and D	ecent Work			
Performance Indicator	Description	Reported	Cross- reference/ Direct answer	If applicable, indicate the part not reported	Reason for Omission	Explanation	
	Total workforce by employment type,		Employment				
LA1	employment contract, and region, broken down by gender.	Fully	22, 24				
LA2	Total number and rate of new employee hires and employee turnover by age group, gender, and region.	Fully	23-24				
LA3	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations.	Fully	24				
LA15	Return to work and retention rates after	Fully	25				
	parental leave, by gender.	Labor/r	nanagement rela	ntions			
LA4	Percentage of employees covered by collective bargaining agreements.	Fully	27				
LA5	Minimum notice period(s) regarding significant operational changes, including whether it is specified in collective agreements.	Fully	27				
MM4	Number of strikes and lock-outs exceeding	Fully	27				
	one week's duration, by country.	Occupat	ional health and	safetv			
LA6	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programmes.	Fully	29				
LA7	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities by region and by gender.	Partially	30	Rate of Absenteeism	Not available	Will be provided in 2012	2012
LA8	Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases.	Fully	31				
LA9	Health and safety topics covered in formal	Fully	27				
	agreements with trade unions.	Trai	ning and education	nn			
LA10	Average hours of training per year per employee by gender, and by employee category.	Partially	33	Average hours of training per year per employee by gender	Not available	Will be fully covered in 2012	2012
LA11	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.	Fully	33				
LA12	Percentage of employees receiving regular performance and career development reviews, by gender.	Fully	27				
		Diversity	y and equal oppo	rtunity			
LA13	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.	Partially	26	Minority group membership	Not available	Will be tracked from 2012	2012
	Patio of basis salary and remuneration of	Equal remun	eration for wome	en and men			
LA14	Ratio of basic salary and remuneration of women to men by employee category, by significant locations of operation.	Fully	25				

		Soc	ial: Human Right				
Performance Indicator	Description	Reported	Cross- reference/ Direct answer	If applicable, indicate the part not reported	Reason for Omission	Explanation	To be reported in
		Investment	and procurement				
HR1	Percentage and total number of significant investment agreements and contracts that include clauses incorporating human rights concerns, or that have undergone human rights screening.	Partially	25	Human Rights Screening	Not available	We are awaiting certification for SA 8000, following which we'll be setting up as formal policy and process on Human Rights	2012
HR2	Percentage of significant suppliers, contractors and other business partners that have undergone human rights screening, and actions taken.	Partially	25	Human Rights Screening	Not available	We are awaiting certification for SA 8000, following which we'll be setting up as formal policy and process on Human Rights	2012
HR3	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.	Partially	25	Training	Not available	A formal process is being set-up for assessing, benchmarking and certifying its performance on Human Rights with the adoption of a new policy in line with Social Accountability	2012
			on-discrimination	l	I	D 11 11 11 11	T.
HR4	Operations and significant suppliers identified in which the right to exercise freedom of association and collective bargaining may be violated or at significant risk, and actions taken to support these rights.	Partially	25	Suppliers	Not available	Parallel collective bargaining for workmen attempting by 2011-2012	2012
	F	reedom of asso	ciation and collec	tive bargaining	I	Danallal adllastica	I
HR5	Operations and significant suppliers identified in which the right to exercise freedom of association and collective bargaining may be violated or at significant risk, and actions taken to support these rights.	Partially	25		Not available	Parallel collective bargaining for workmen attempting by 2011-2012	2012
			Child labor		l	Under SA 8000,	l
HR6	Operations and significant suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor.	Partially	25	Suppliers	Not available	Suppliers and contractors are to be covered by 2011-12	2012
		Forced	and compulsory	labor	ı		
HR7	Operations and significant suppliers identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of all forms of forced or compulsory labor.	Partially	25	Suppliers	Not available	Will be covered when SA 8000 will be implemented	2012
	Percentage of security personnel trained	5	ecurity practices			Will be covered	
HR8	in the organization's policies or procedures concerning aspects of human rights that are relevant to operations.	Partially	25	Training in human rights	Not available	when SA 8000 will be implemented	2012
	Total number of enerations taking place in an	li	ndigenous rights				
MM5	sites where there are formal agreements with Indigenous Peoples' communities.	Fully	33				
HR9	Total number of incidents of violations involving rights of indigenous people and actions taken.	Fully	33				
			Assessment			Will be several	
HR10	Percentage and total number of operations that have been subject to human rights reviews and/or impact assessments.	Partially	25	Assessment	Not available	Will be covered when SA 8000 will be implemented	2012

			Remediation				
HR11	Number of grievances related to human rights filed, addressed and resolved through formal grievance mechanisms.	Partially	25	Formal Human Rights Grievance mechanism	Not available	A formal process is being set-up for assessing, benchmarking and certifying its performance on Human Rights with the adoption of a new policy in line with Social Accountability	2012
			Social: Society			Accountability	
Performance Indicator	Description	Reported	Cross- reference/ Direct answer	If applicable, indicate the part not reported	Reason for Omission	Explanation	To be reported in
S01	Percentage of operations with implemented local community engagement, impact assessments, and development programs.	Fully	35				
MM6	Number and description of significant disputes relating to land use, customary rights of local communities and Indigenous Peoples.	Fully	35				
MM7	The extent to which grievance mechanisms	Fully	35				
	and indigenous reoptes, and the outcomes.	Artisanal	and small-scale	mining			
ММ8	Number (and percentage) or company operating sites where artisanal and small-scale mining (ASM) takes place on, or adjacent to, the site; the associated risks and the actions taken to manage and mitigate these risks.	Fully	13				
	THESE HSKS.		Resettlement				
ММ9	Sites where resettlements took place, the number of households resettled in each, and how their livelihoods were affected in the process.	Fully	47				
		C	closure planning				
MM10	Number and percentage of operations with closure plans.	Fully	54 (All mines covered)				
S09	Operations with significant potential or actual negative impacts on local communities.	Partially	35	No negative impacts seen	Not material	No formal study has been conducted. Based on interactions and engagement with the community	2012
S010	Prevention and mitigation measures implemented in operations with significant potential or actual negative impacts on local communities.	Partially	35	Mitigation Measures	Not applicable	Based on the outcome of social impact assessment study	2012
			Corruption				l
S02	Percentage and total number of business units analysed for risks related to corruption.	Partially	25, 27	Data on business units analysed for risks related to corruption	Not available	As a part of SA8000 implementation, all contractors and workmen will also be included in anti-corruption training in the subsequent reporting period.	
S03	Percentage of employees trained in organization's anti-corruption policies and procedures.	Fully	27				
S04	Actions taken in response to incidents of corruption.	Fully	27				
	Public policy positions and participation in		Public policy				
S05	public policy development and lobbying.  Total value of financial and in-kind	Fully	59				
S06	contributions to political parties, politicians, and related institutions by country.	Fully	54				

Anti-competitive behavior									
	Total number of legal actions for anti-	Anu-	competitive bena	VIOI					
S07	competitive behavior, anti-trust, and monopoly practices and their outcomes.	Fully	49						
			Compliance						
S08	Monetary value of significant fines and total number of non-monetary sanctions for non- compliance with laws and regulations.	Fully	49						
	Social: Product Responsibility								
Performance Indicator	Description	Reported	Cross- reference/ Direct answer	If applicable, indicate the part not reported	Reason for omission	Explanation	To be reported in		
	T	Mat	erials Stewardsh	ip		1.10			
MM11	Programs and progress relating to materials stewardship.	Partially	49	Assessment data on product impact	Not available	Lifecycle assessment of our products to be initiated by 2012	2012		
		Custo	mer health and s	afety					
PR1	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.	Fully	49						
PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.	Fully	49						
		Produc	t and service lab	elling					
PR3	Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements.	Fully	49						
PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes.	Fully	49						
PR5	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.	Fully	56						
		Marke	eting communicat	ions		1			
PR6	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship.	Fully	56						
PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes.	Fully	49						
		C	ustomer privacy						
PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.	Not	not applicable		Not applicable	As per the nature of our industry, we do not need to handle proprietory information/data of customers			
			Compliance						
PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services.	Fully	49						

# FEEDBACK FORM FOR SUSTAINABLE DEVELOPMENT REPORT 2010-11

Relevance to sustainability of the issue covered in the report:								
☐ High	☐ Medium	□ Low						
Clarity of Infor	mation provided in t	he report:						
☐ High	☐ Medium	□ Low						
Quality of design and layout of the report:								
□ Excellent	☐ Good	☐ Average	□ Poor					
Suggest what other issues should be covered in the report:								
Suggest the area, if any, where more details should be reported:								
Name:								
Designation: _								
Organisation:_								
Contact Addres	S:							

Please mail your feedback to:

Mr. Mahesh Patil
Associate Vice President - HSEC,
Sesa Goa Limited, 'Sesa Ghor', 20 EDC Complex, Patto, Panjim, Goa 403 001
Phone: +91832 6713600; Email: mahesh.patil@vedanta.co.in



### NOTES